

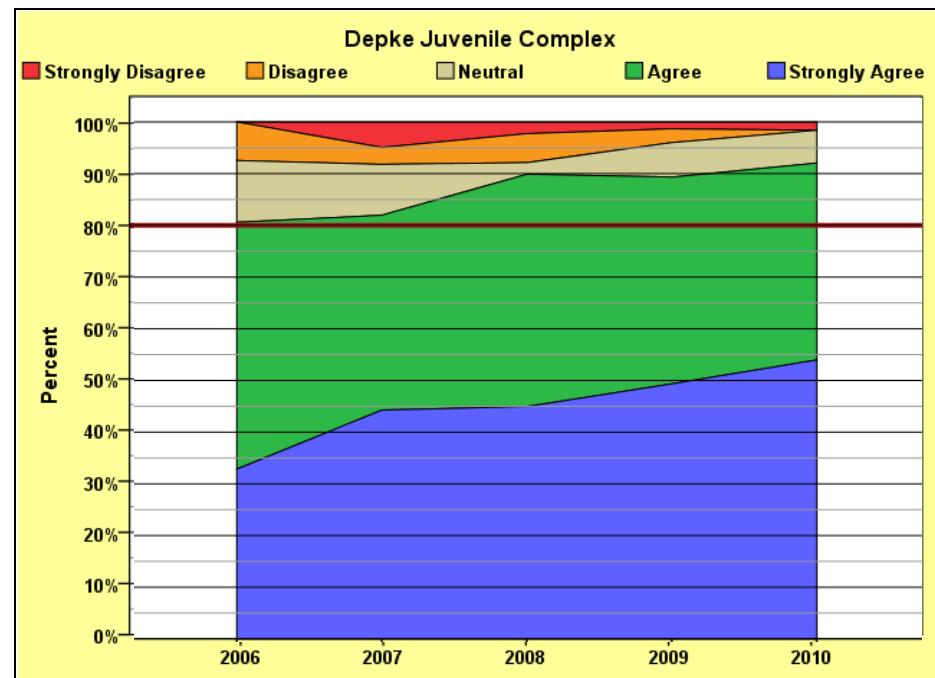
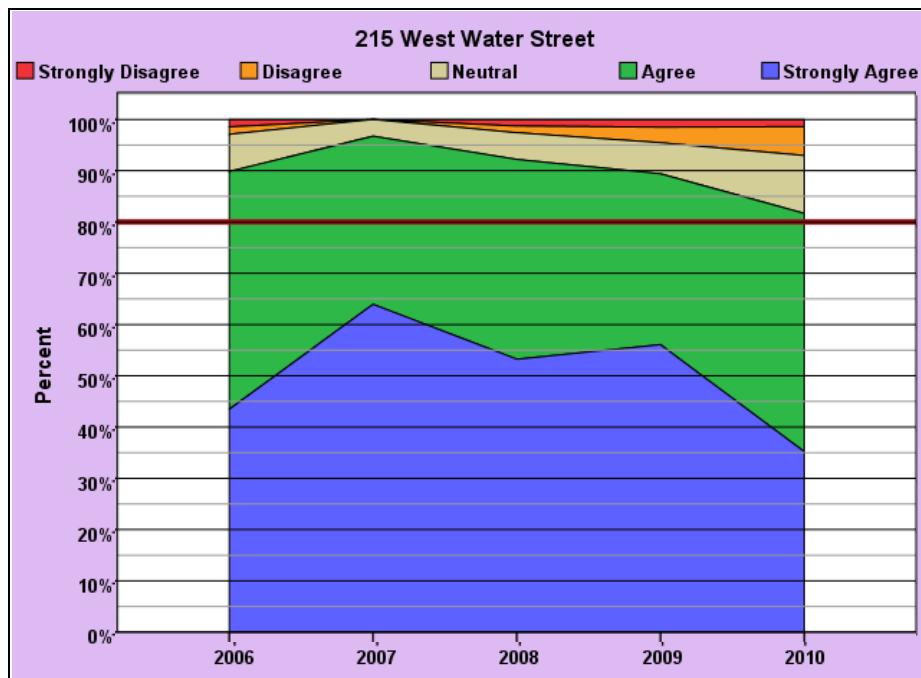
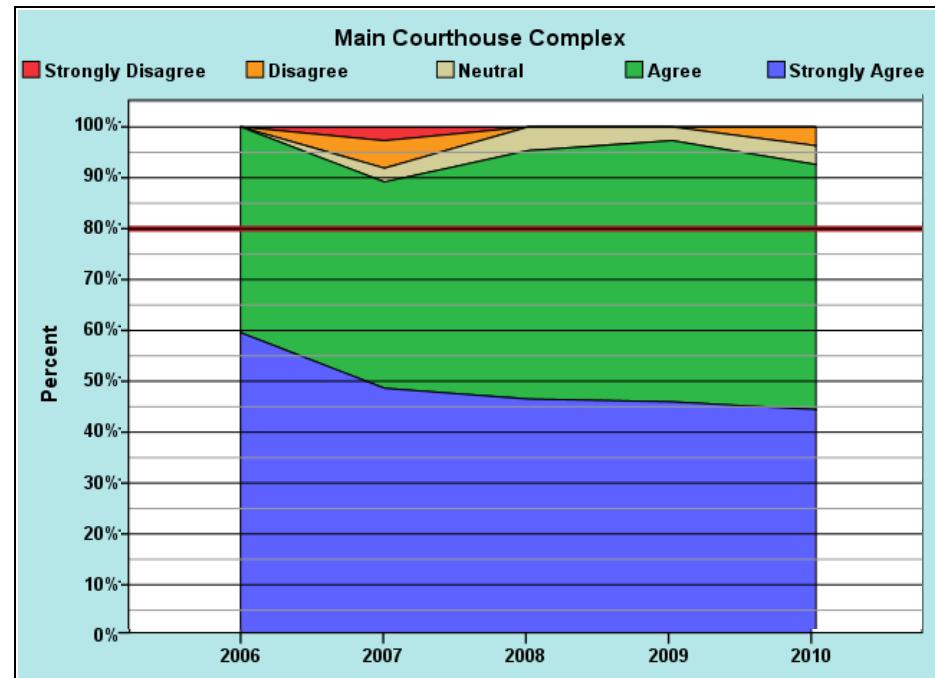
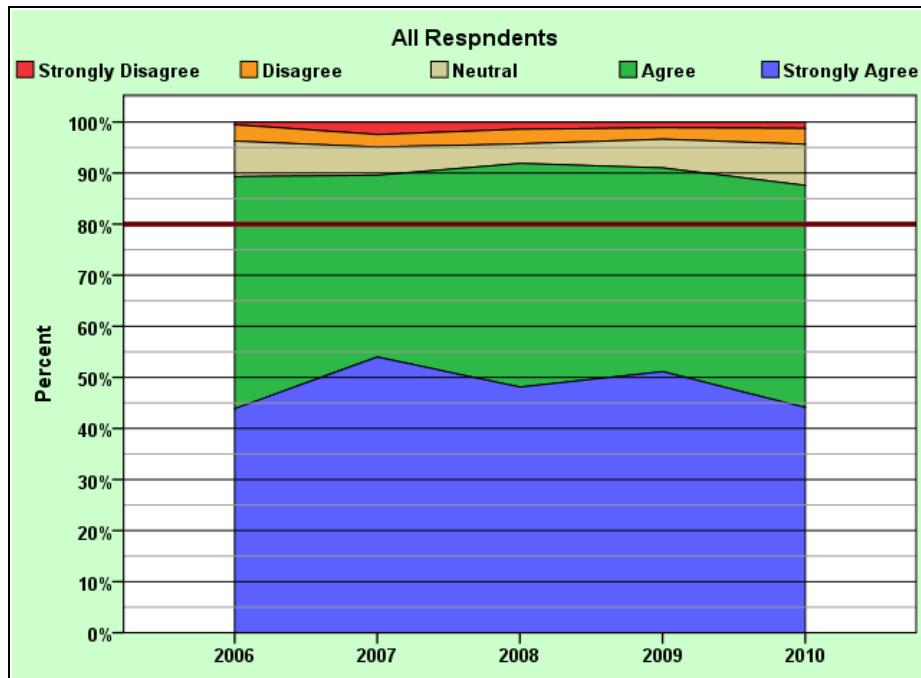
**ADMINISTRATIVE OFFICE OF THE  
NINETEENTH JUDICIAL CIRCUIT COURT OF LAKE COUNTY, ILLINOIS**

**2010 COURT EMPLOYEE SATISFACTION SURVEY**

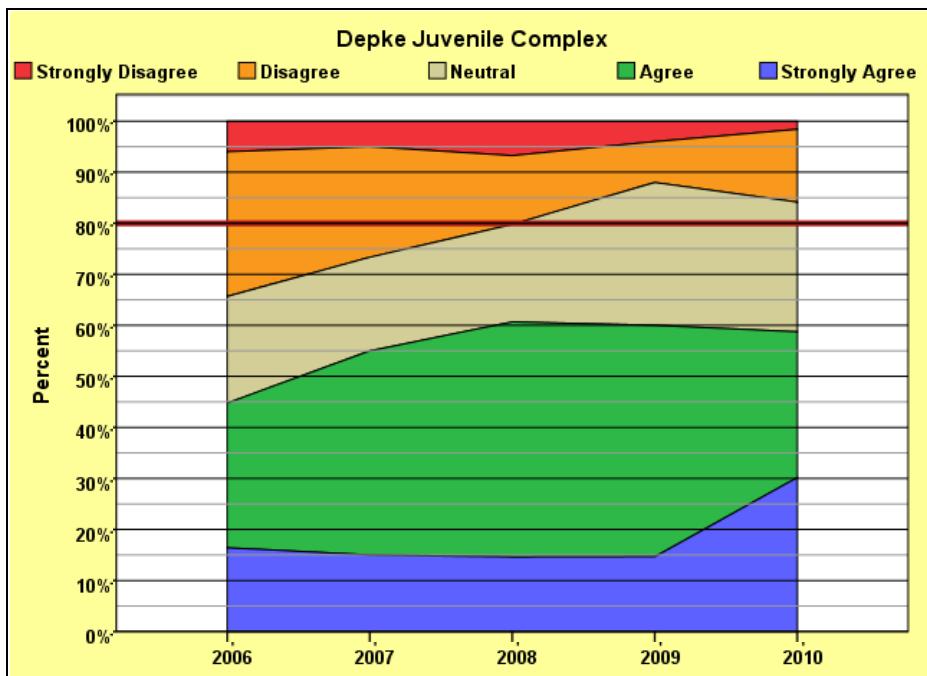
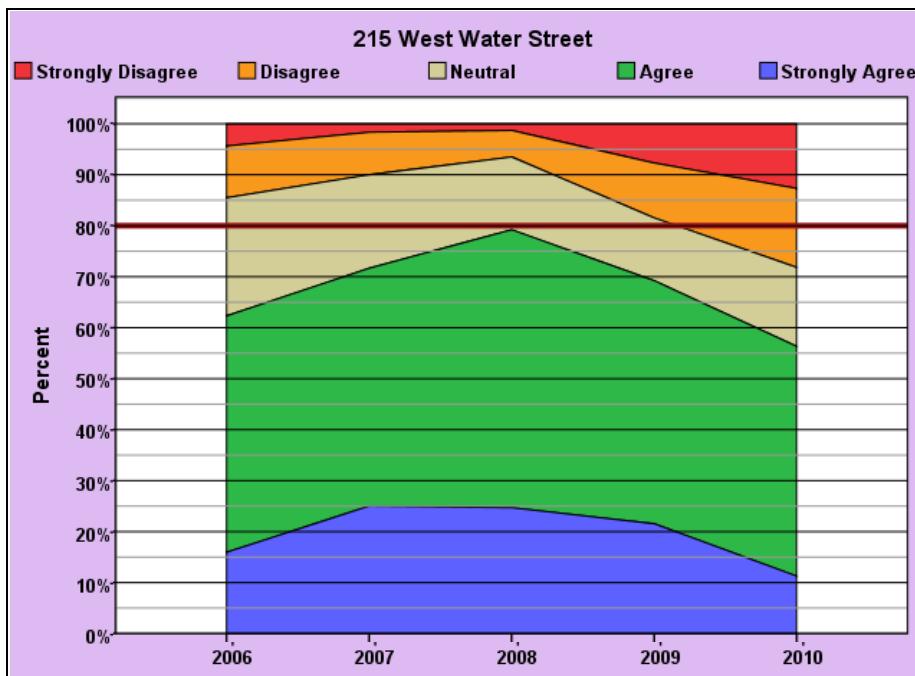
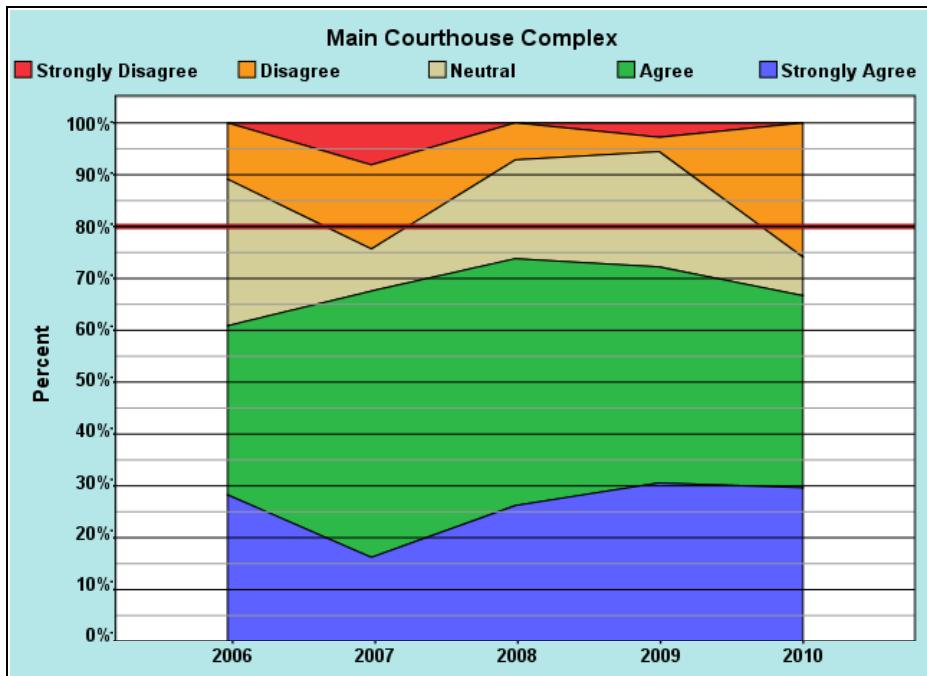
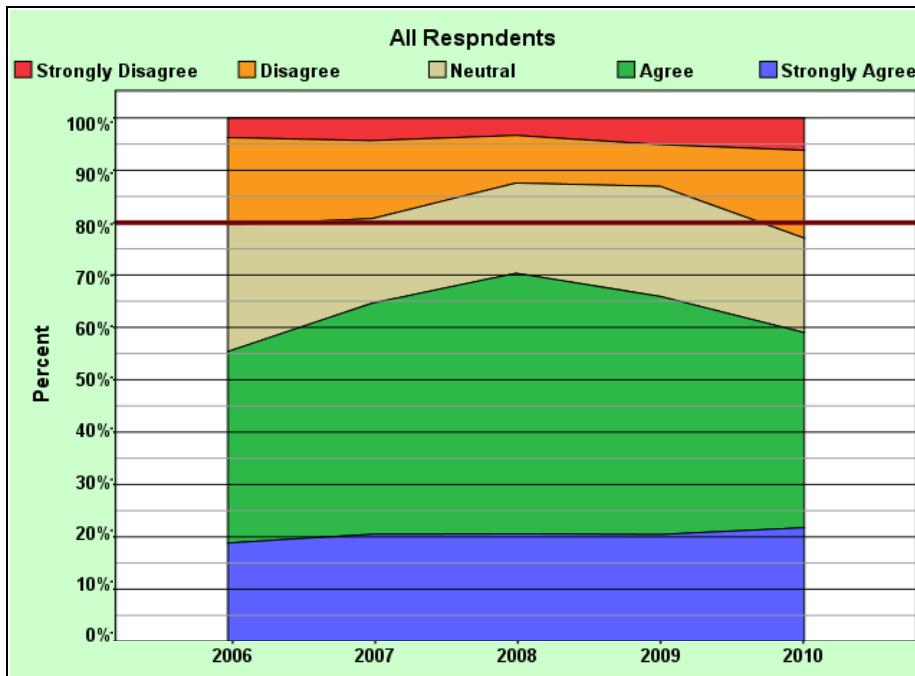
**List of Charts**

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Chart 23	Court managers, supervisors, and team leaders work well with employees of different backgrounds.
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Chart 25	My regular meetings with my supervisor (e.g., one-on-one) are useful and meaningful.
Chart 26	In the last six months, I have spoken with my supervisor/manager about my career or performance development.

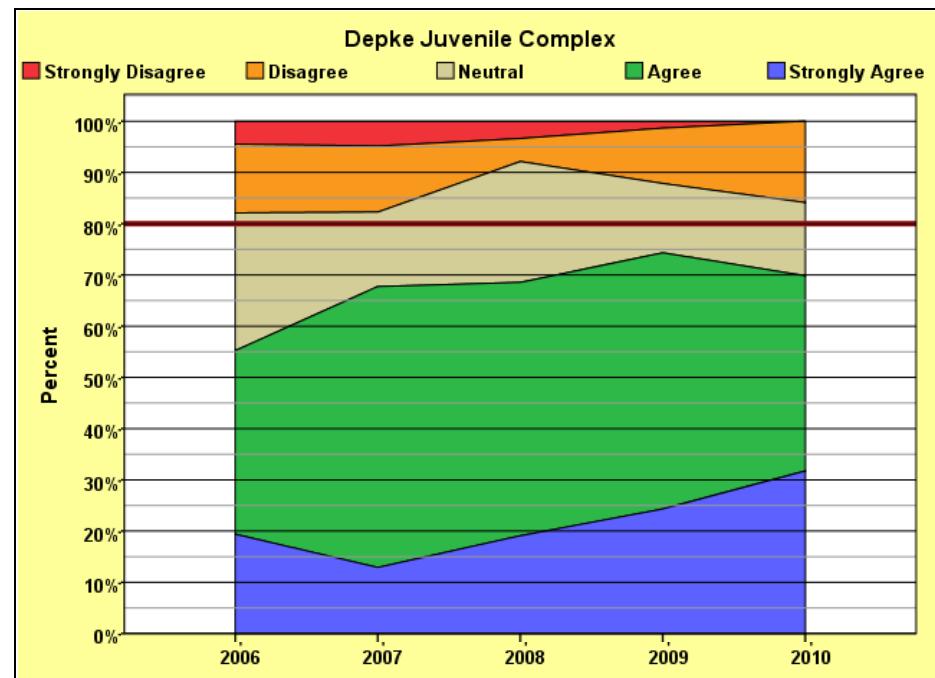
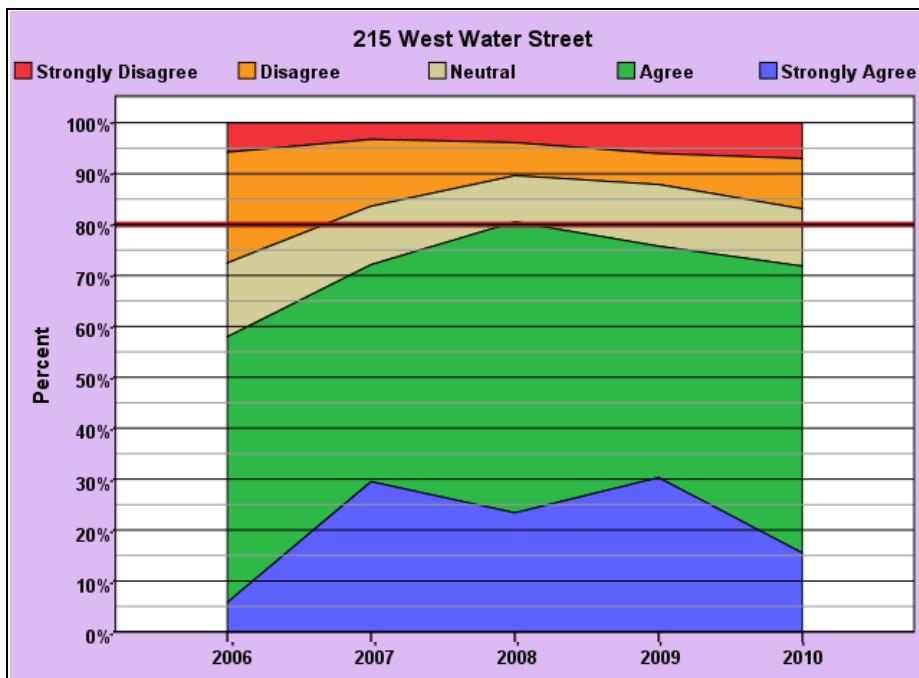
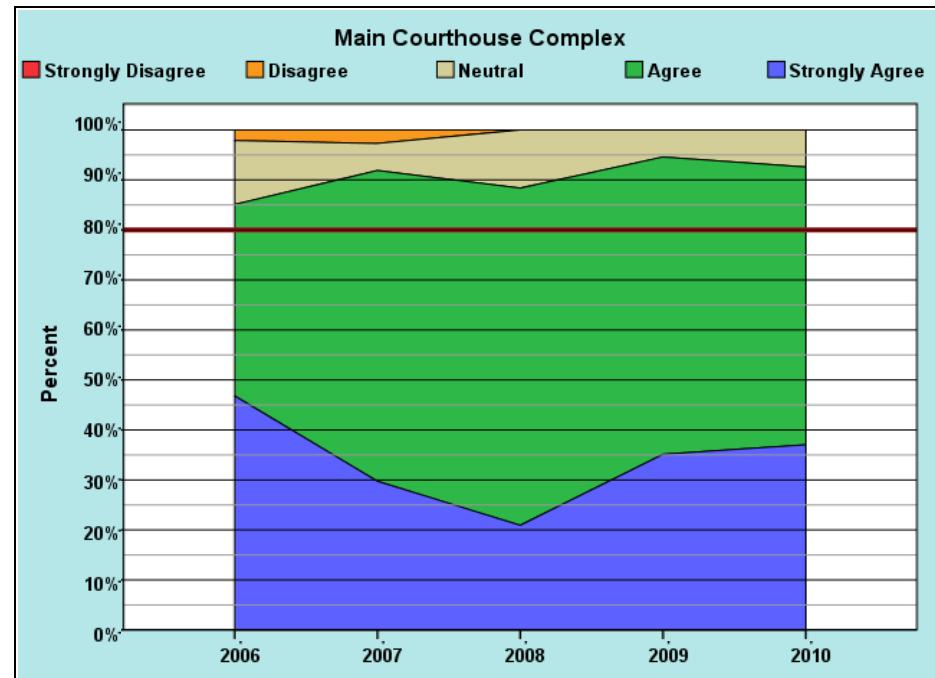
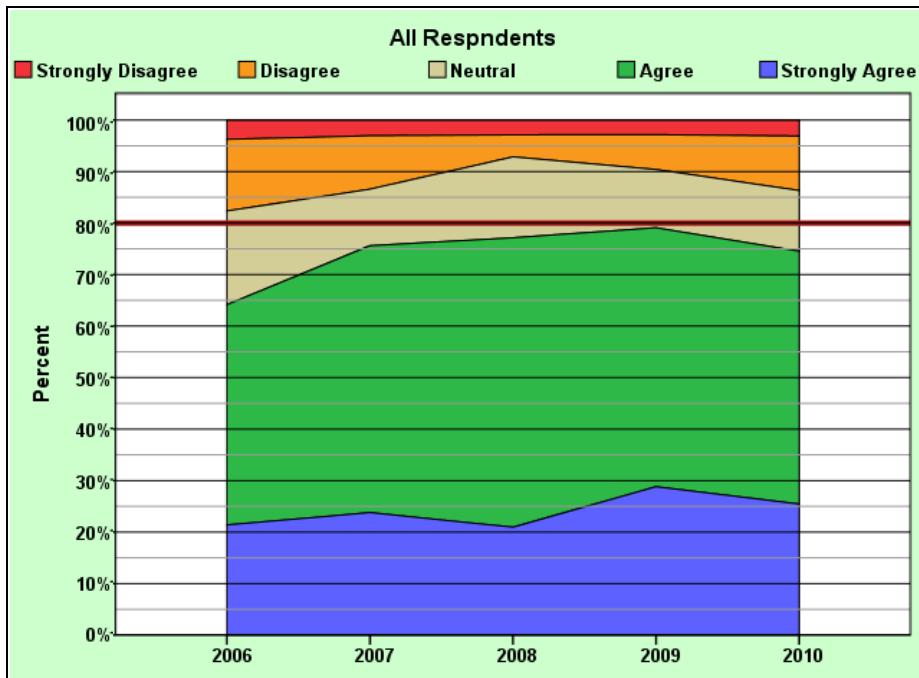
# 1. I understand what is expected of me.



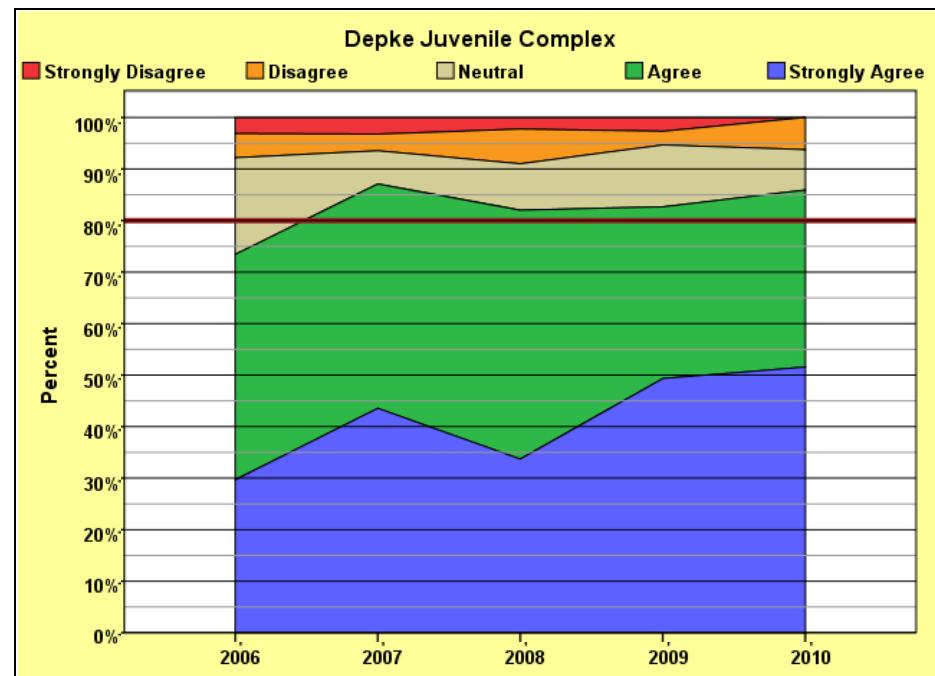
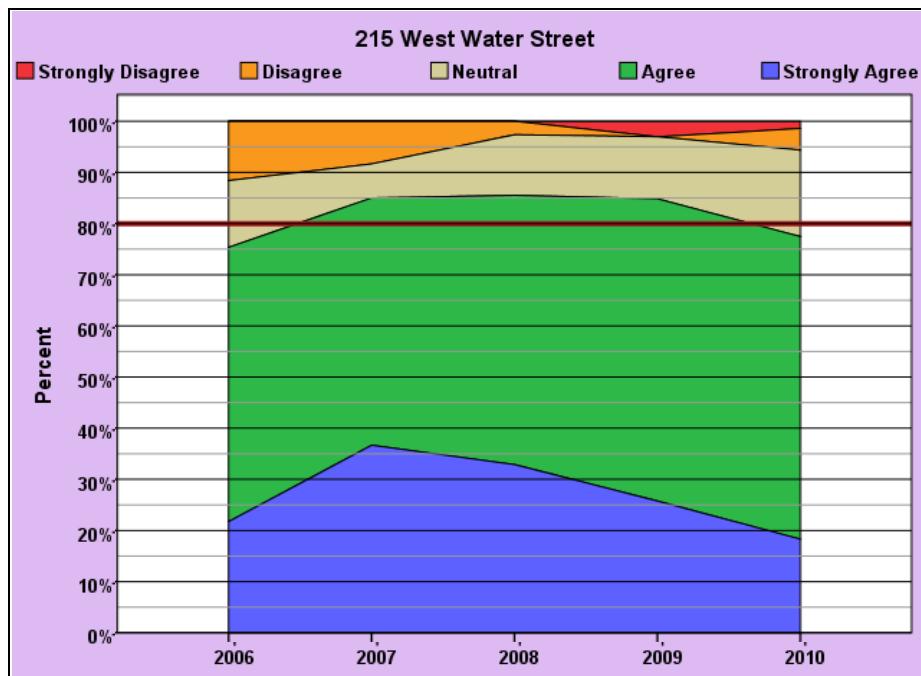
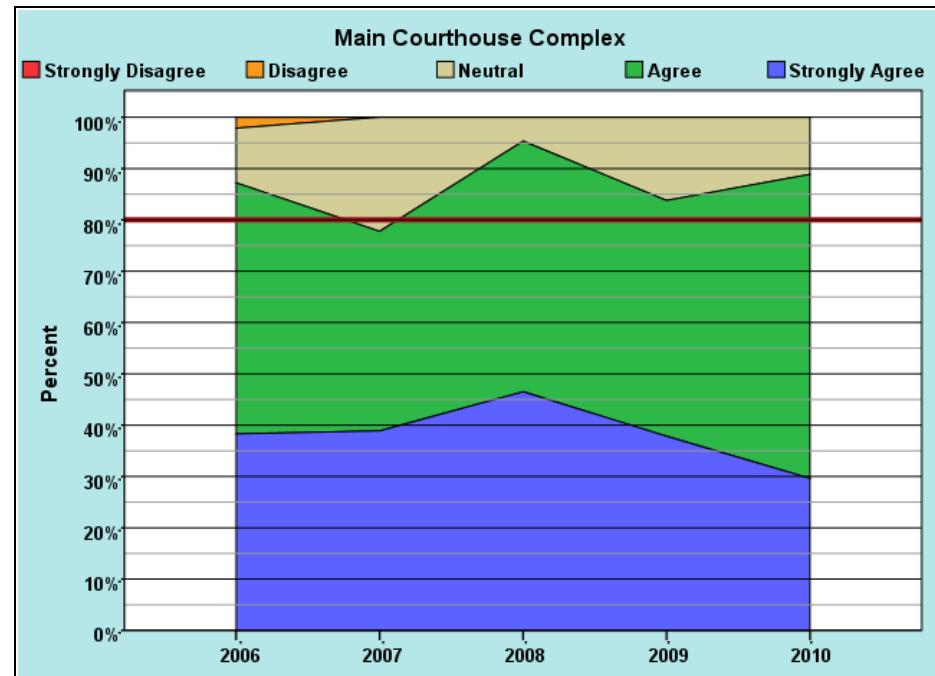
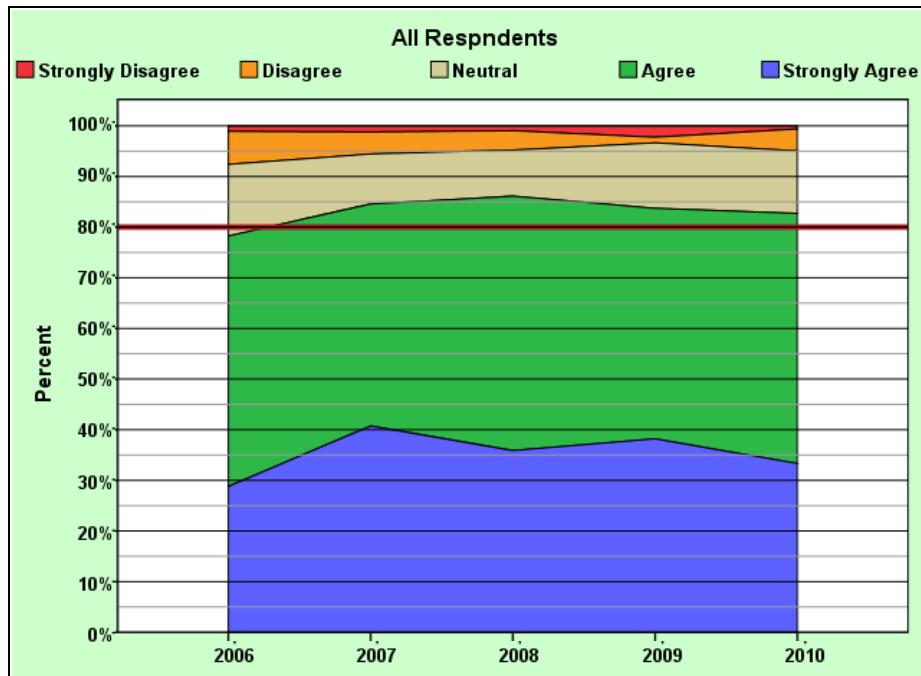
## 2. I am kept informed about matters that affect me in the workplace.



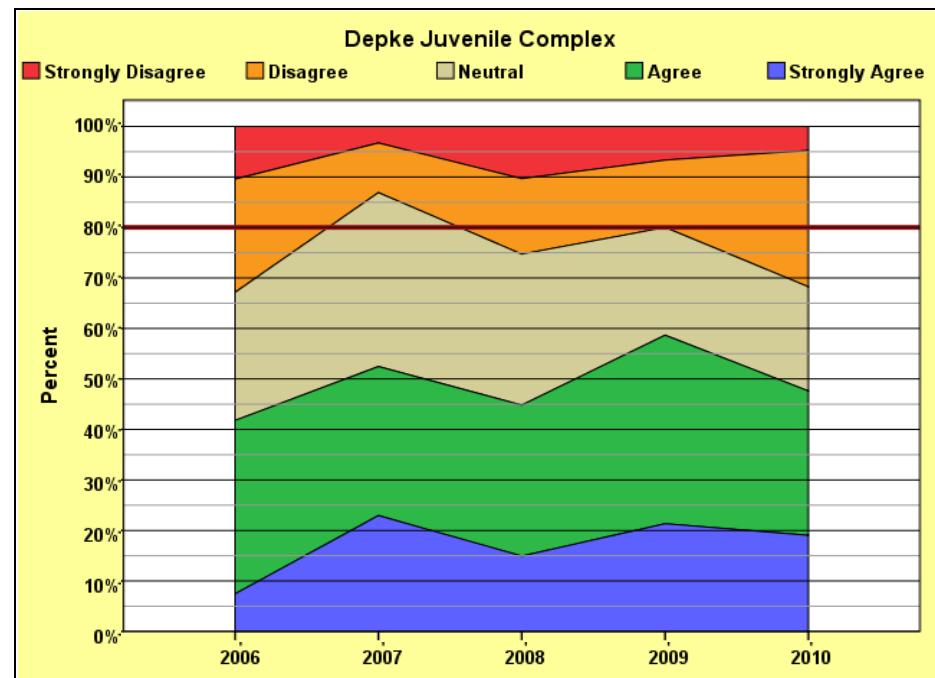
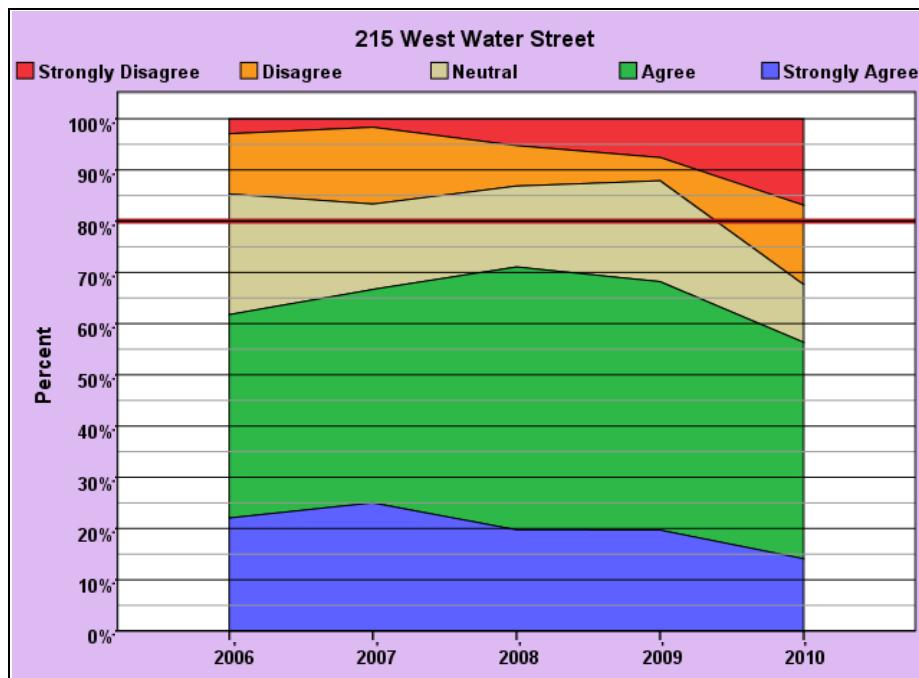
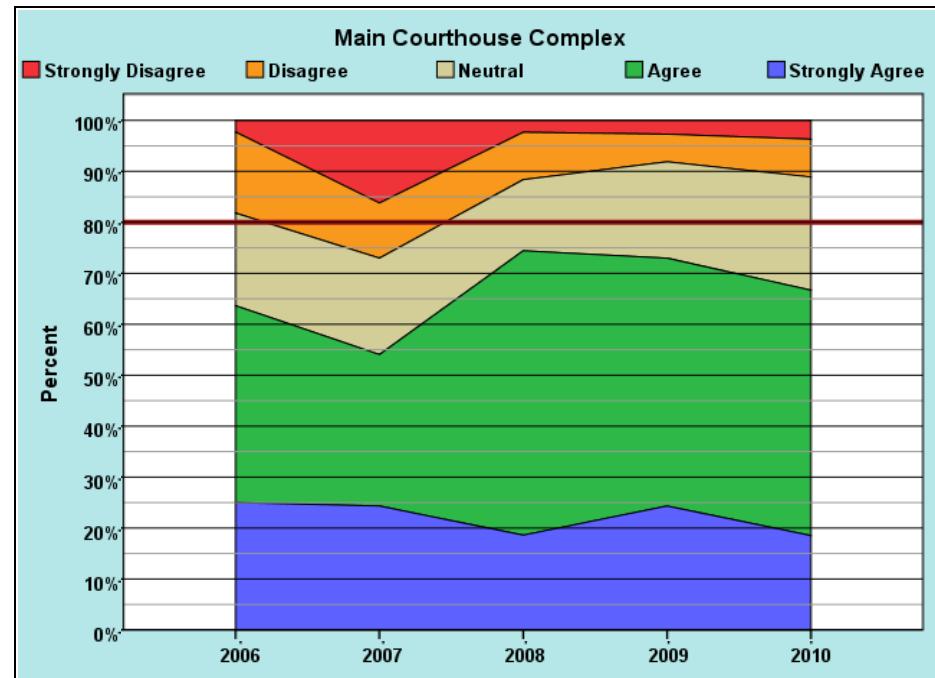
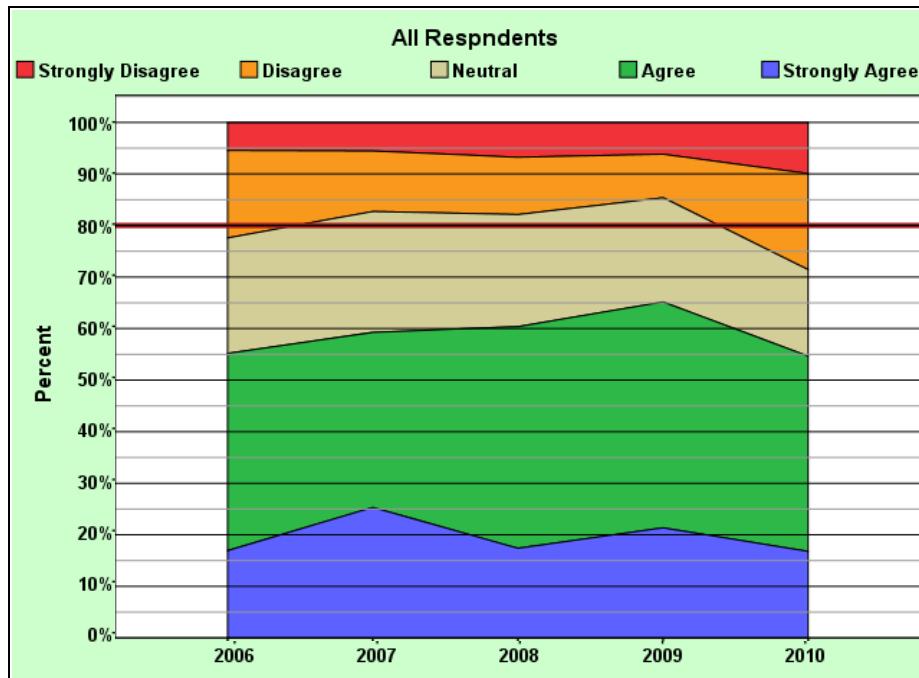
### 3. I have the resources (materials, equipment, supplies, etc.) necessary to do my job.



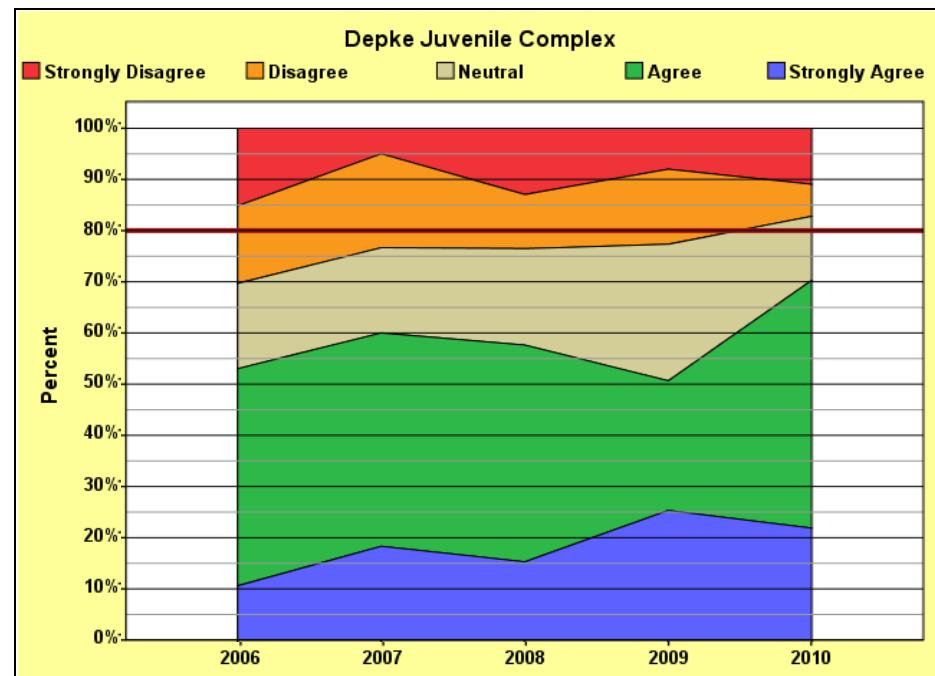
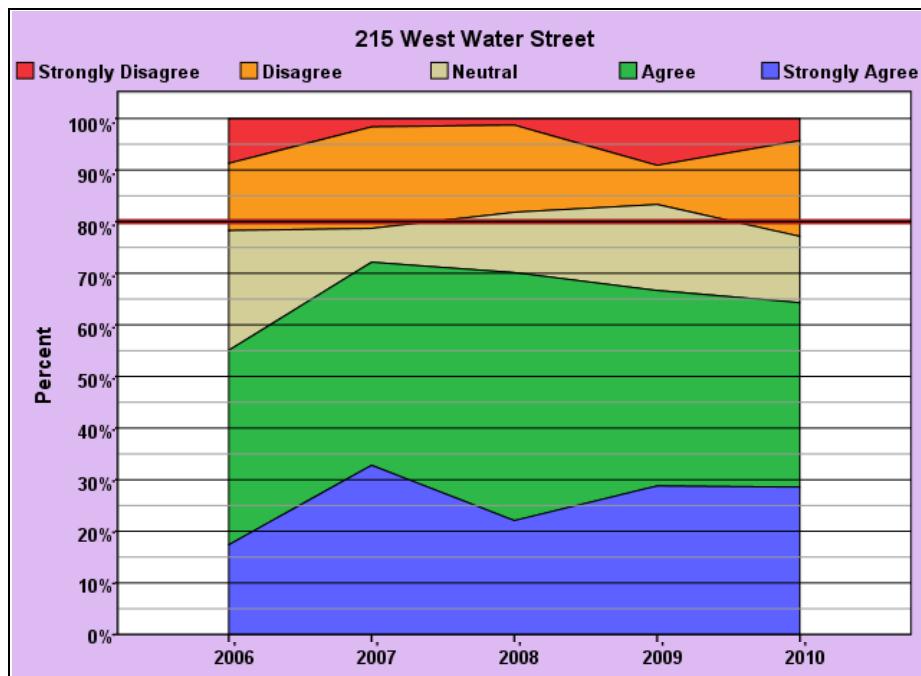
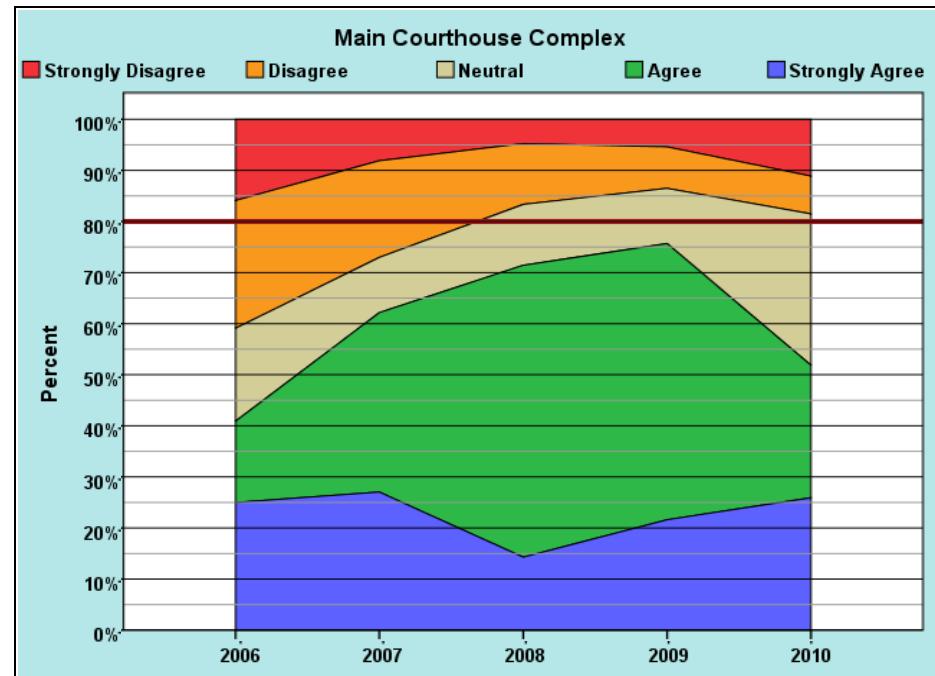
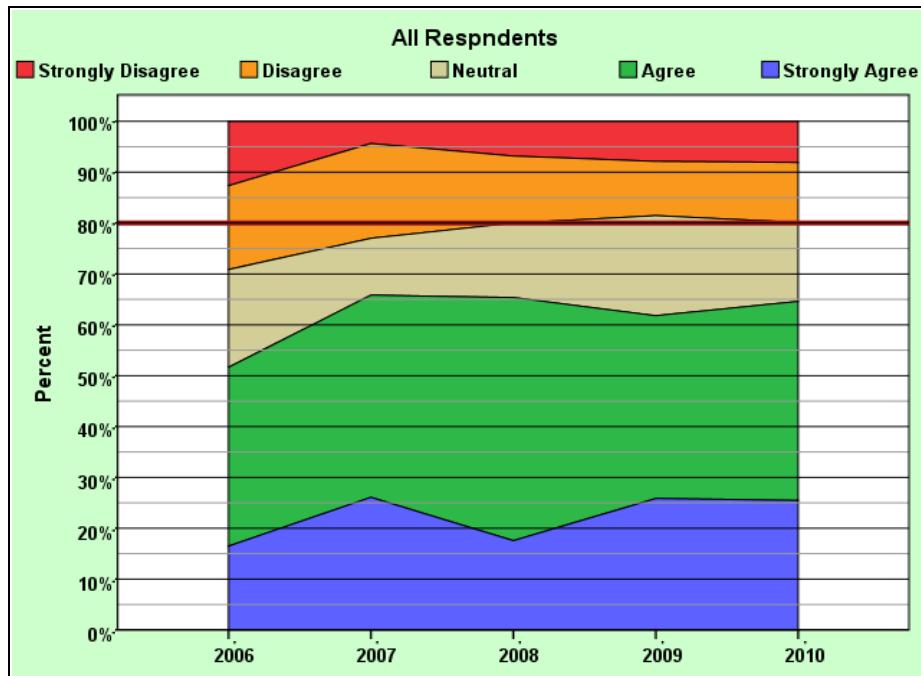
#### 4. I am able to do my best every day.



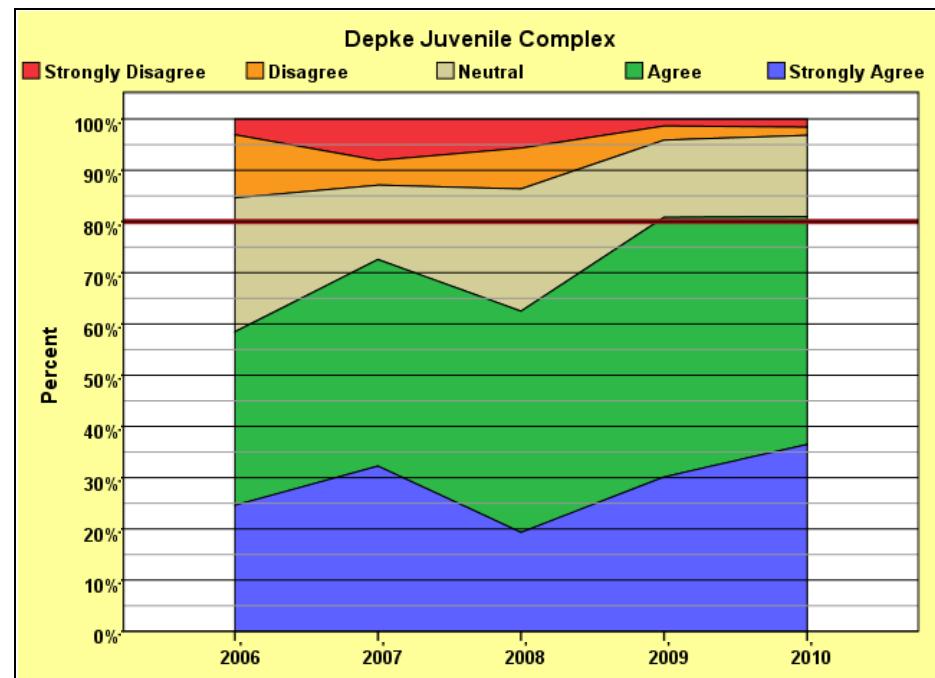
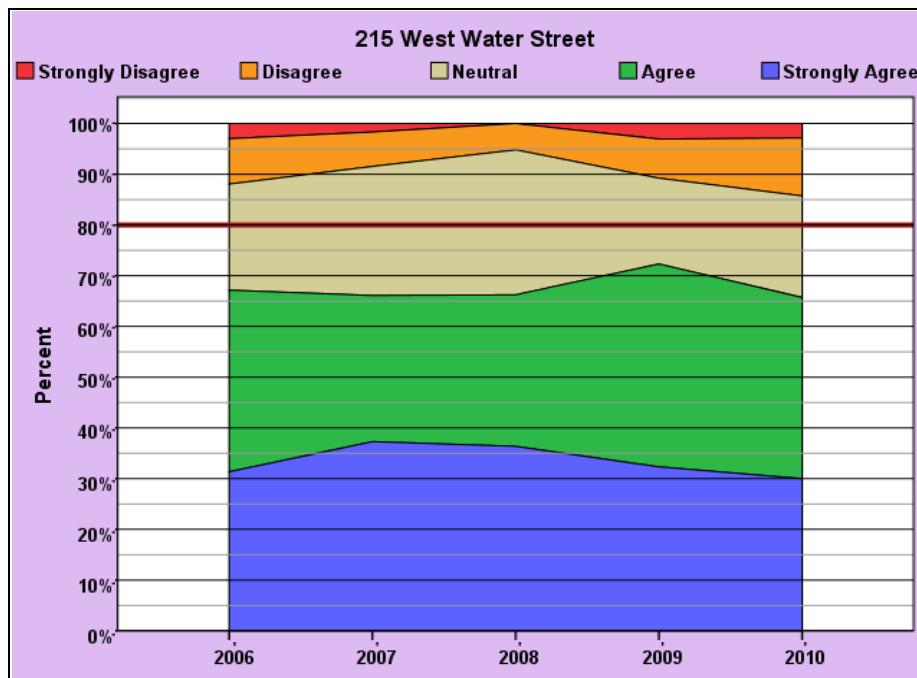
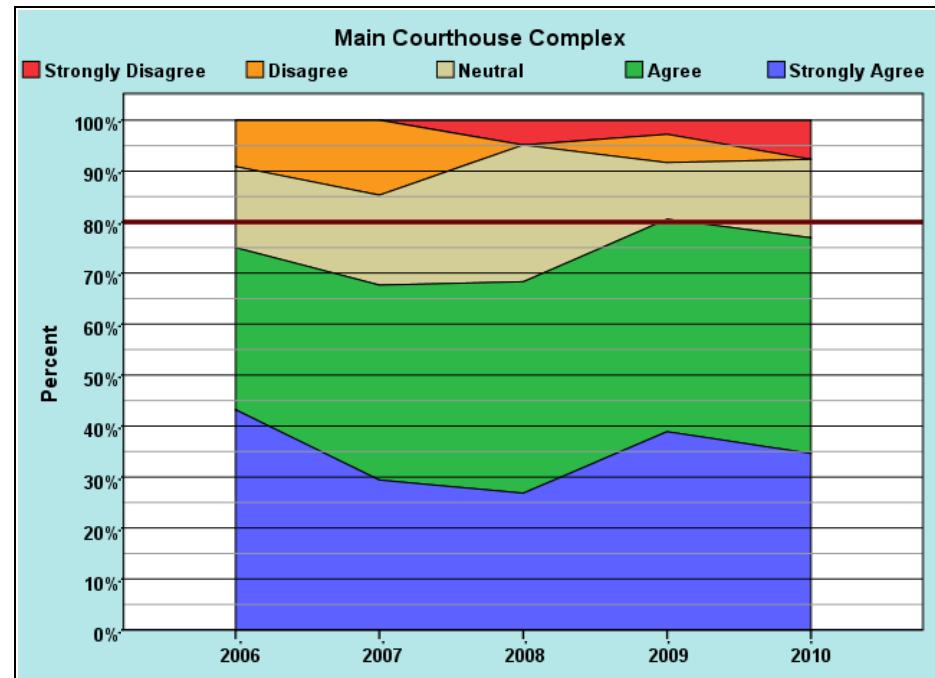
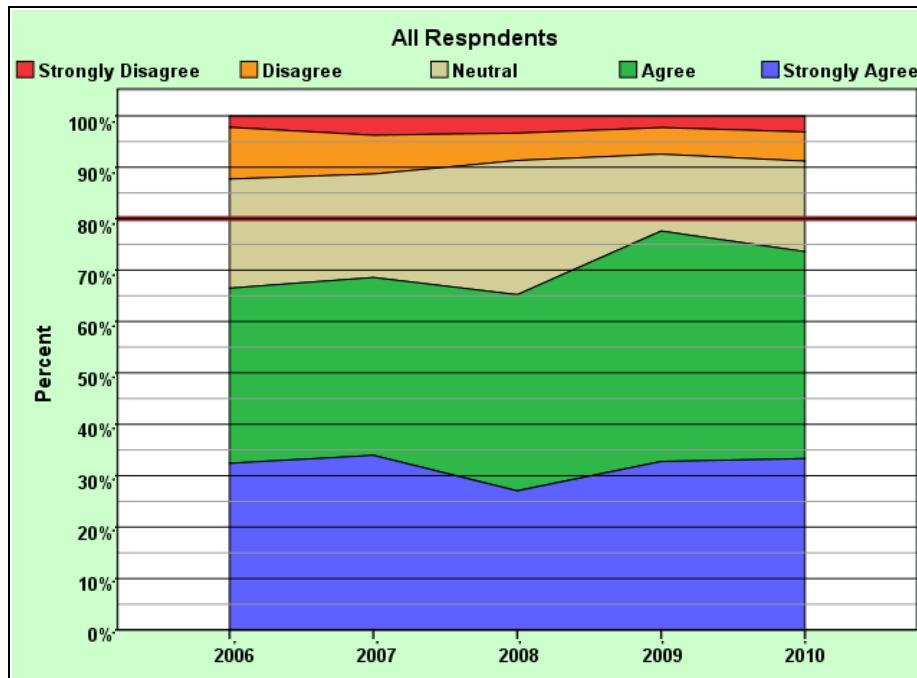
## 5. Communication within my division is good.



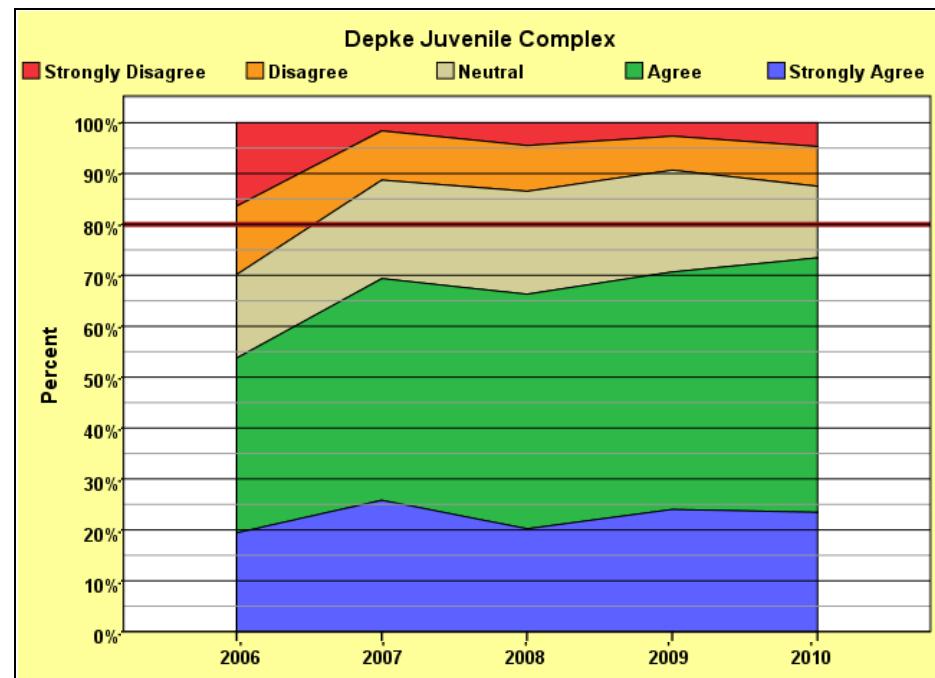
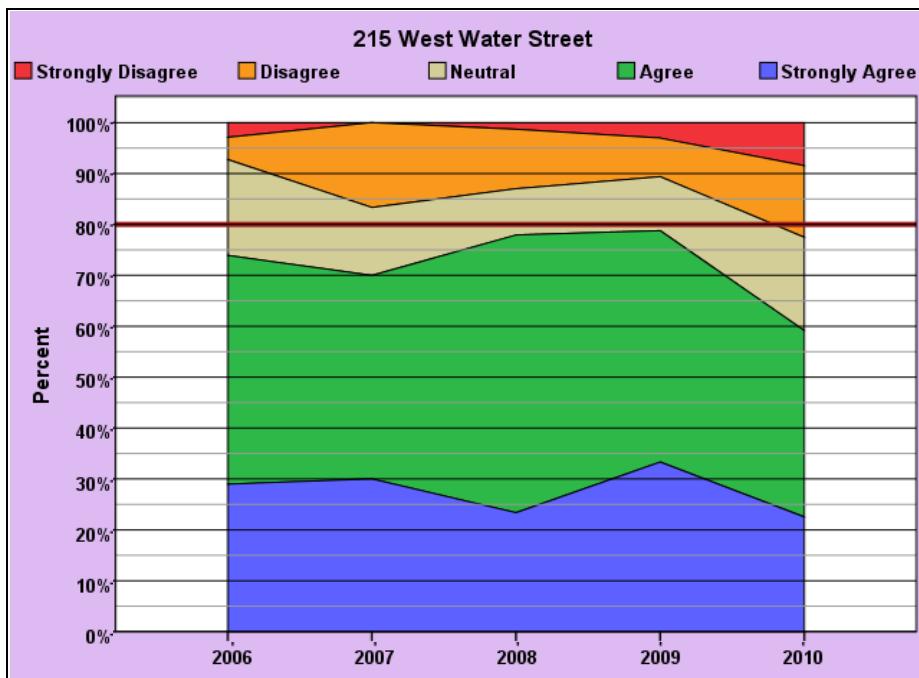
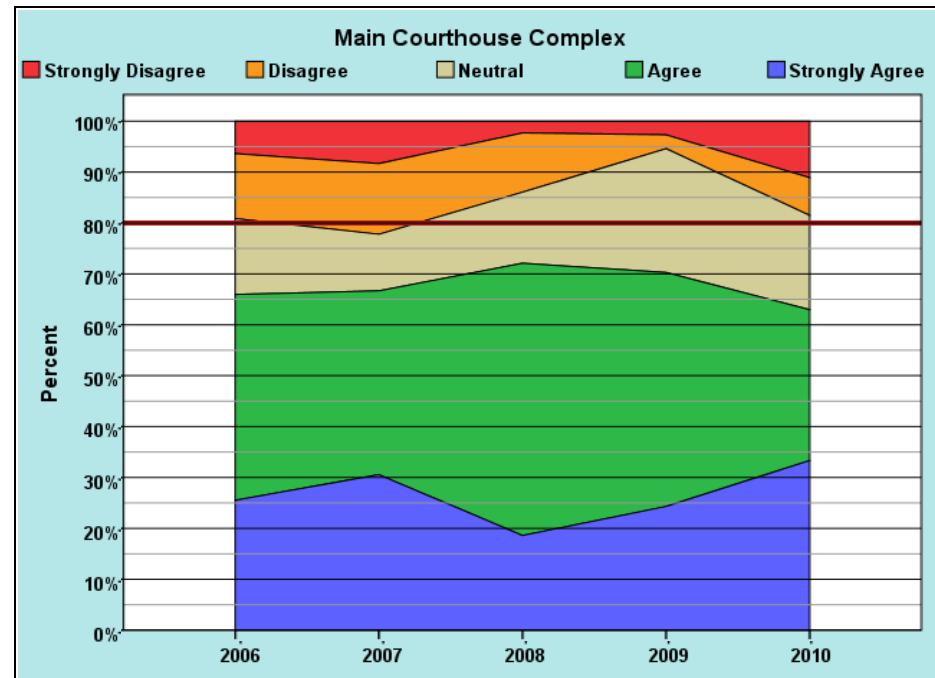
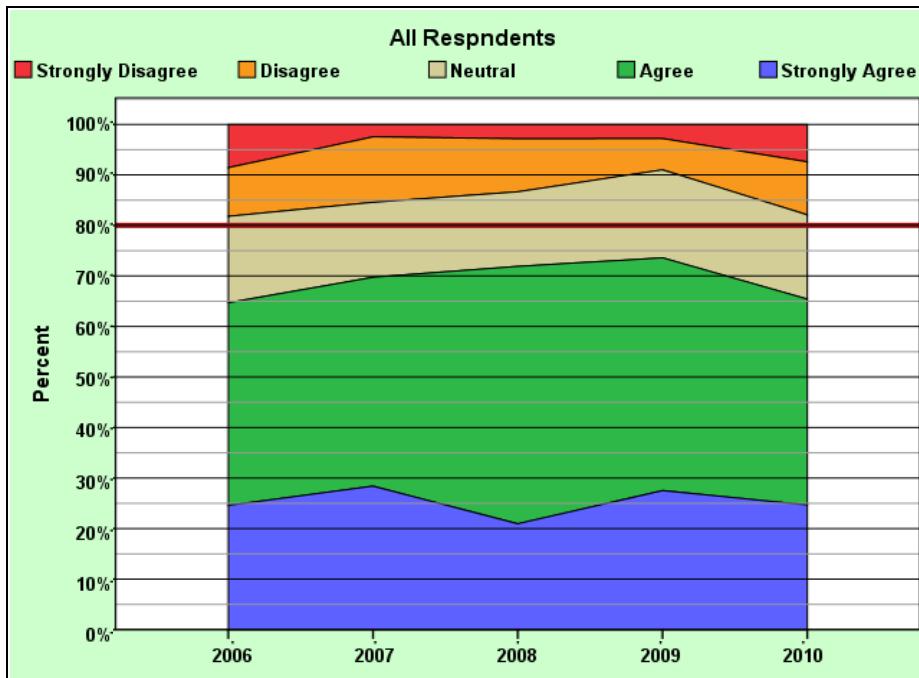
## 6. In the last month, I was recognized or thanked for doing a good job.



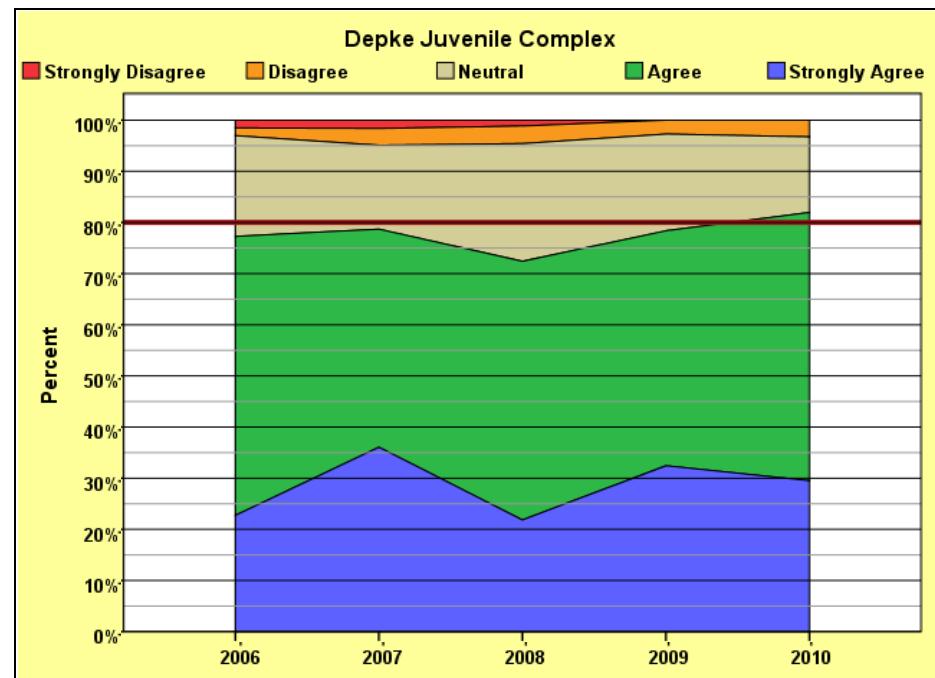
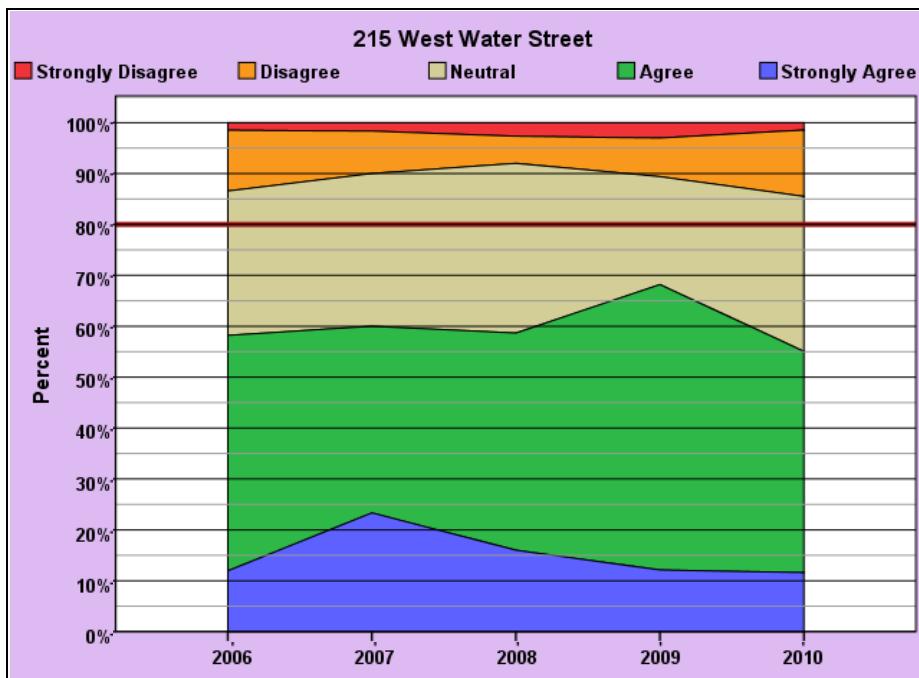
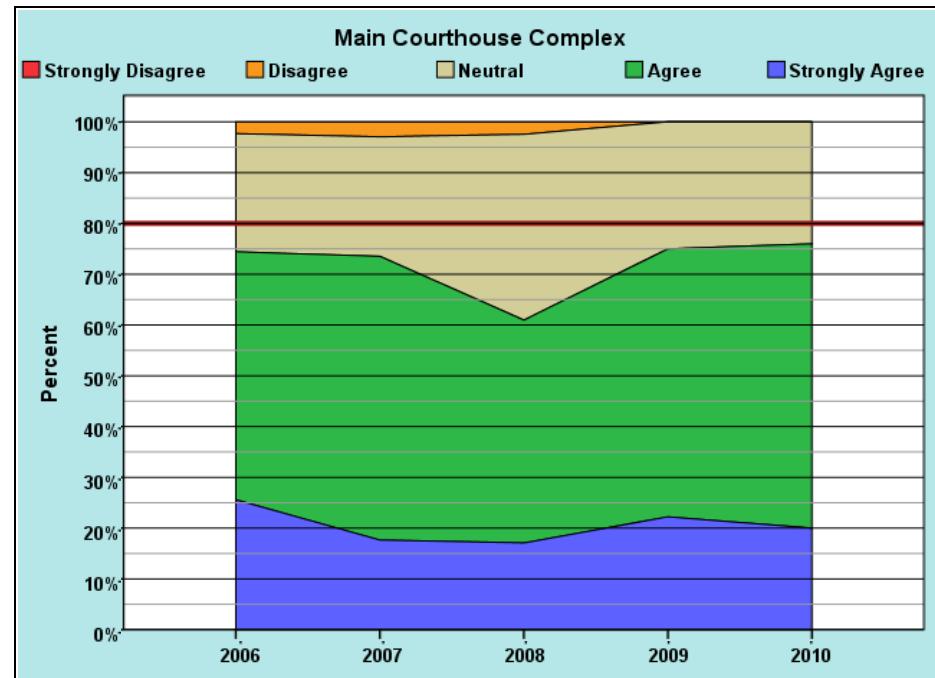
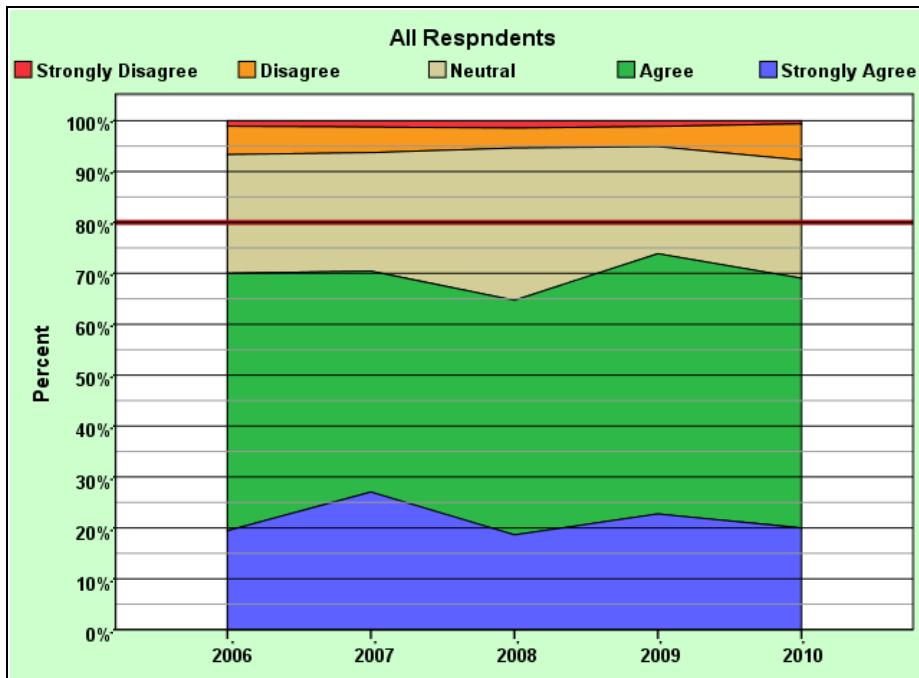
## 7. Someone in the court organization cares about me as a person.



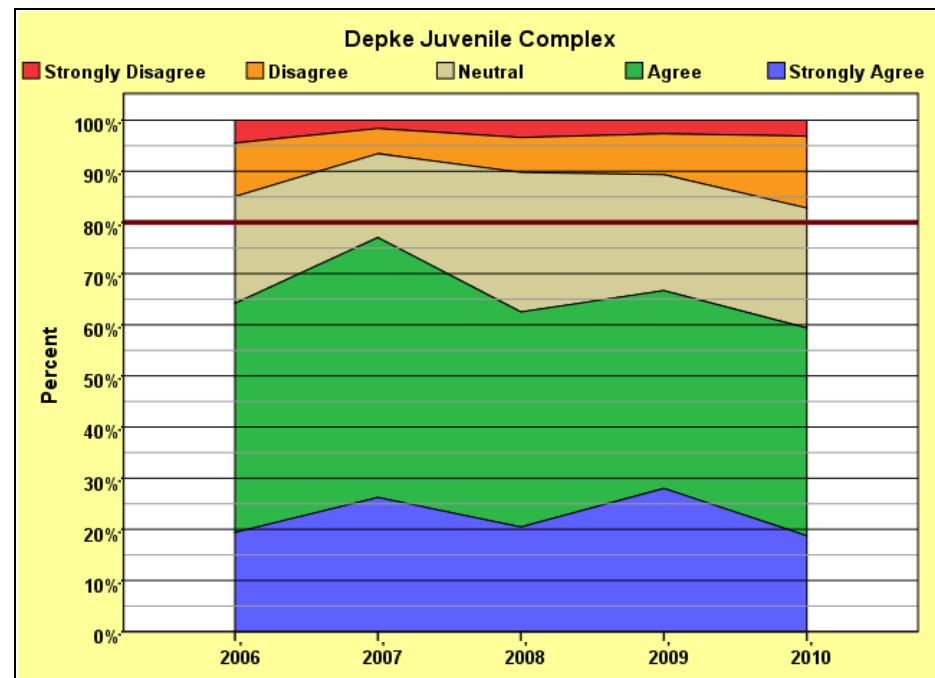
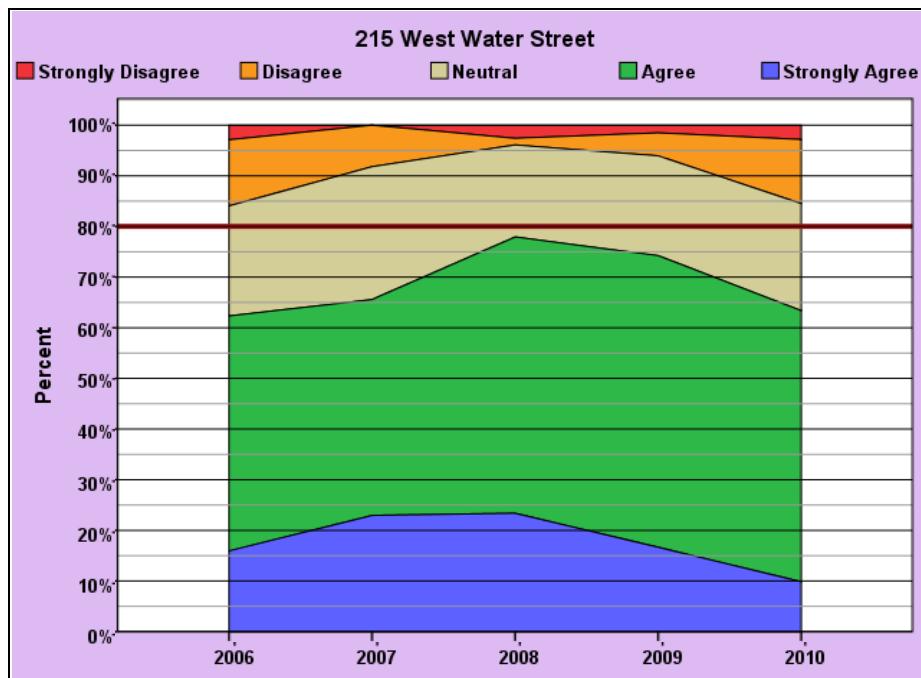
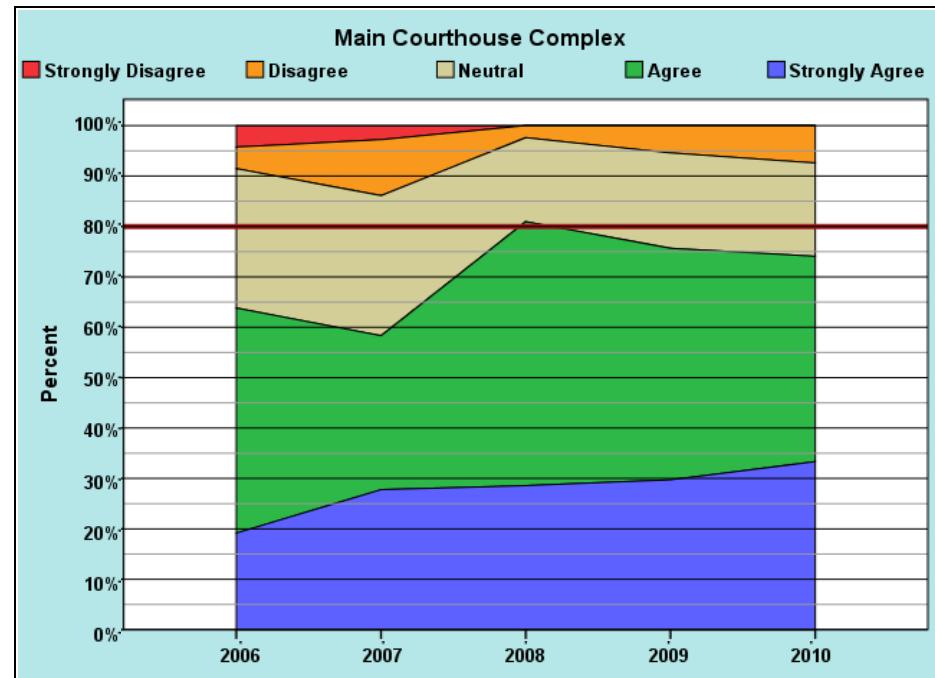
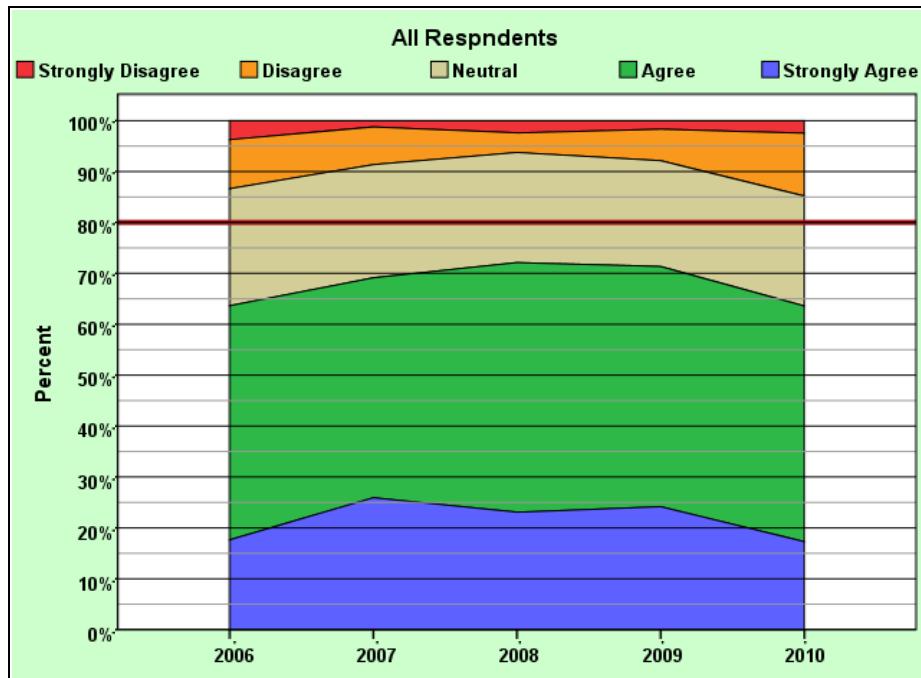
## 8. I have opportunities to express my opinion about how things are done in my unit/division.



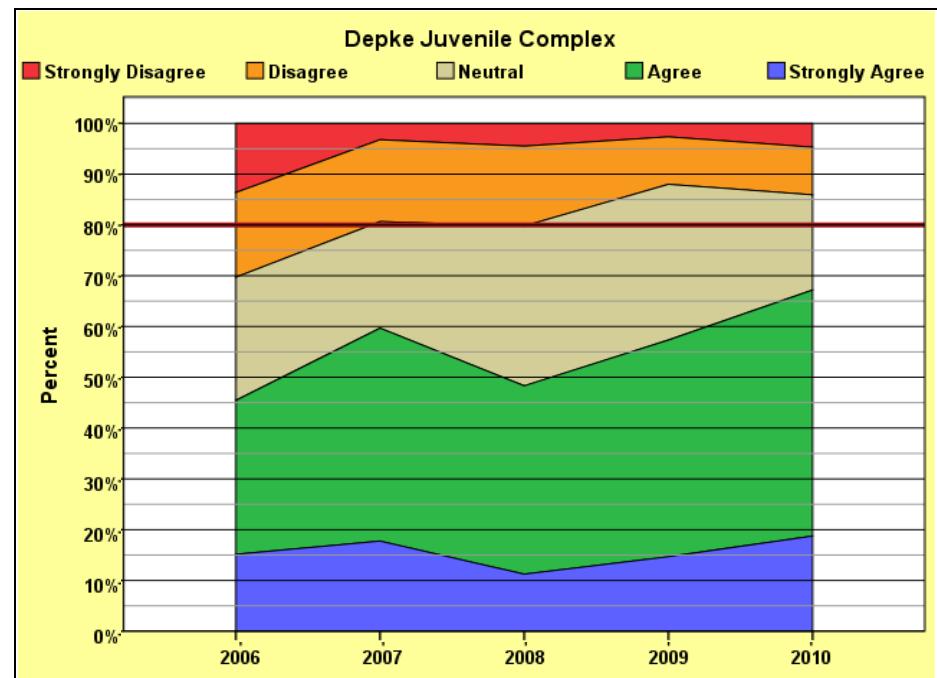
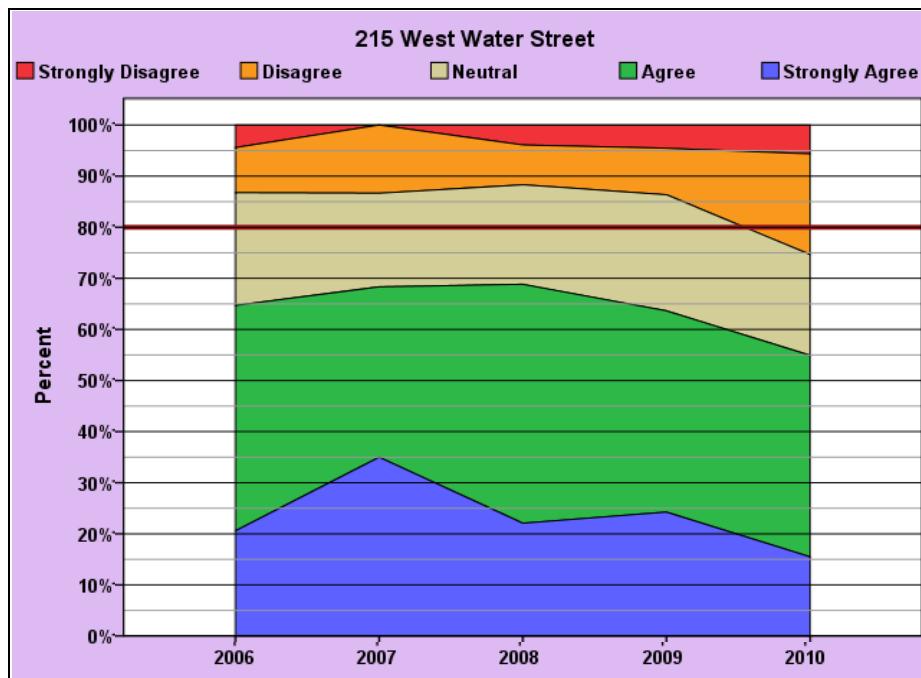
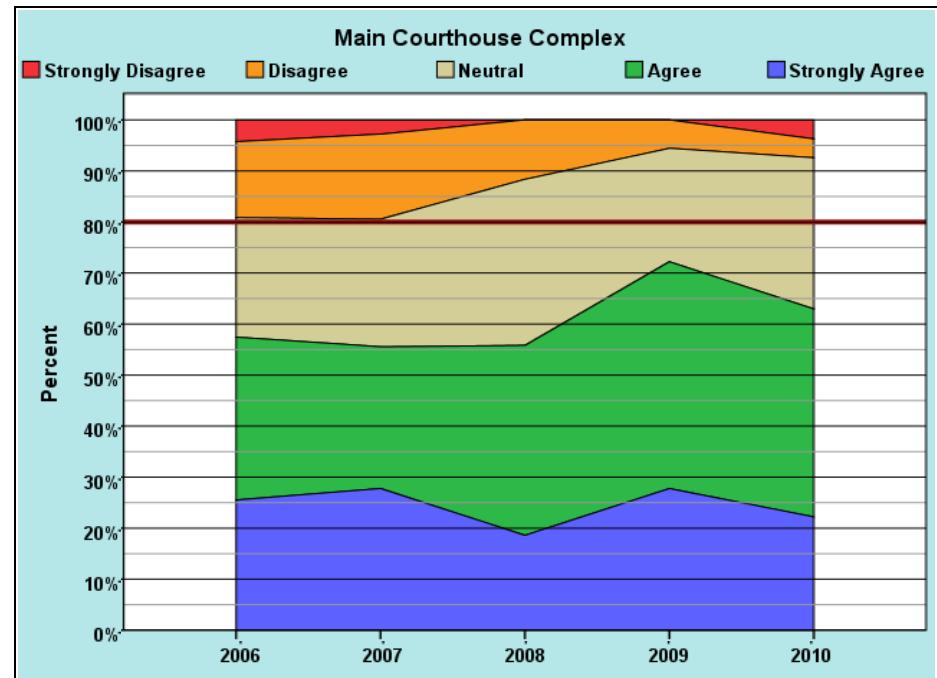
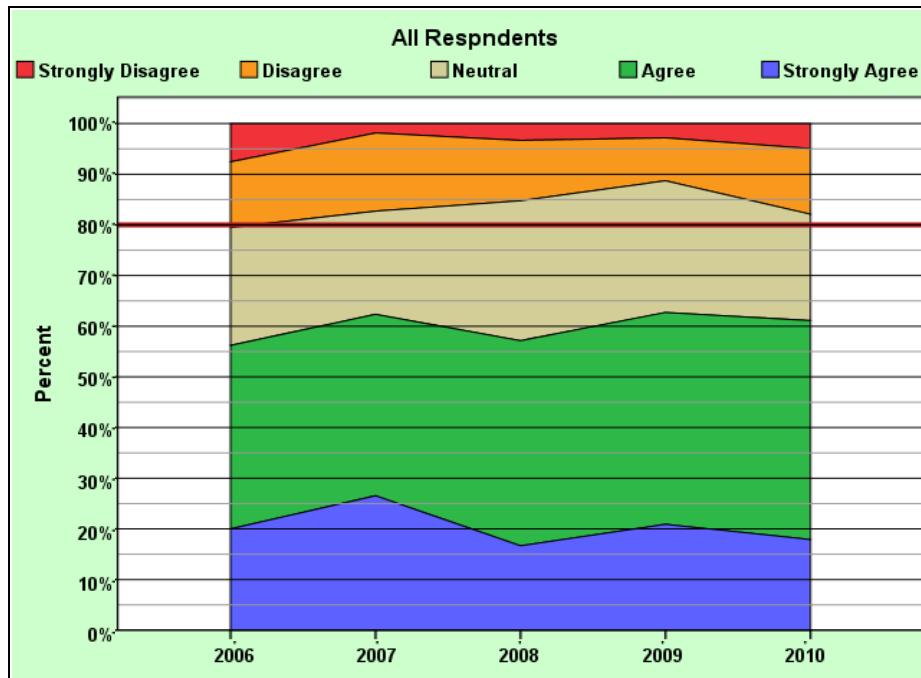
## 9. The court organization is well-respected in the community.



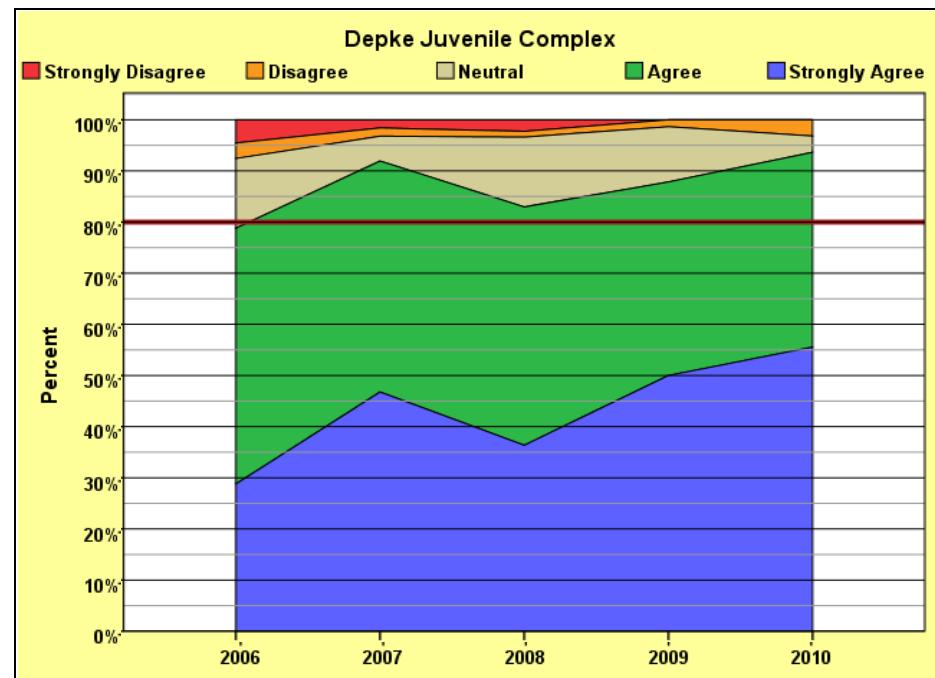
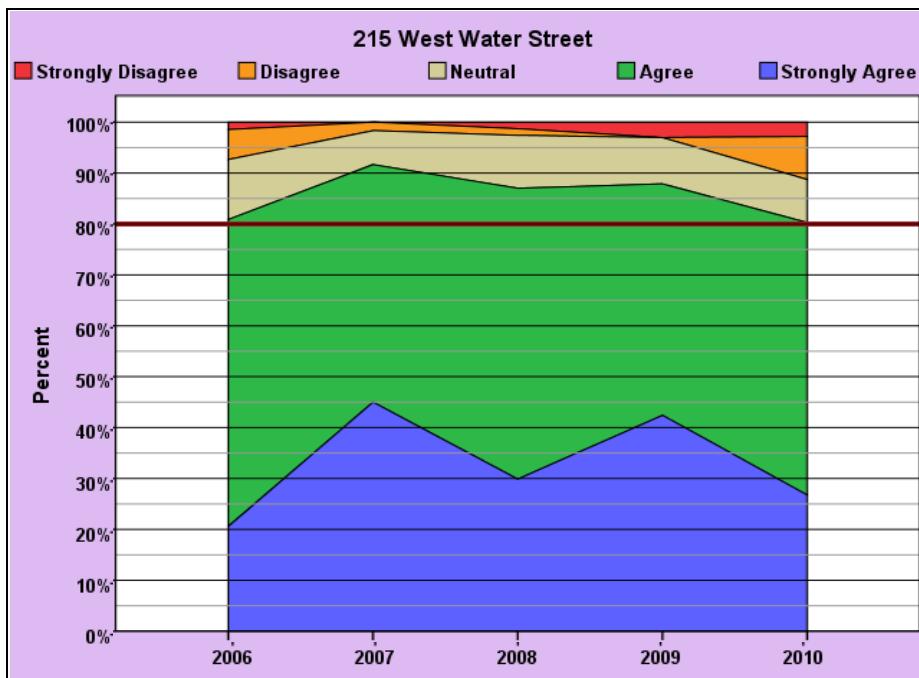
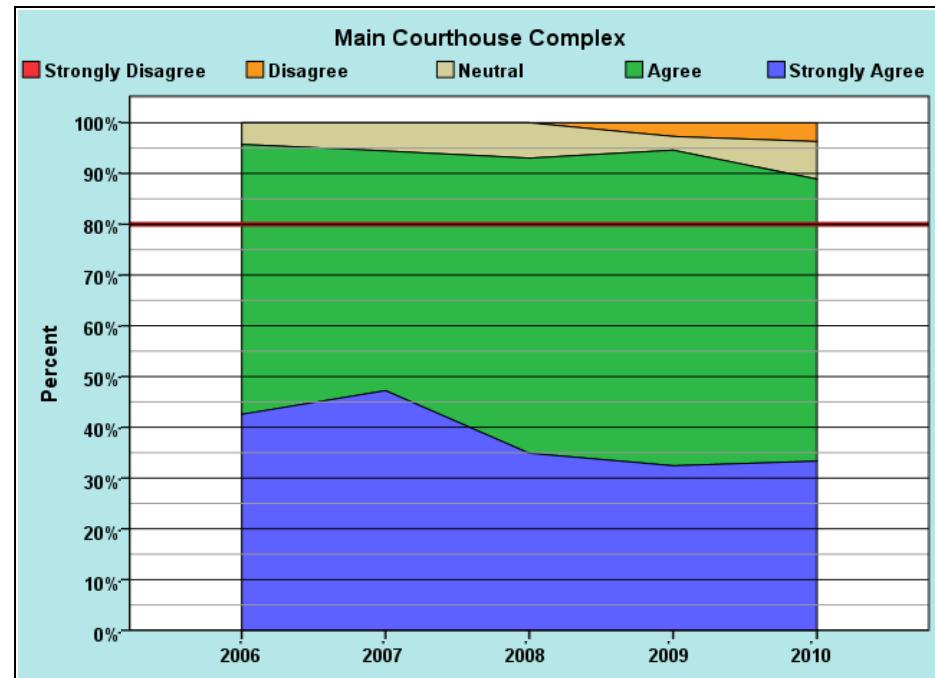
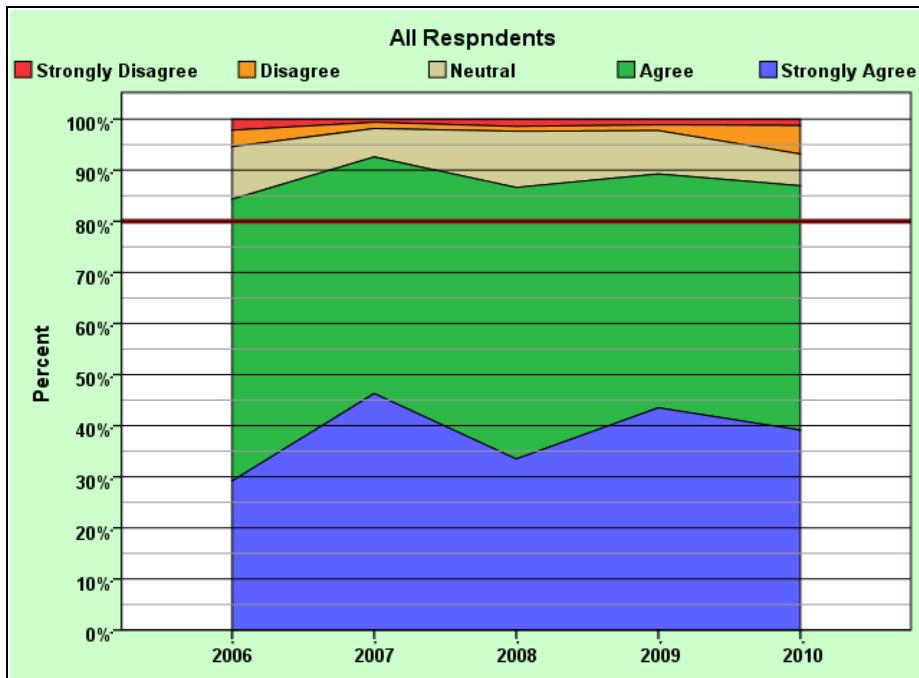
## 10. My co-workers work well together.



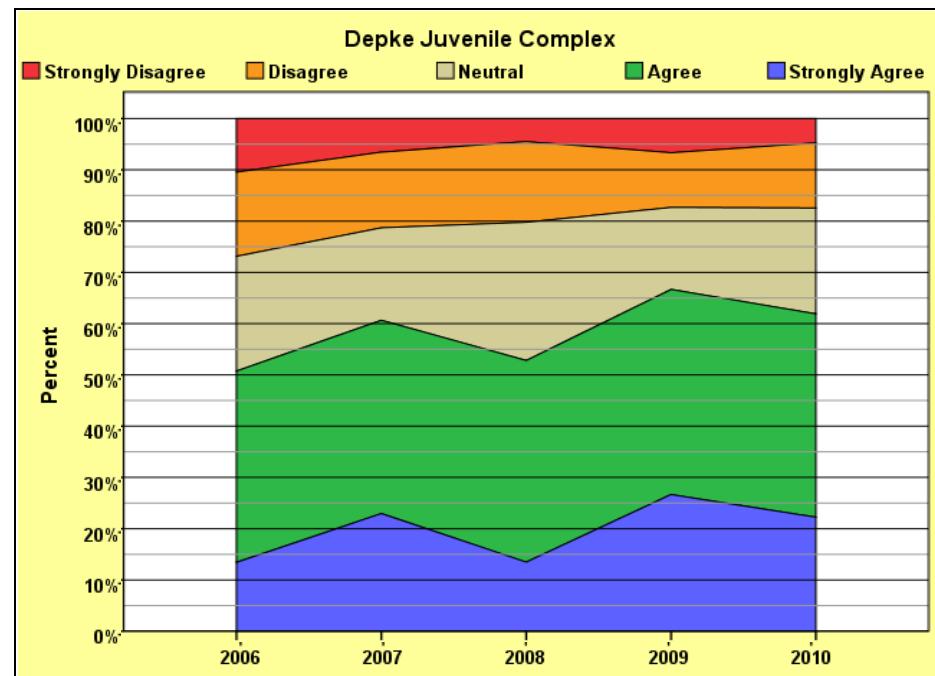
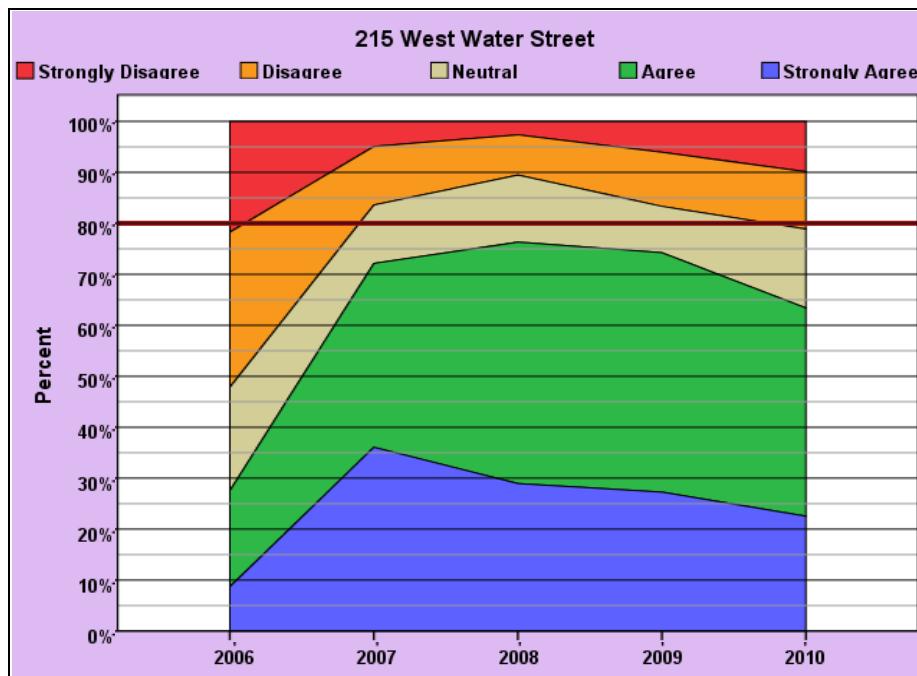
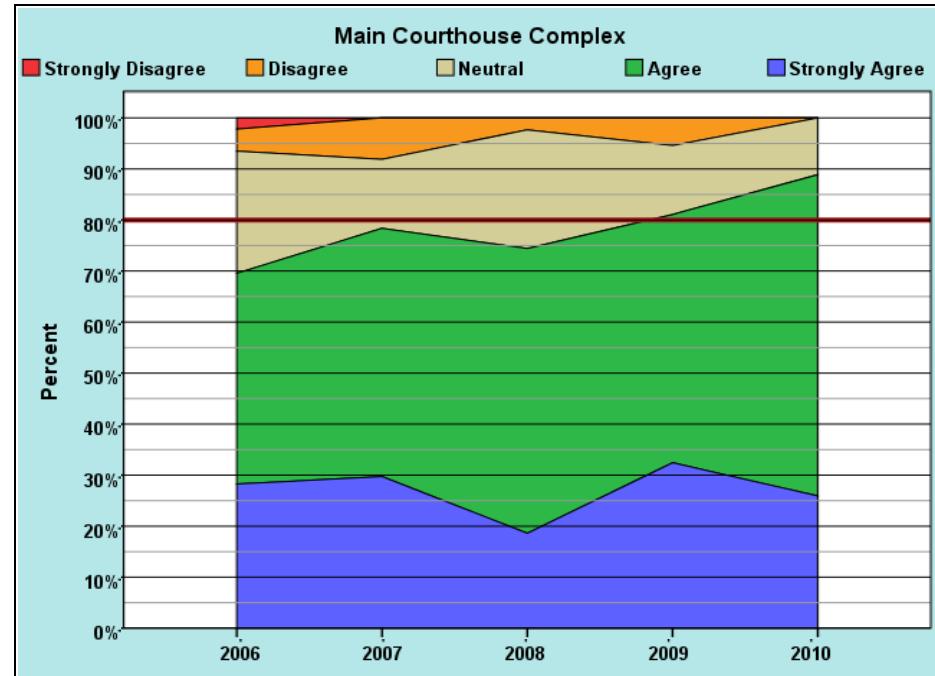
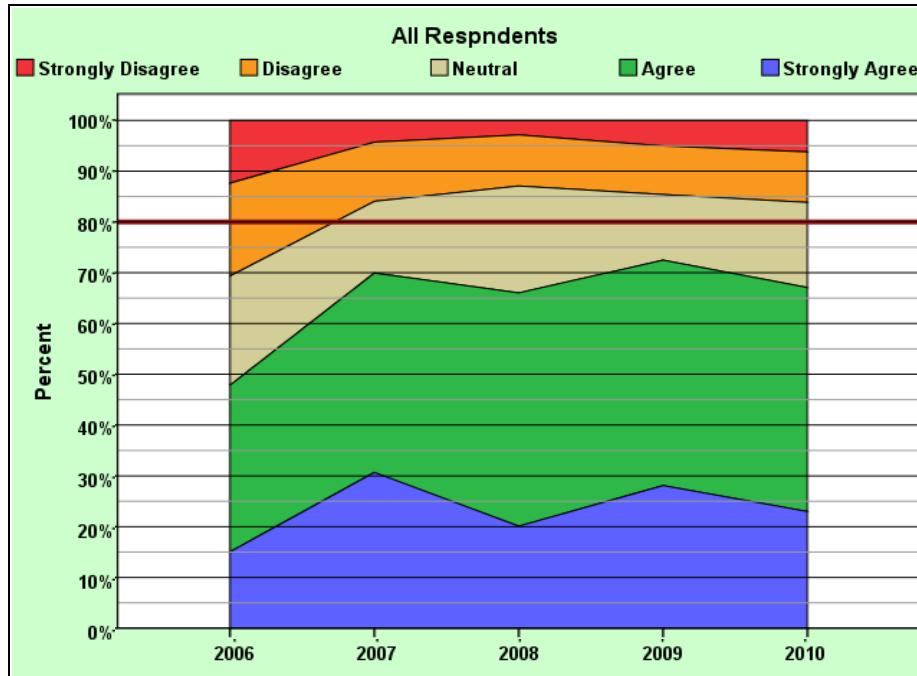
## 11. I am encouraged to try new ways of doing things.



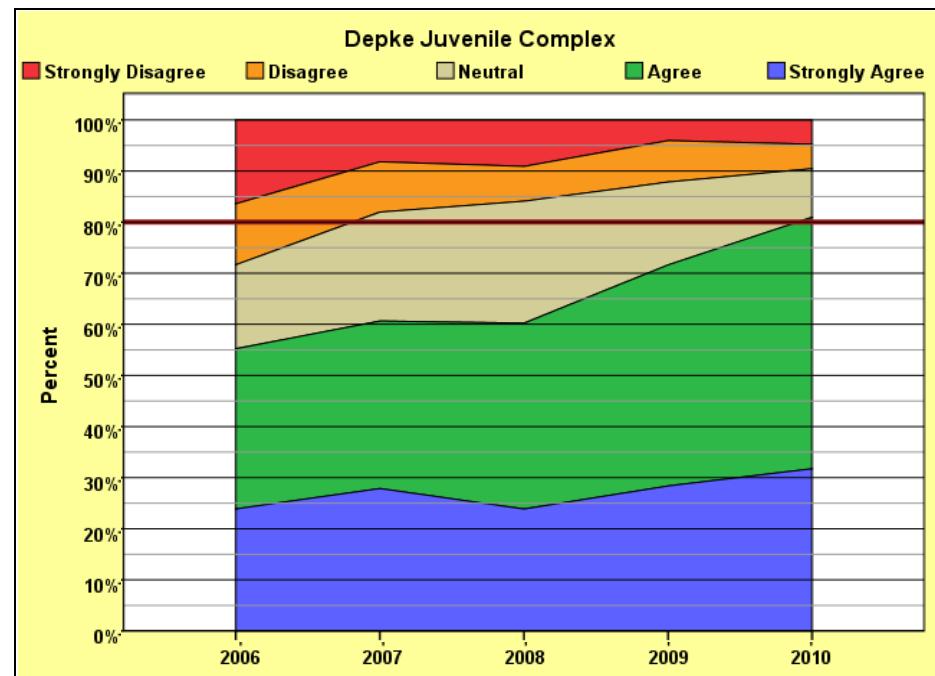
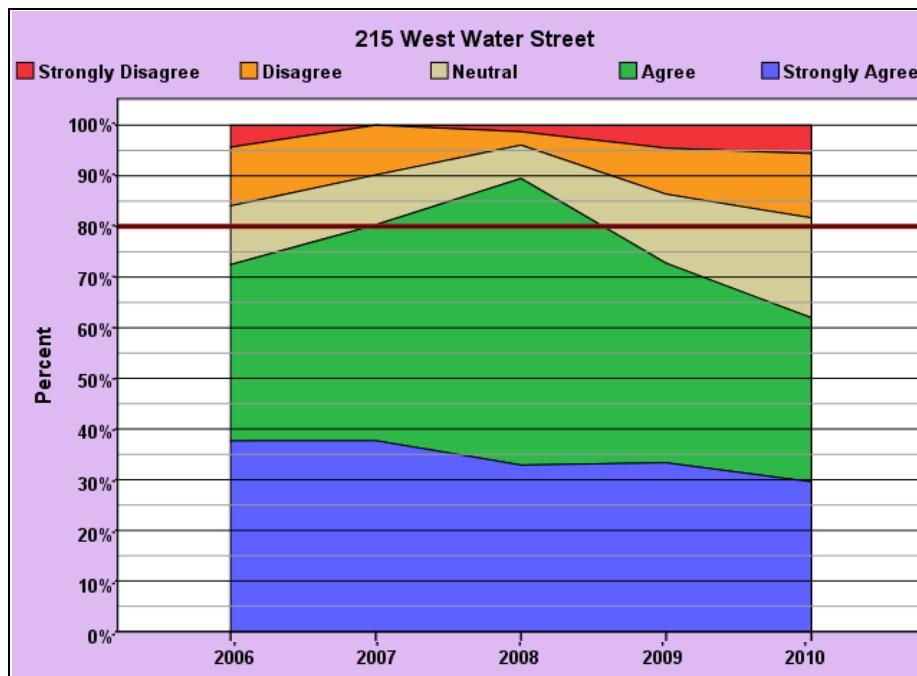
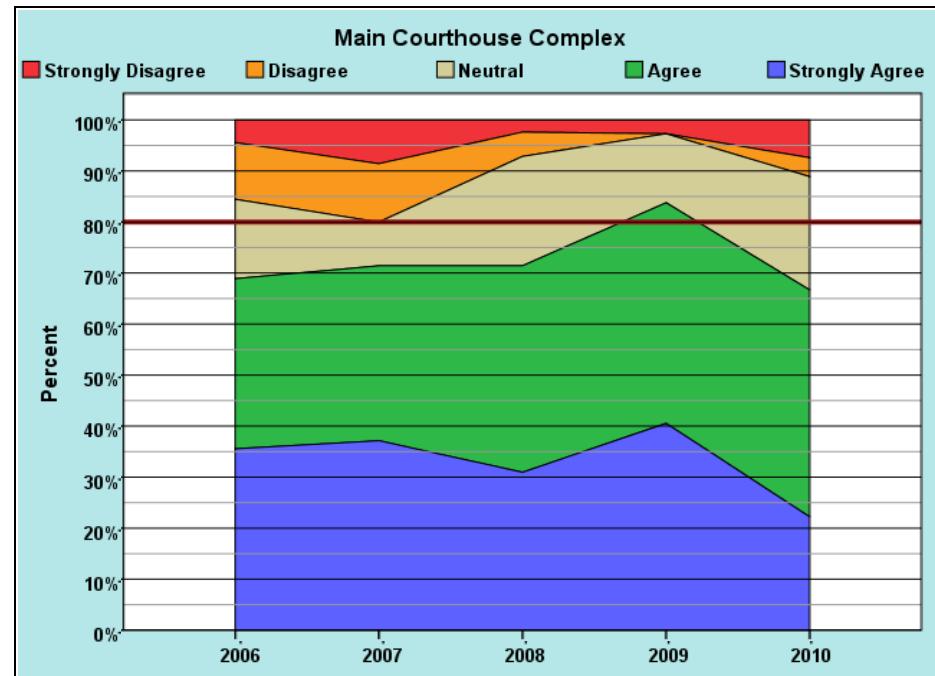
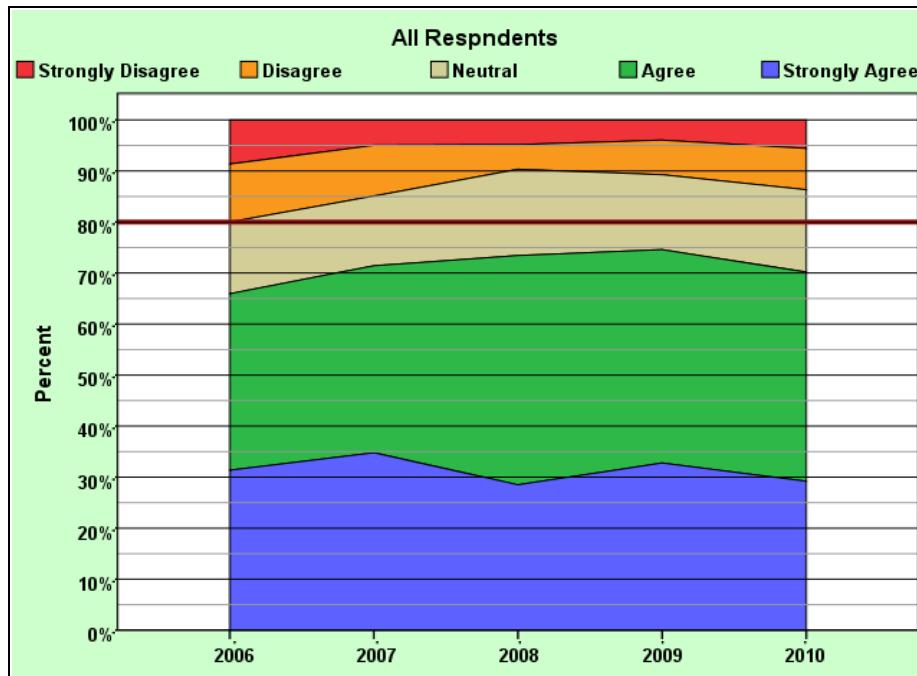
**12. I understand the connection between the work I do and the mission & goals of the court organization.**



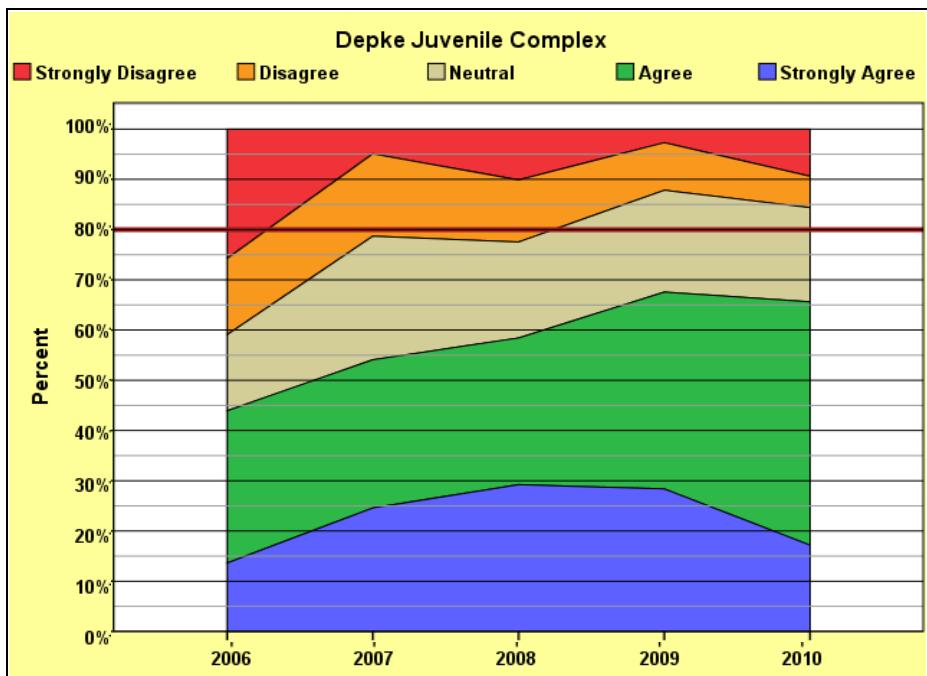
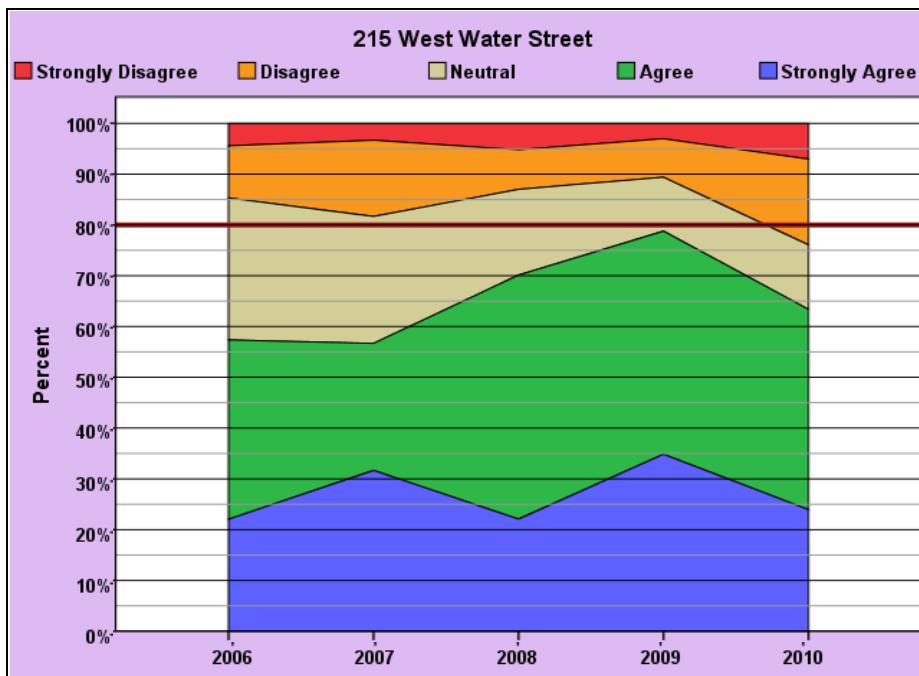
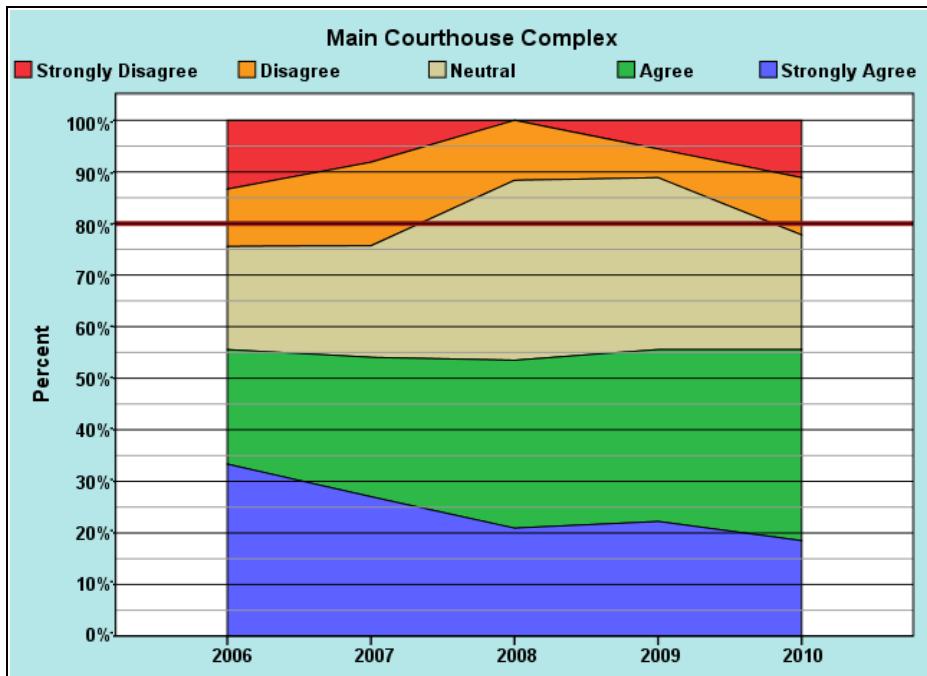
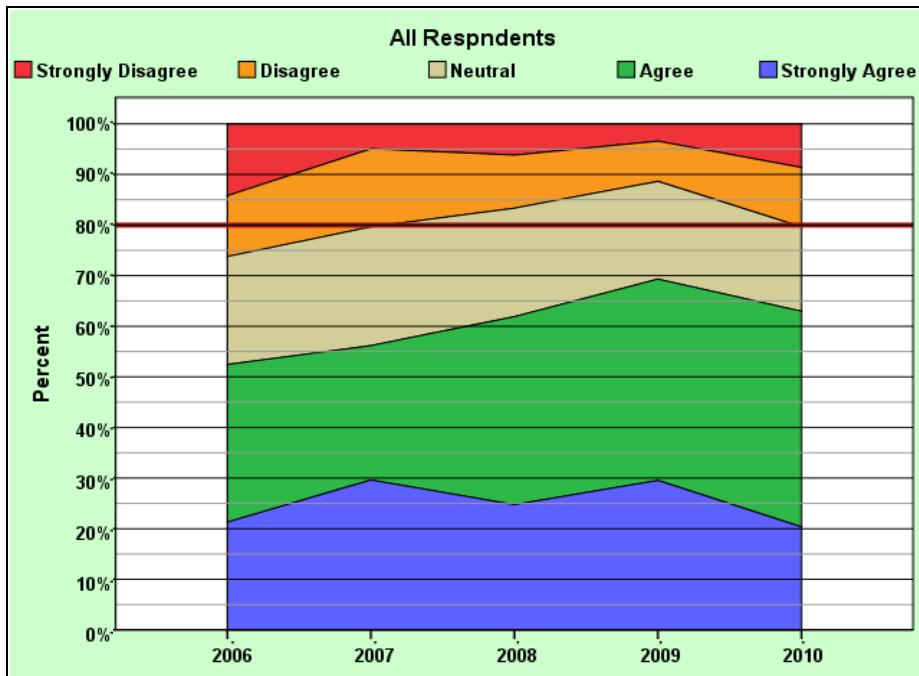
### 13. My working conditions and environment enable me to do my job well.



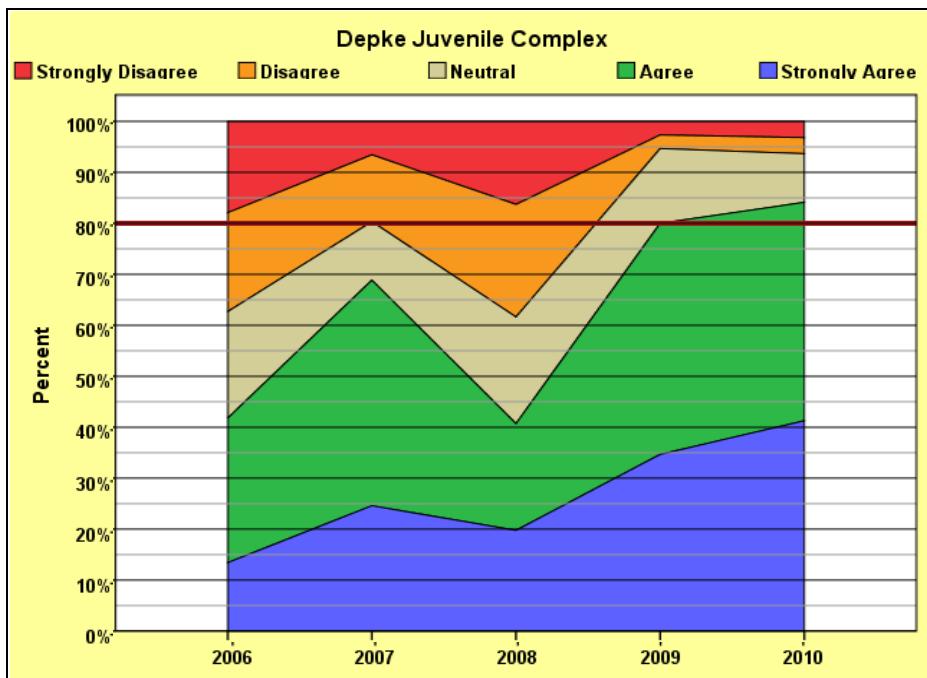
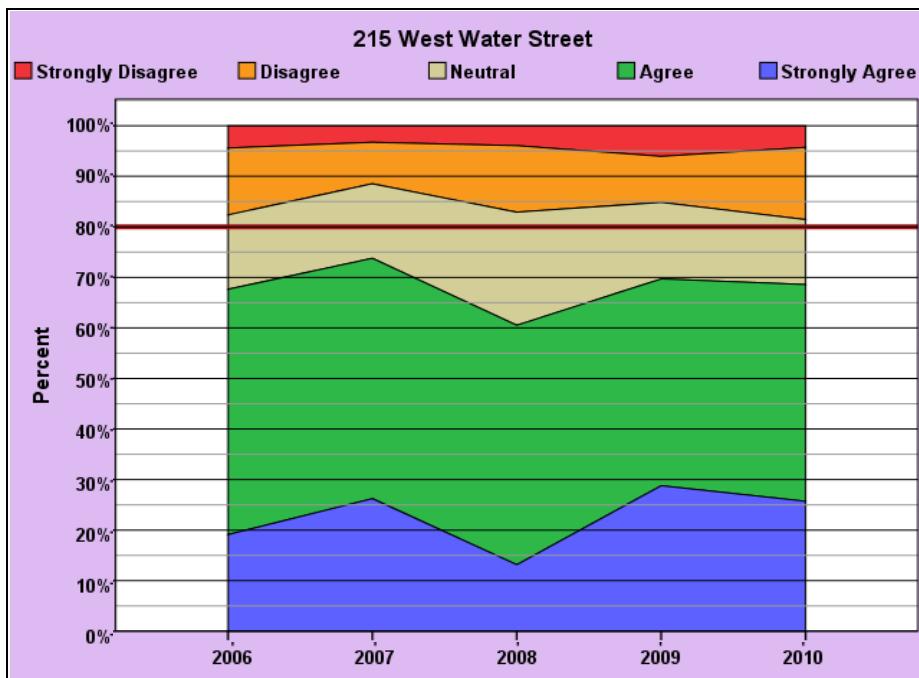
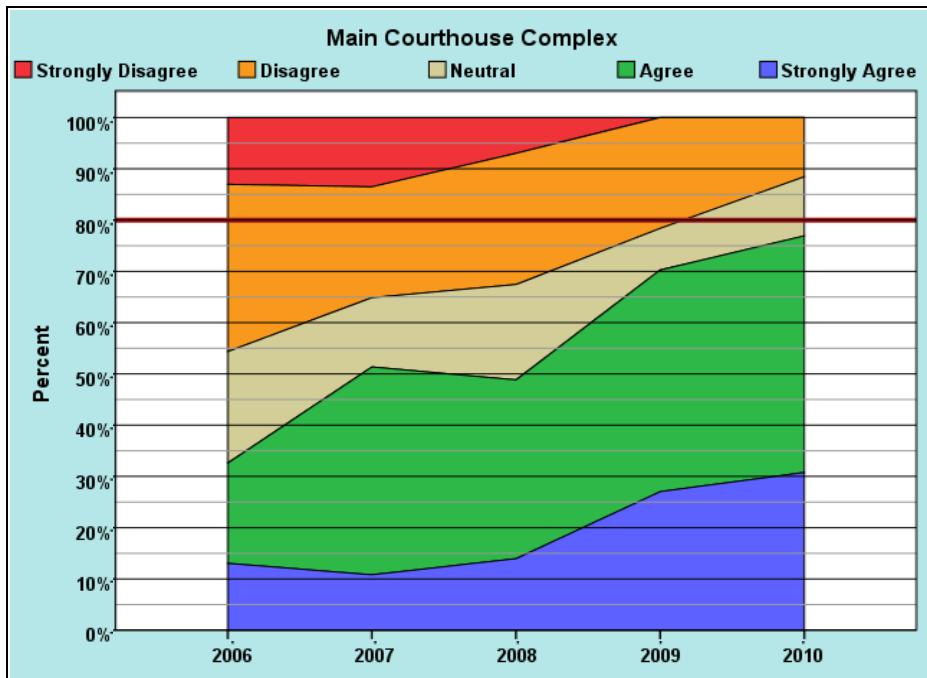
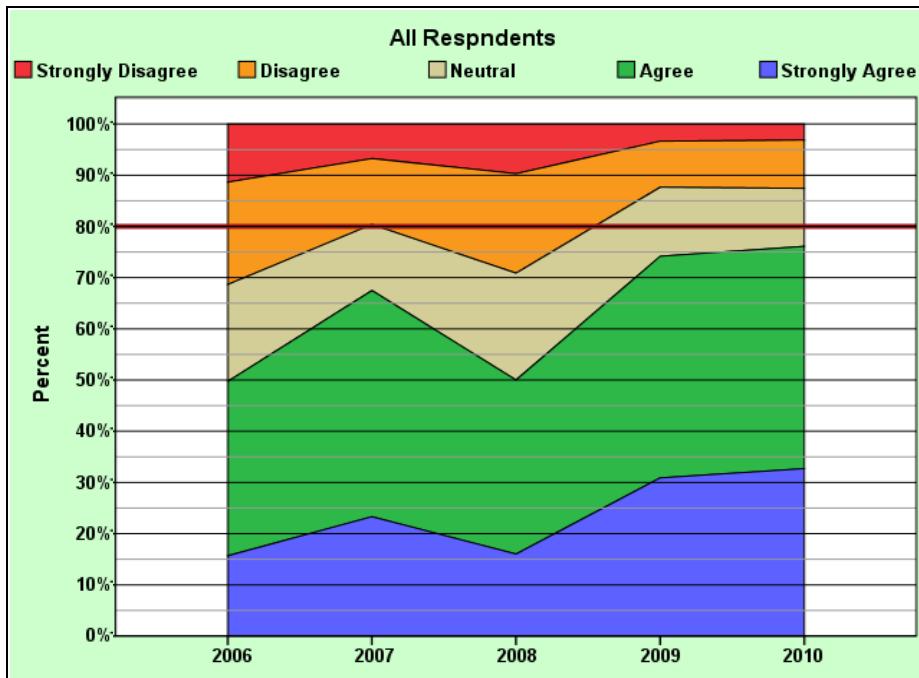
14. I feel valued by my supervisor based on my knowledge and contribution to my unit/division/team.



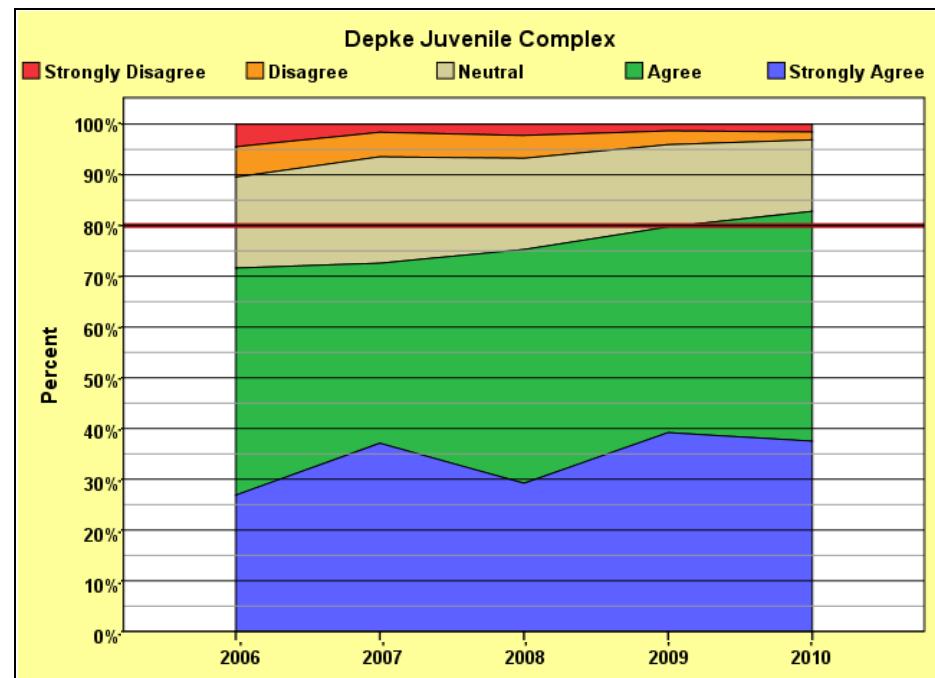
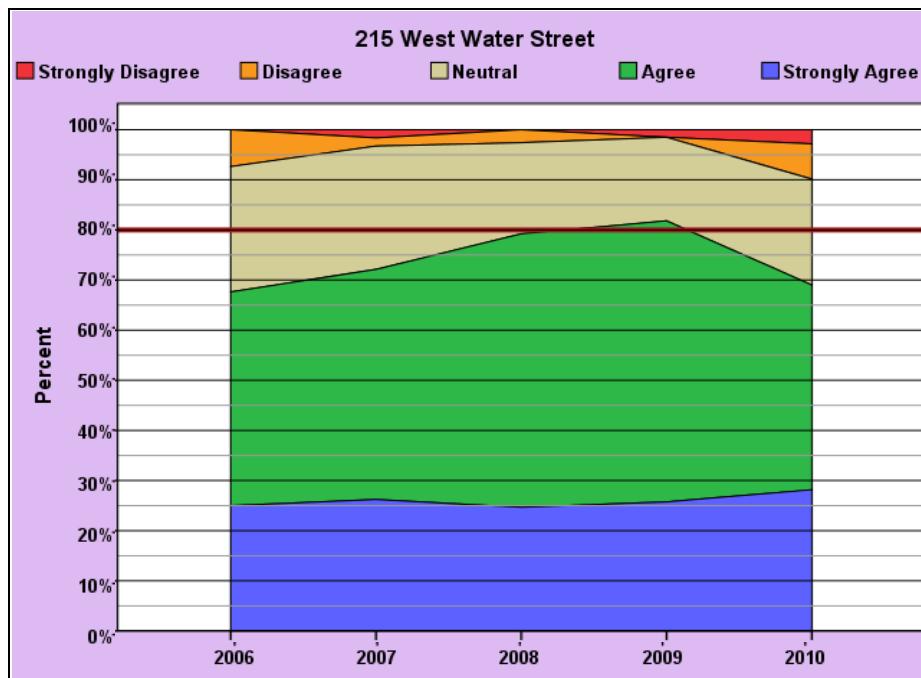
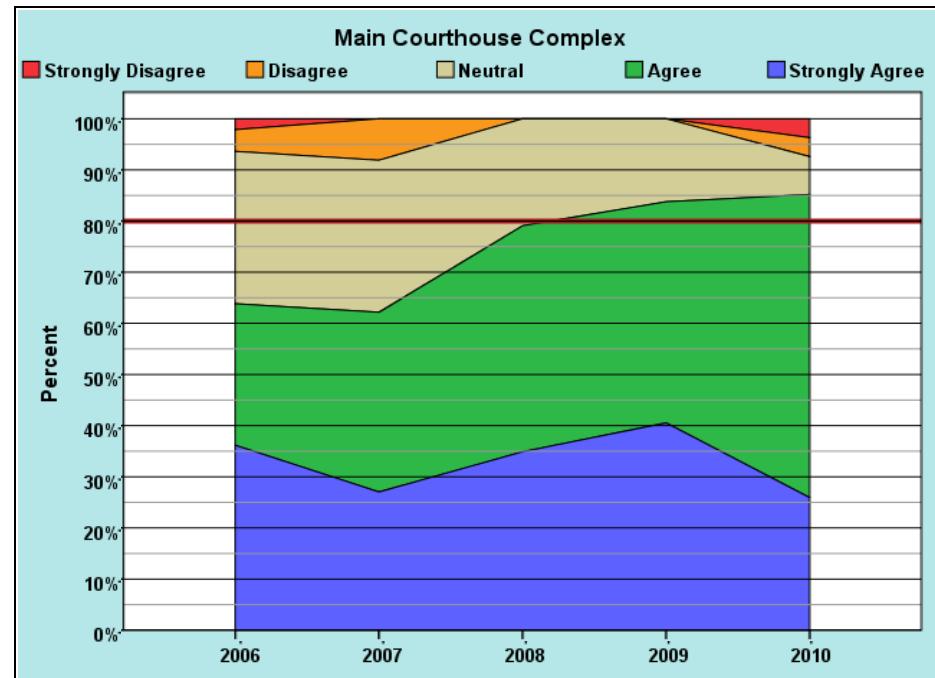
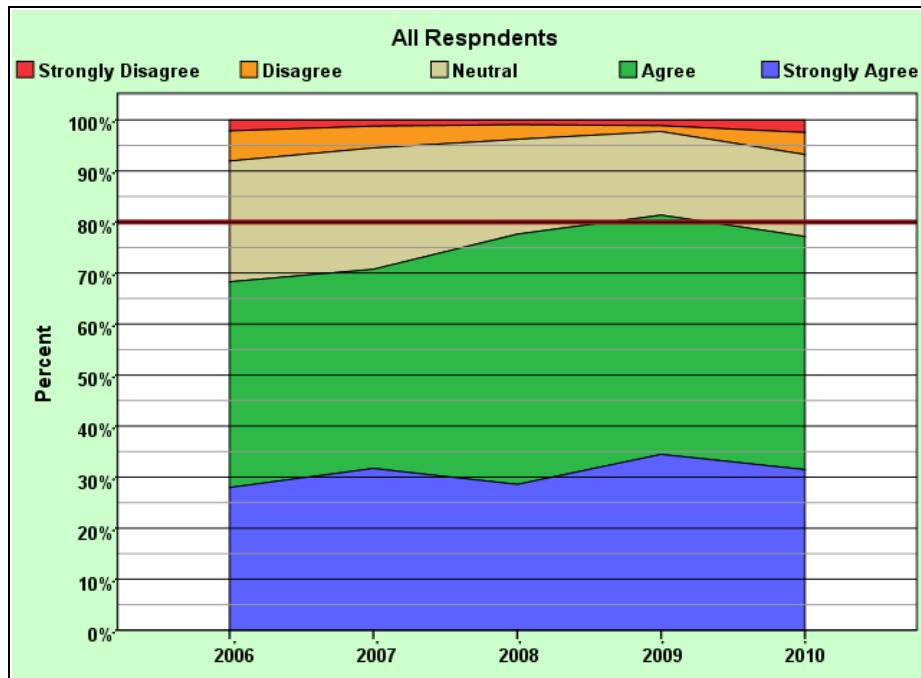
## 15. I feel free to speak my mind.



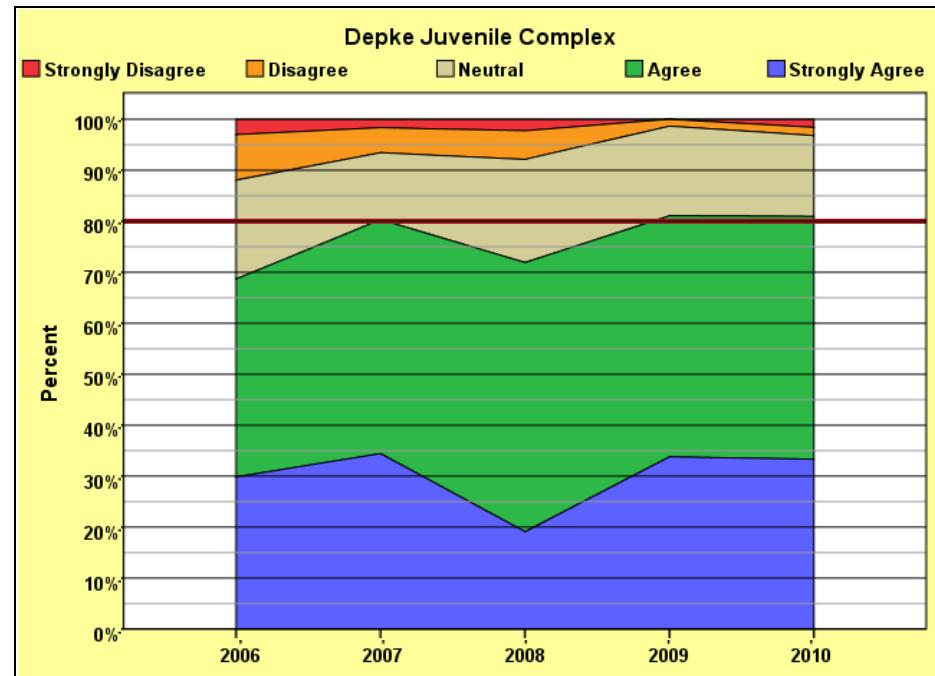
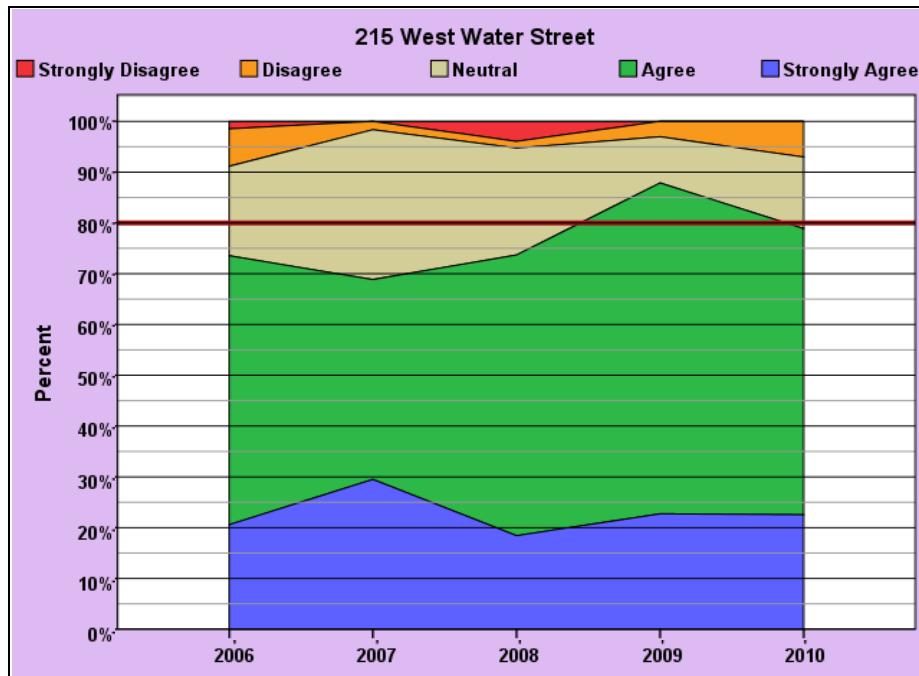
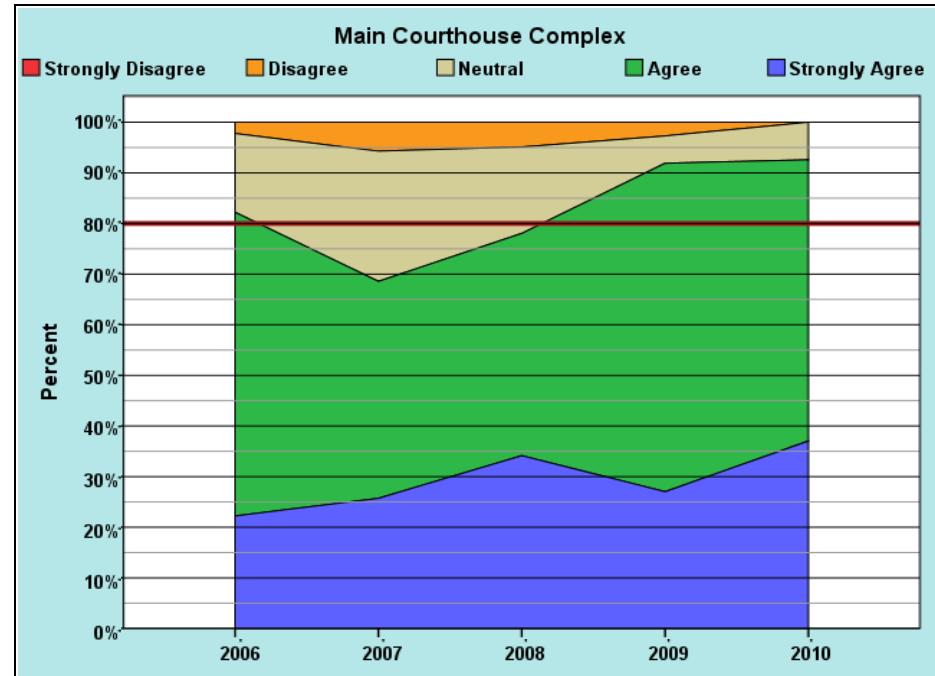
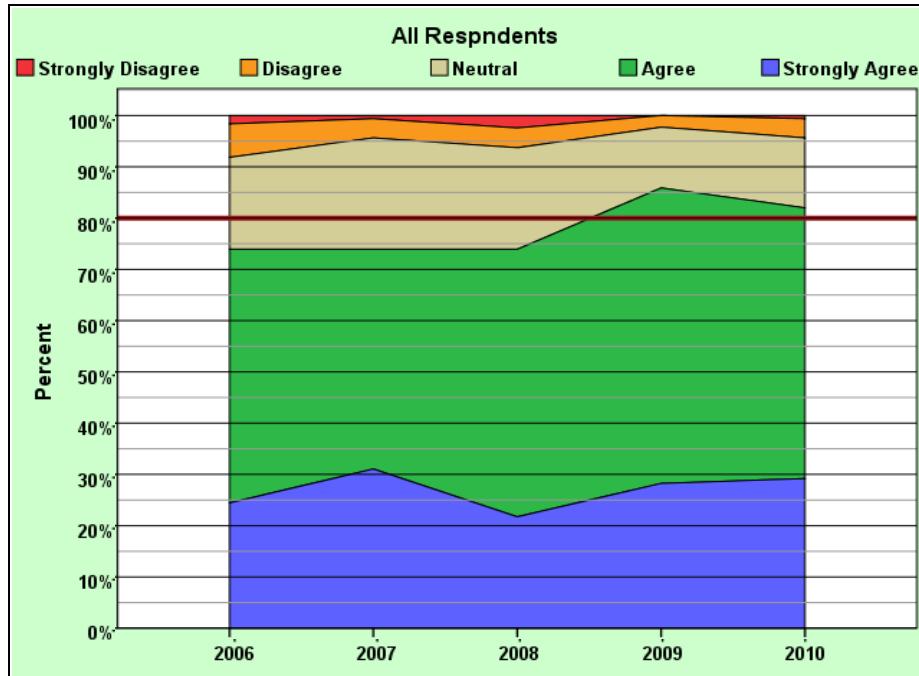
16. In the last month, someone in the court organization has talked to me about my performance.



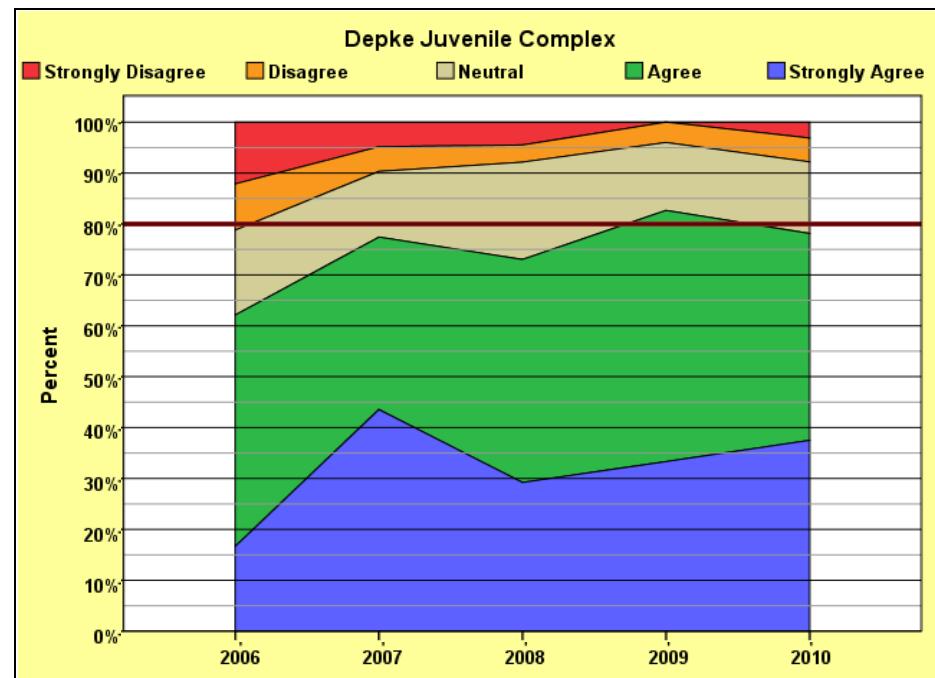
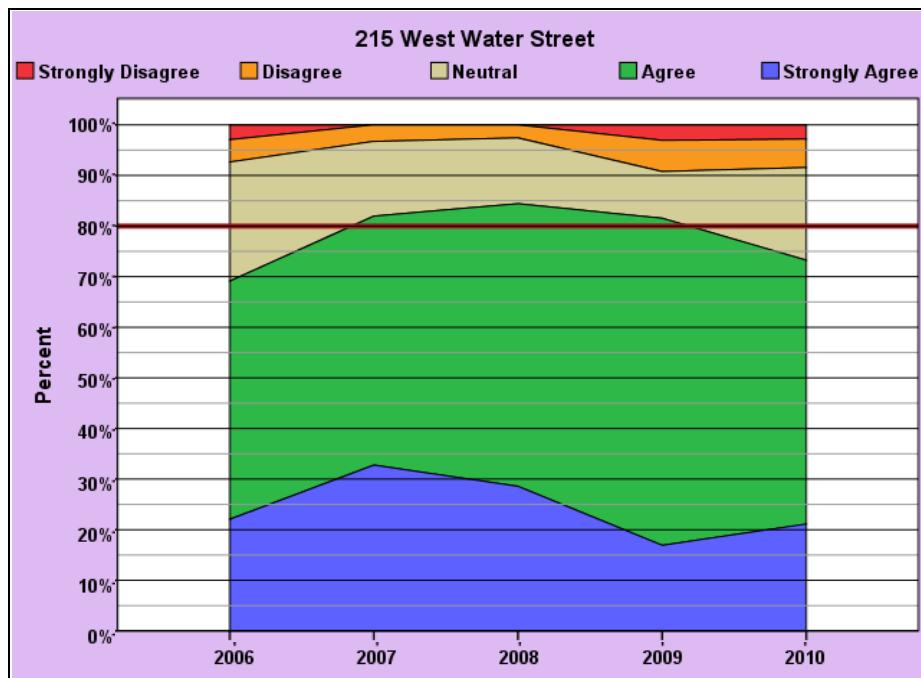
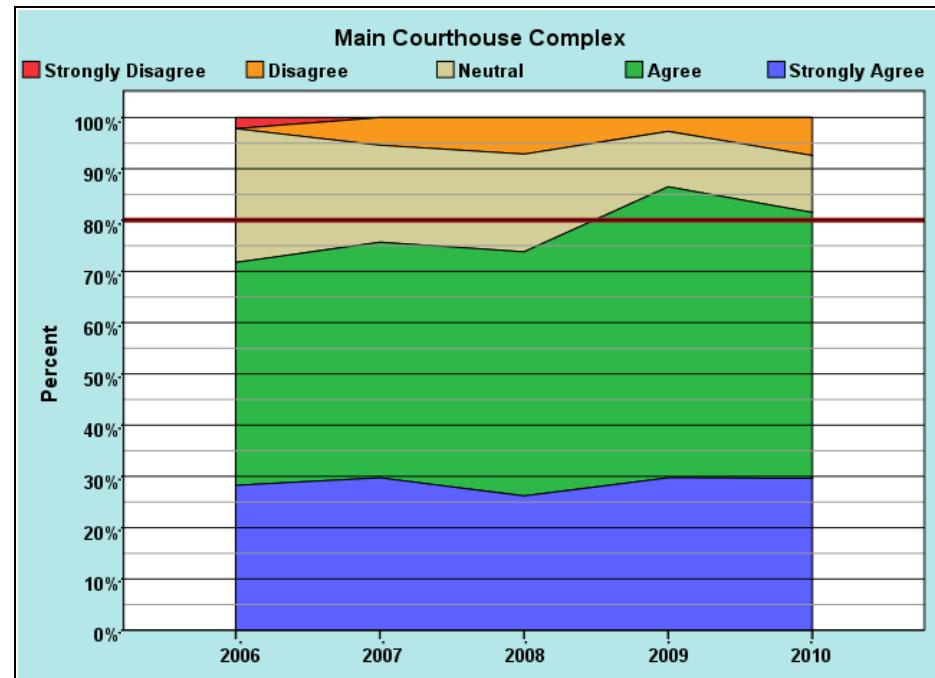
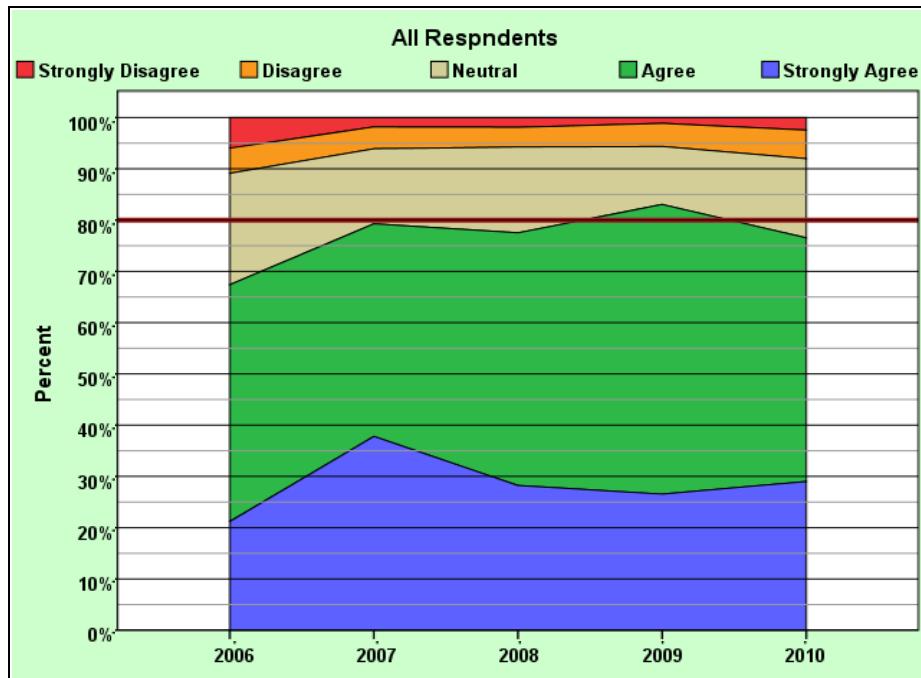
## 17. I enjoy coming to work.



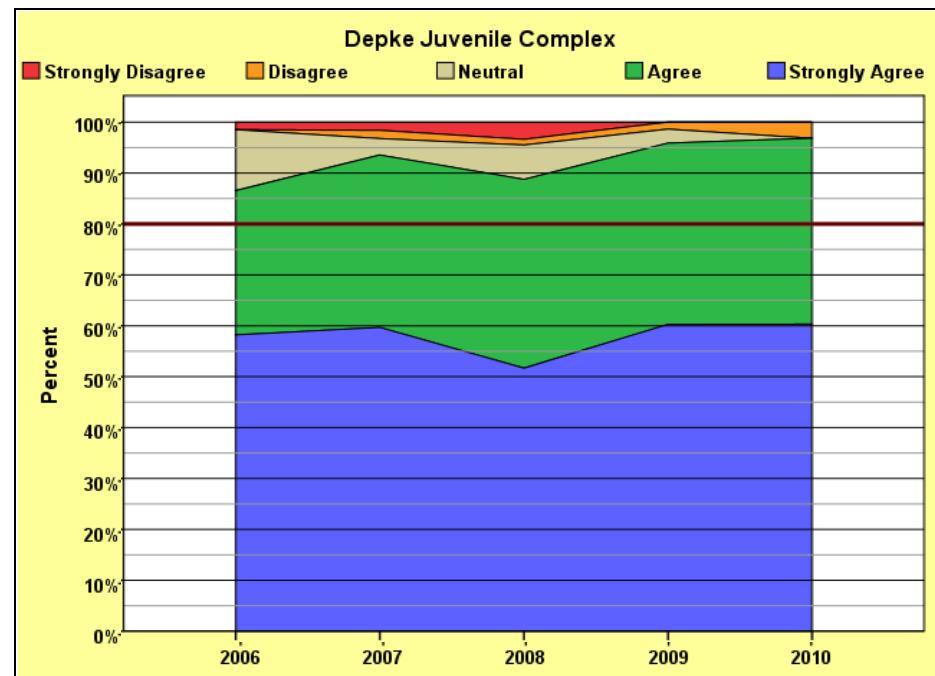
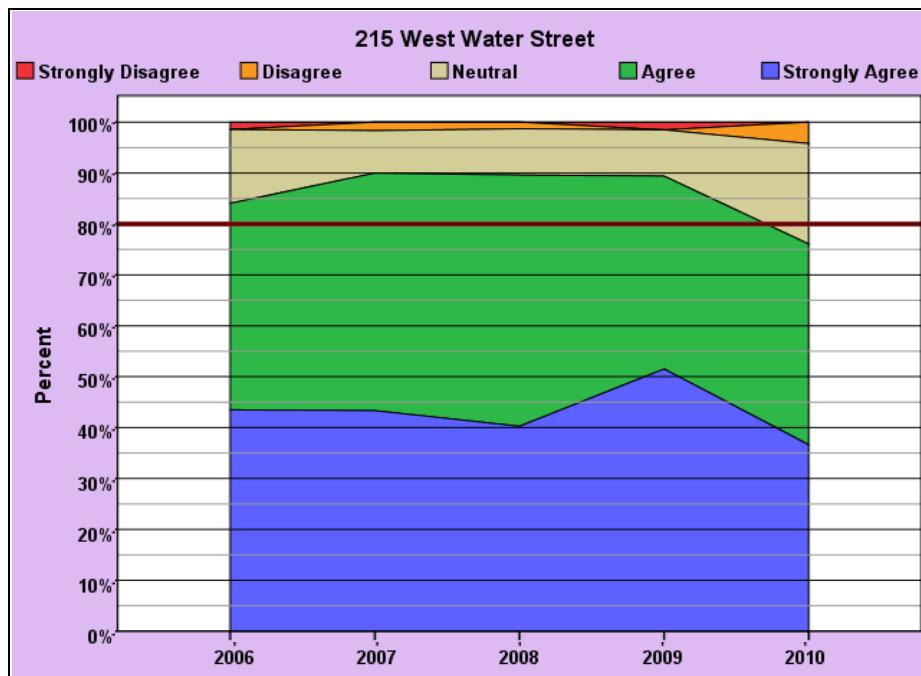
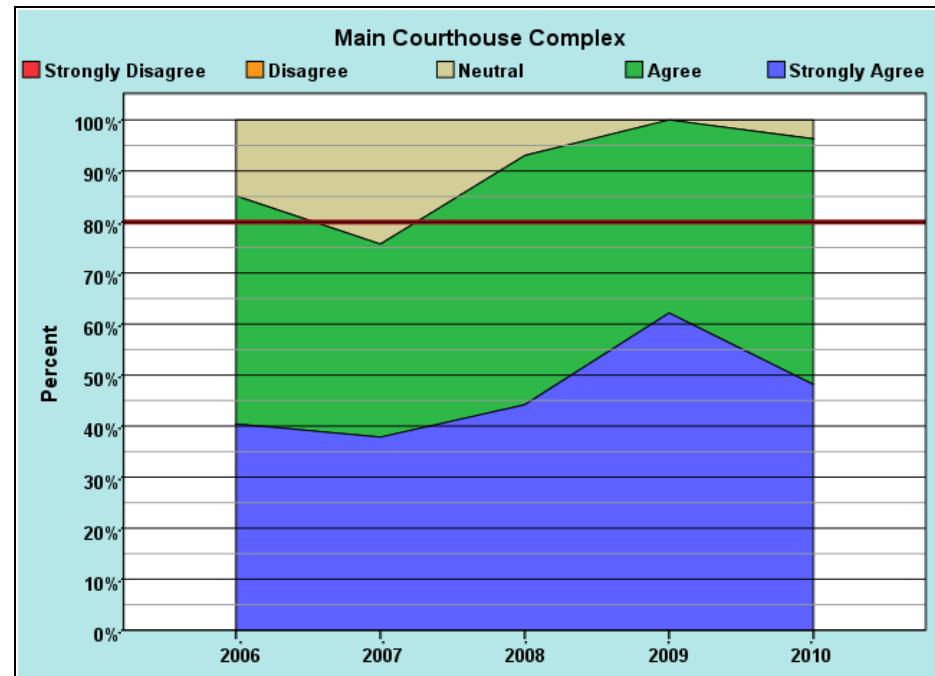
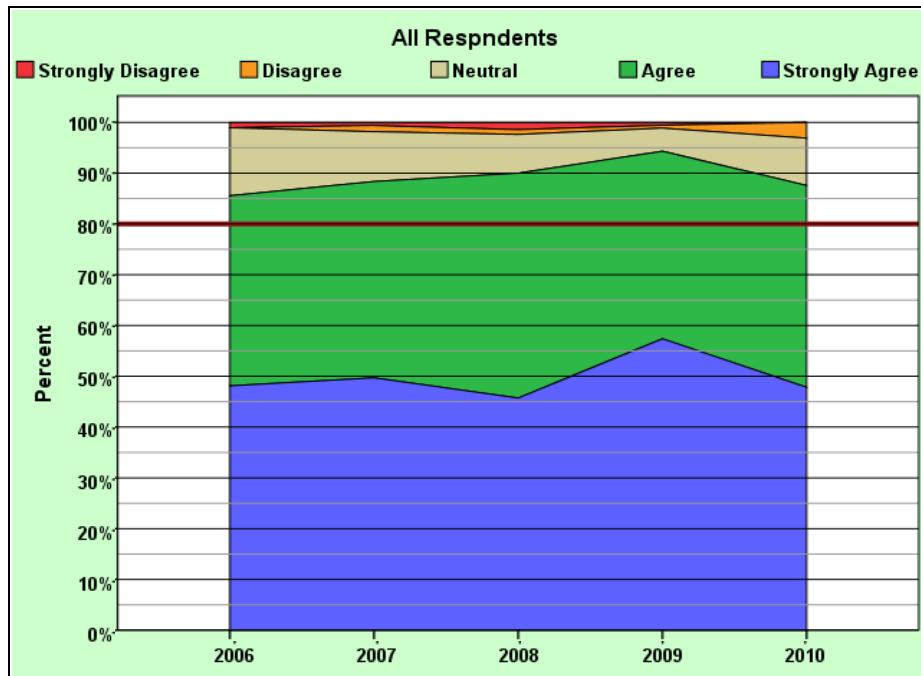
## 18. My co-workers care about the quality of services and programs we provide.



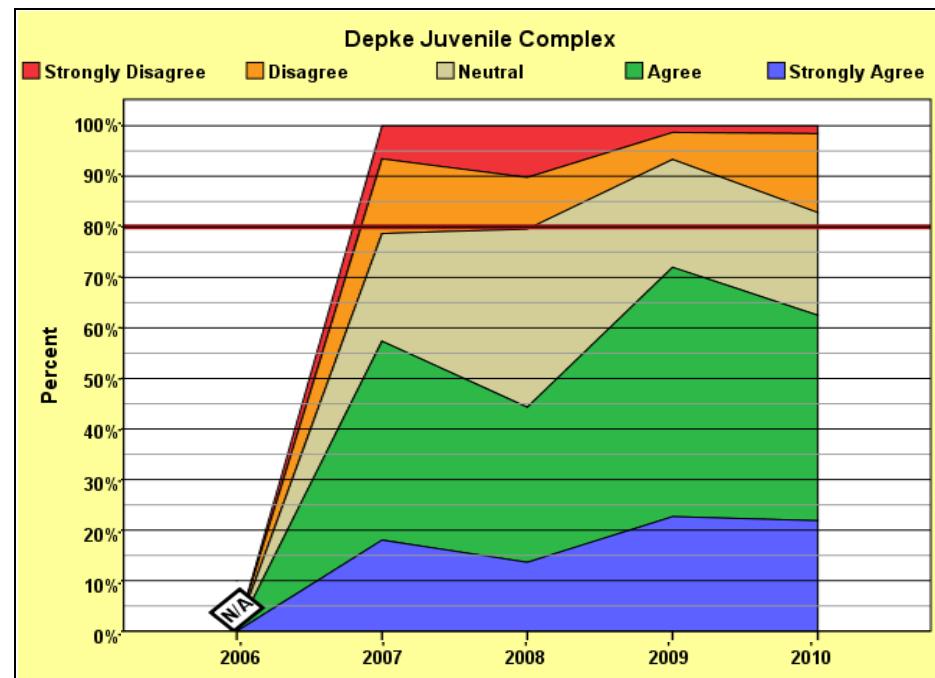
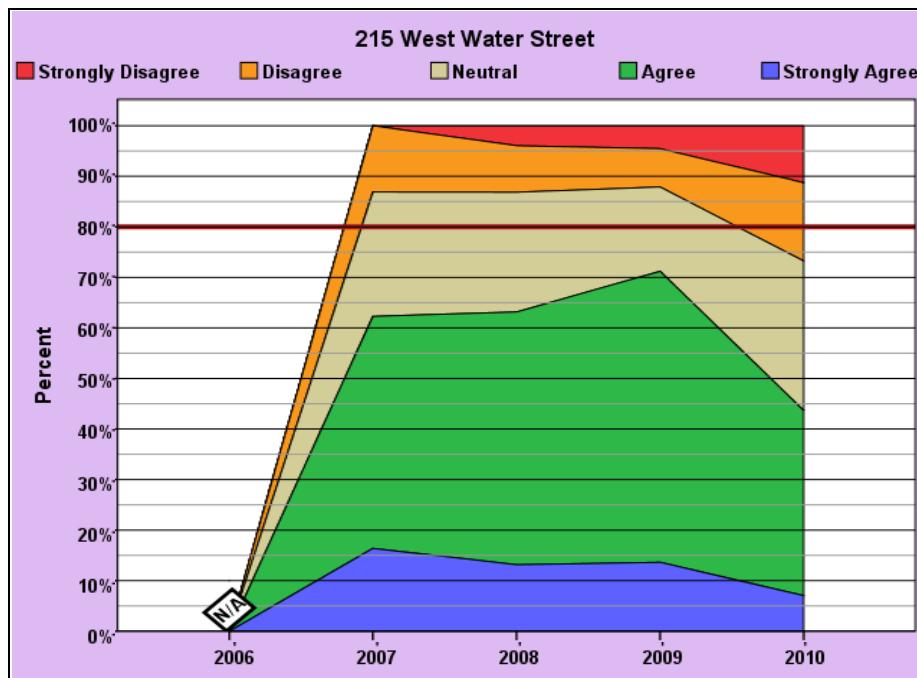
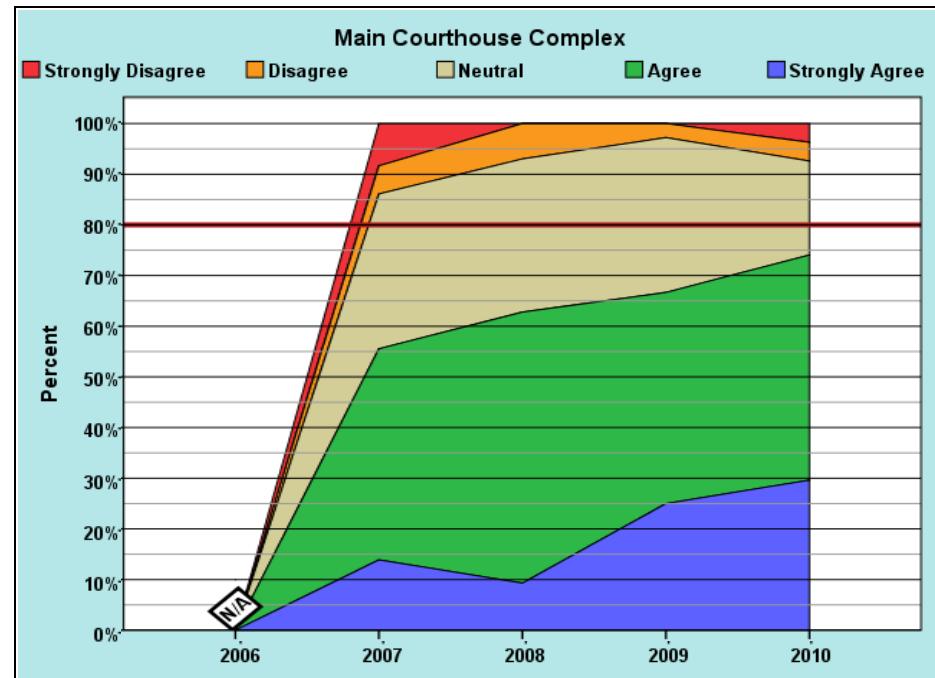
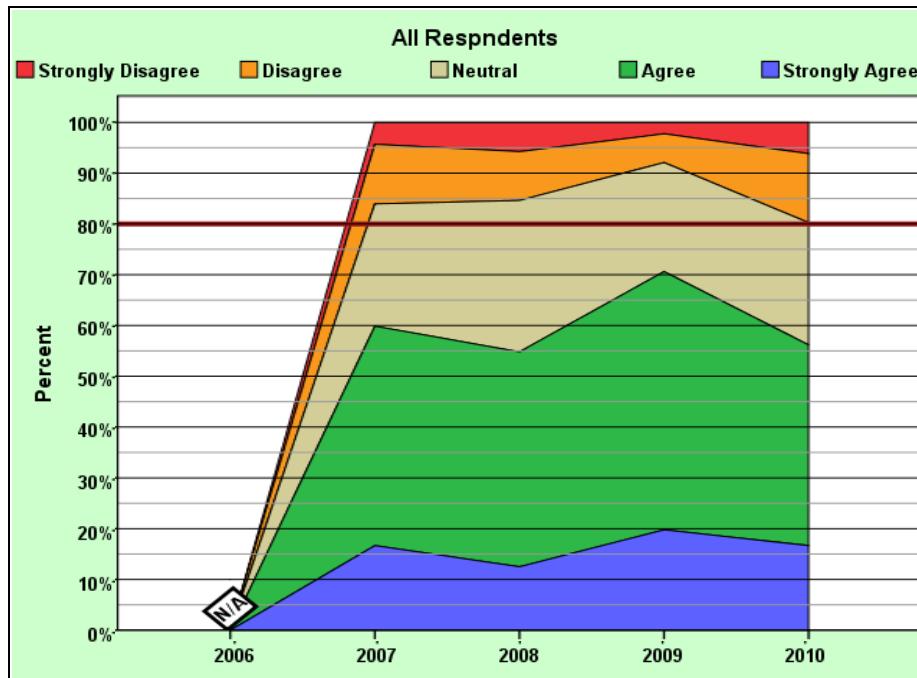
## 19. I am treated with respect.



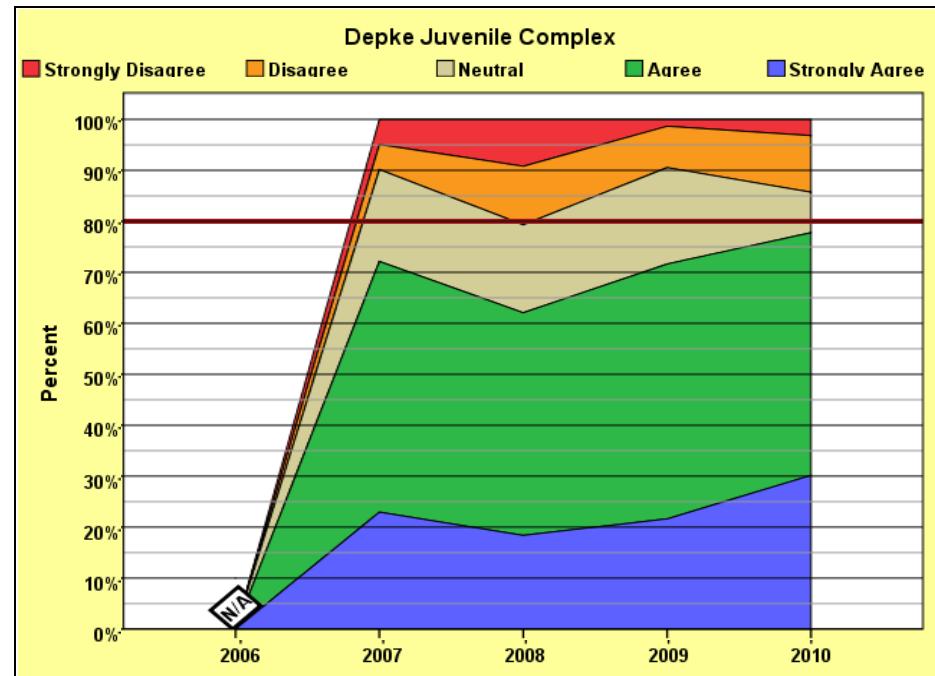
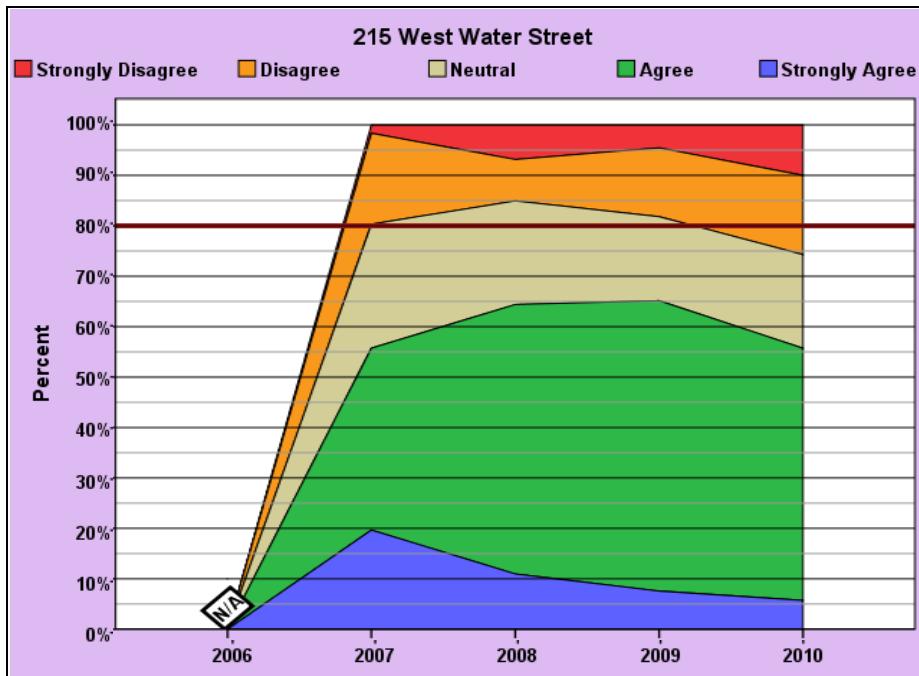
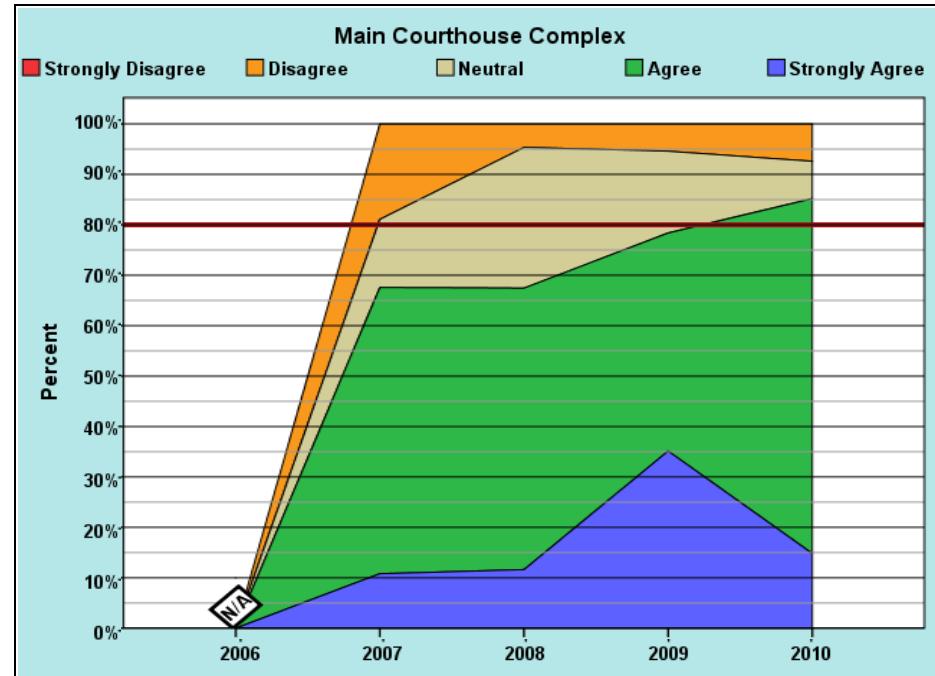
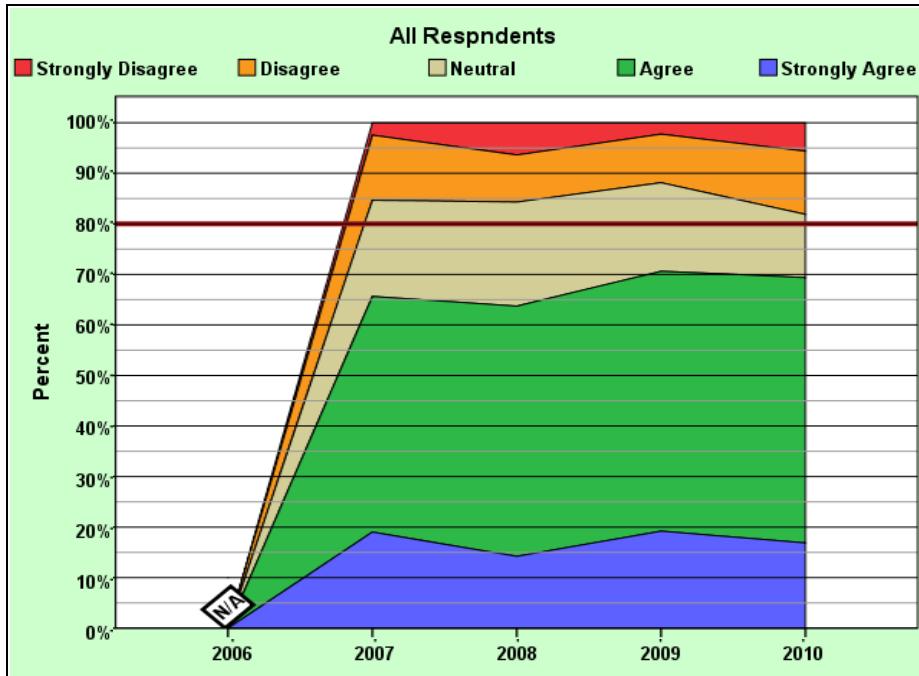
## 20. I am proud that I work in the judicial system.



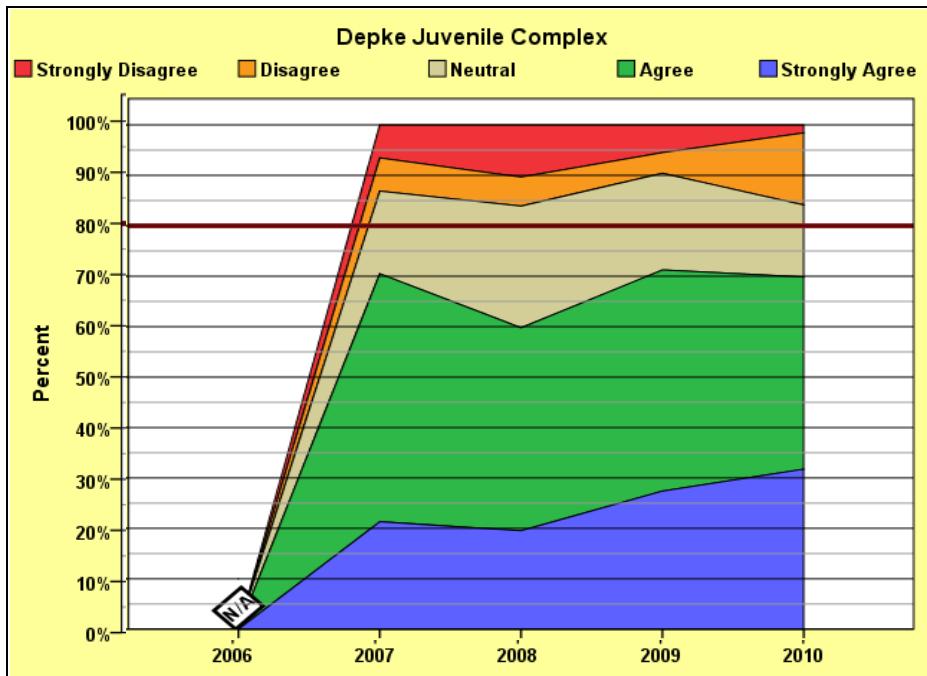
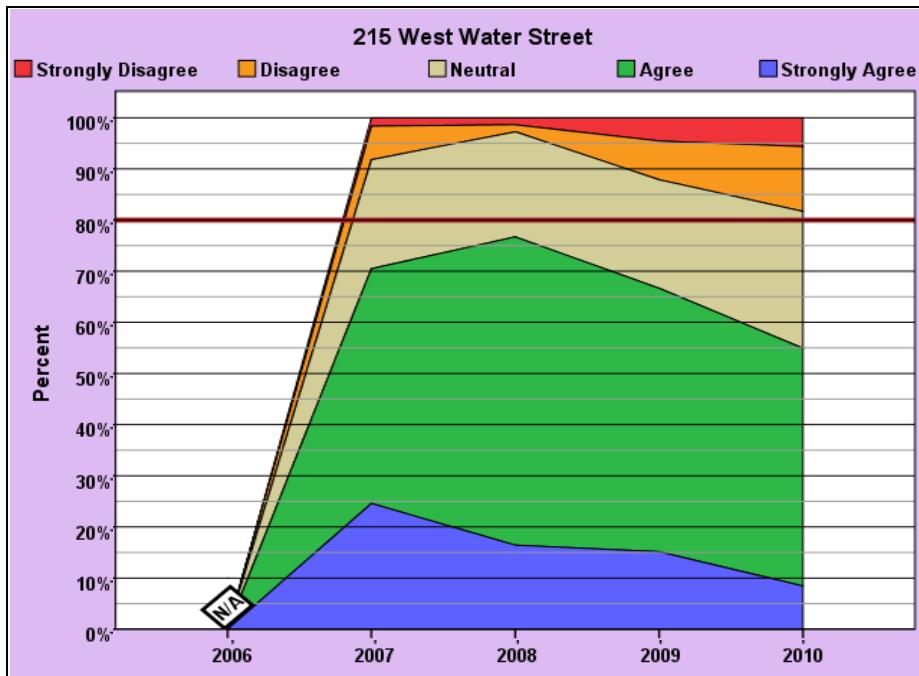
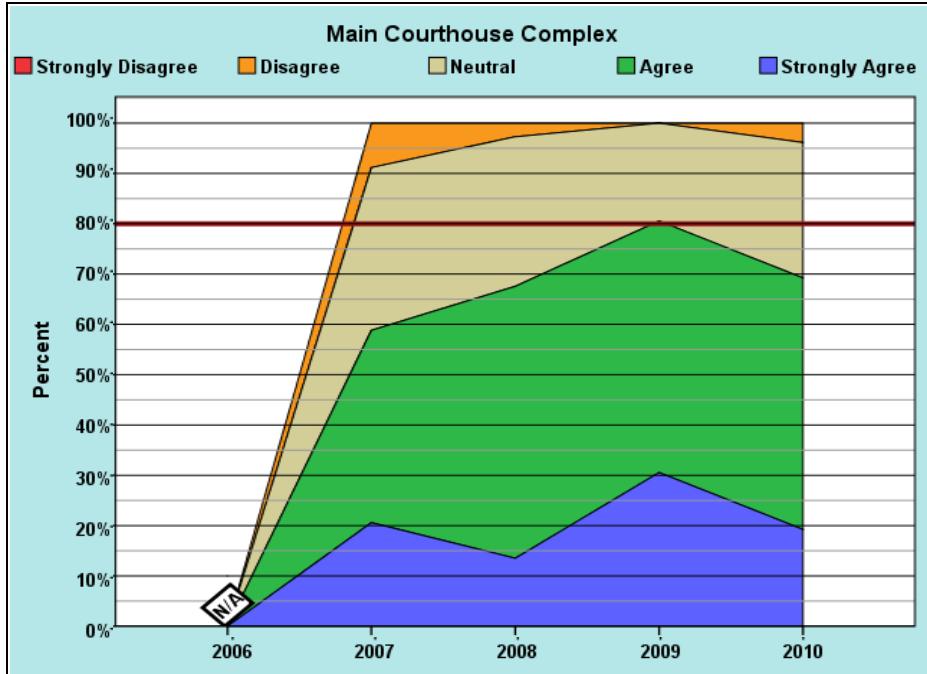
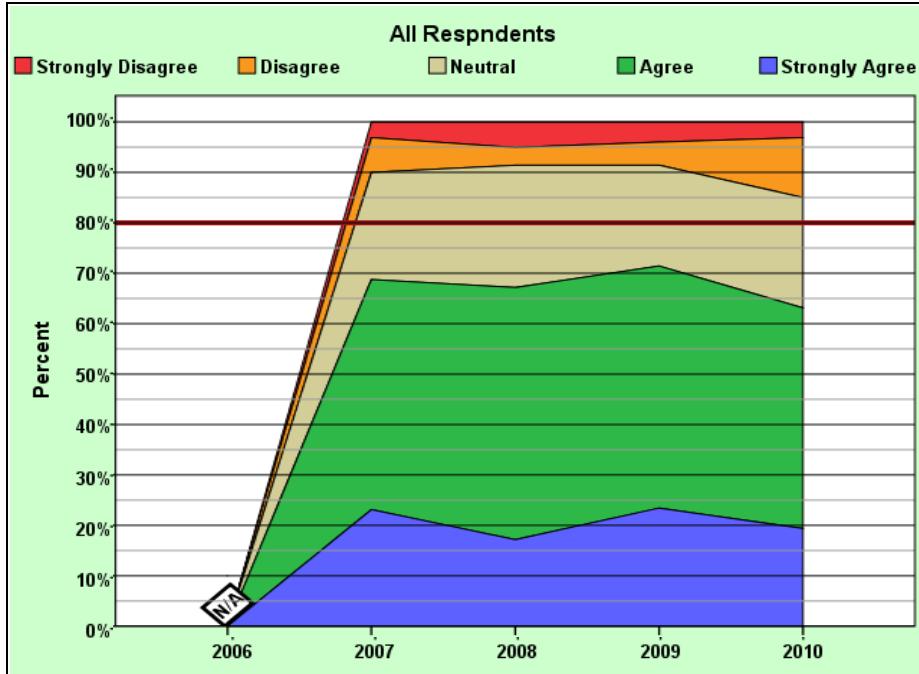
21. The court organization's leadership communicates important information to me in a timely fashion.



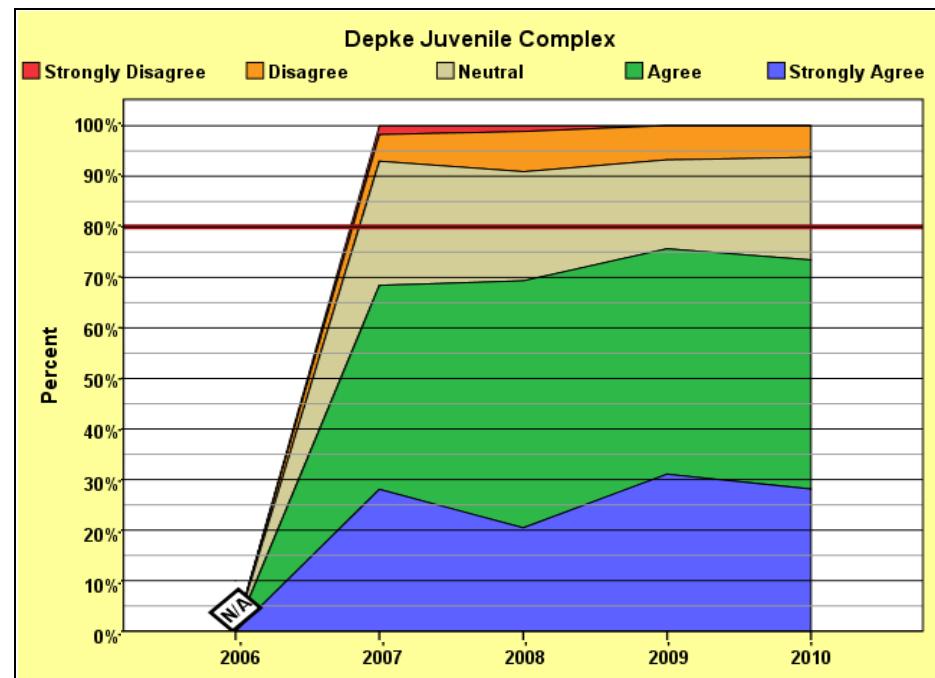
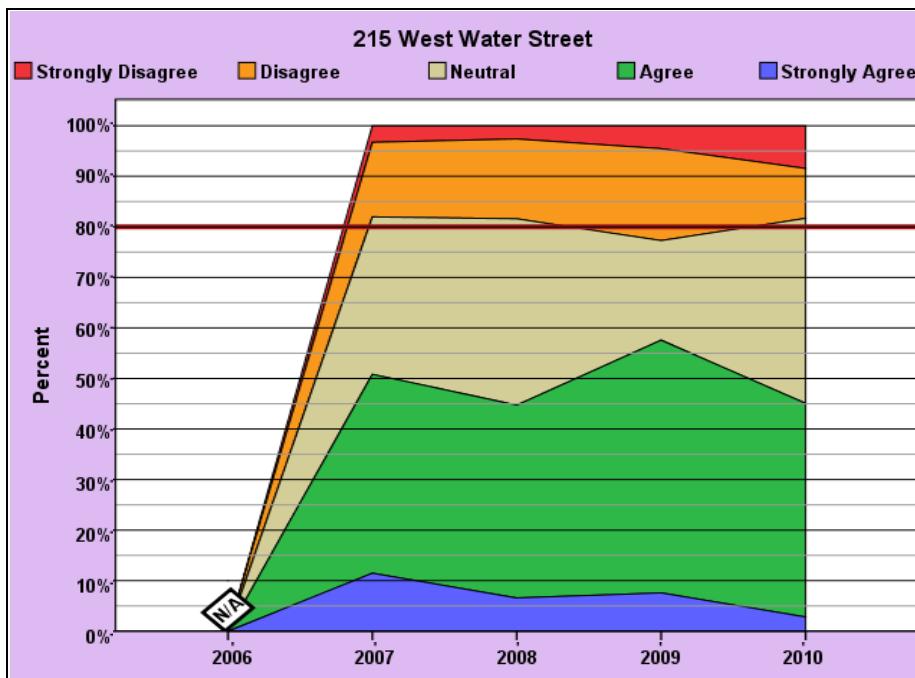
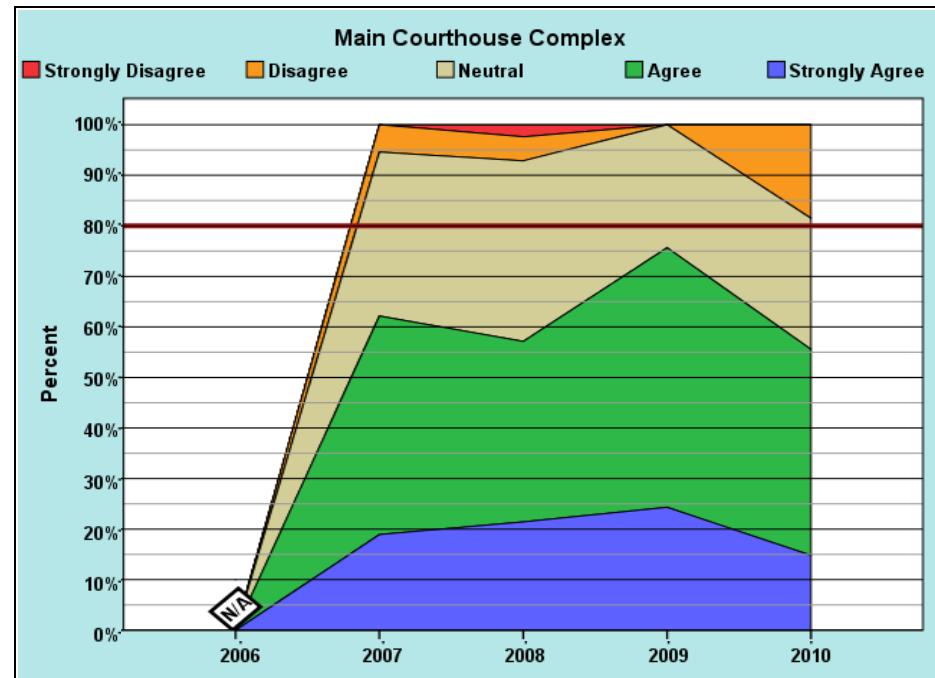
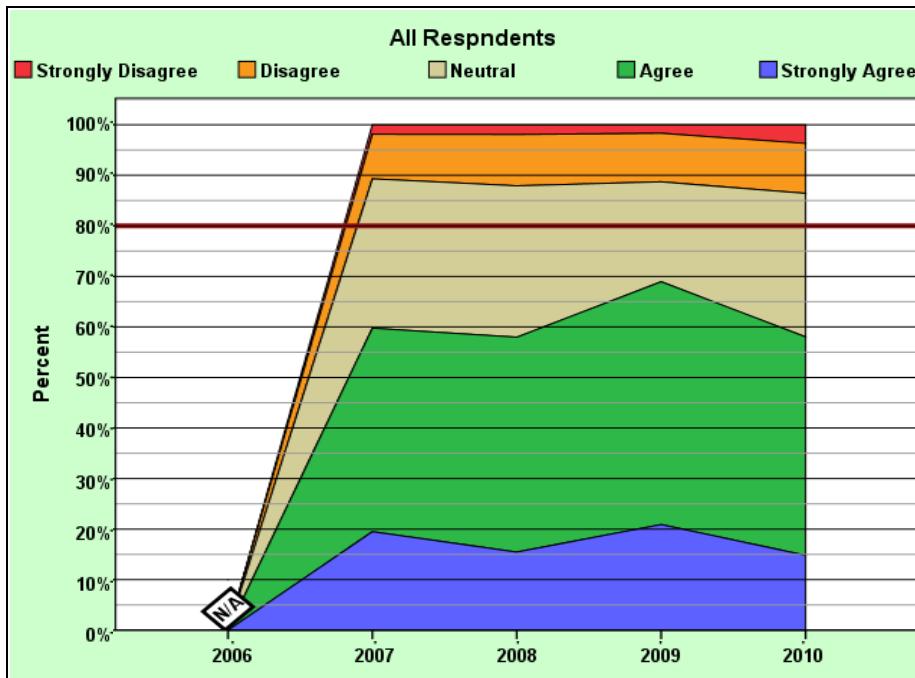
## 22. The court uses my time and talents well.



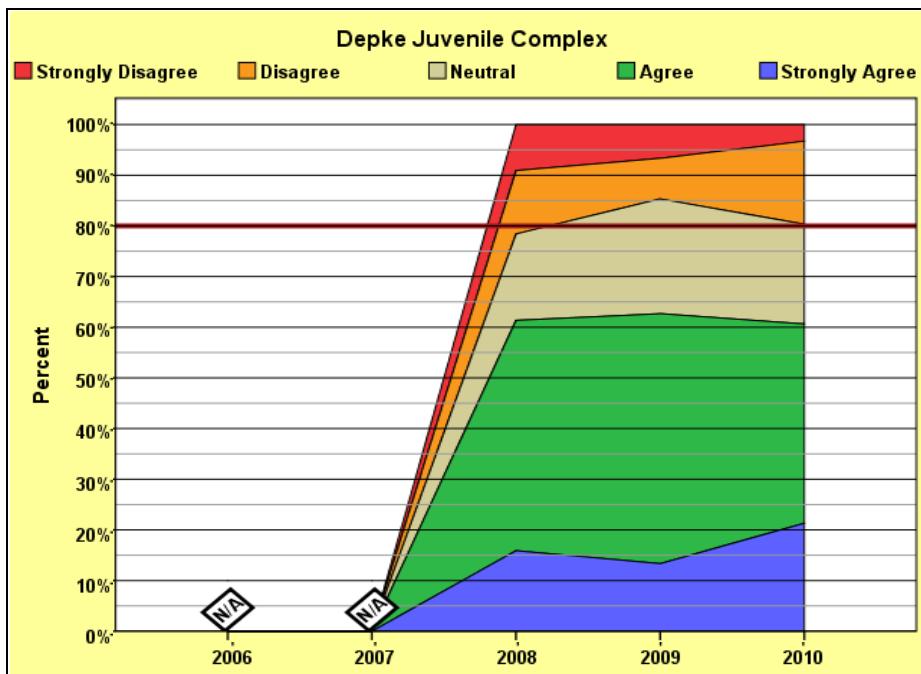
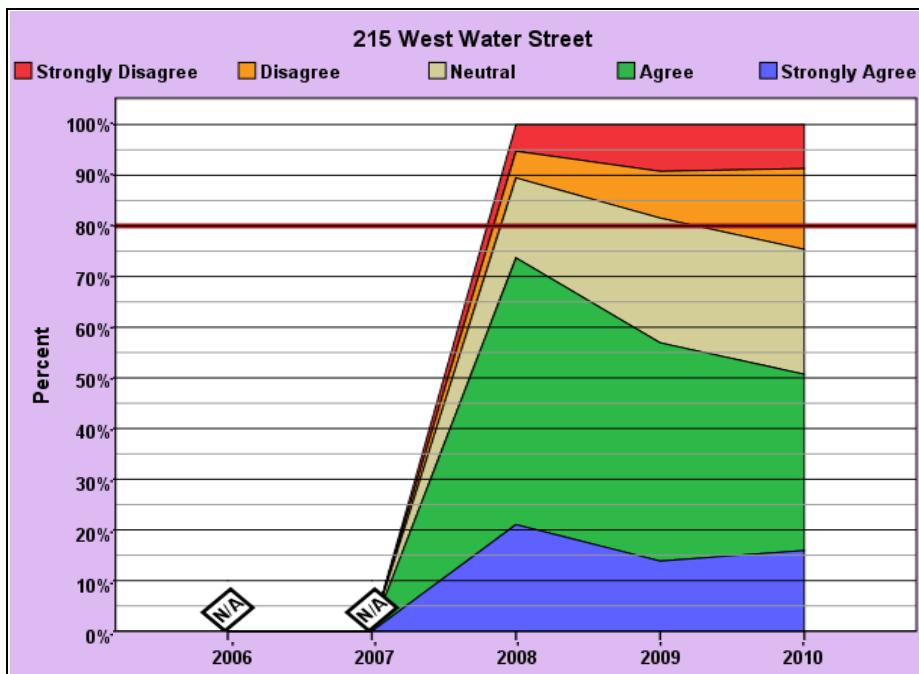
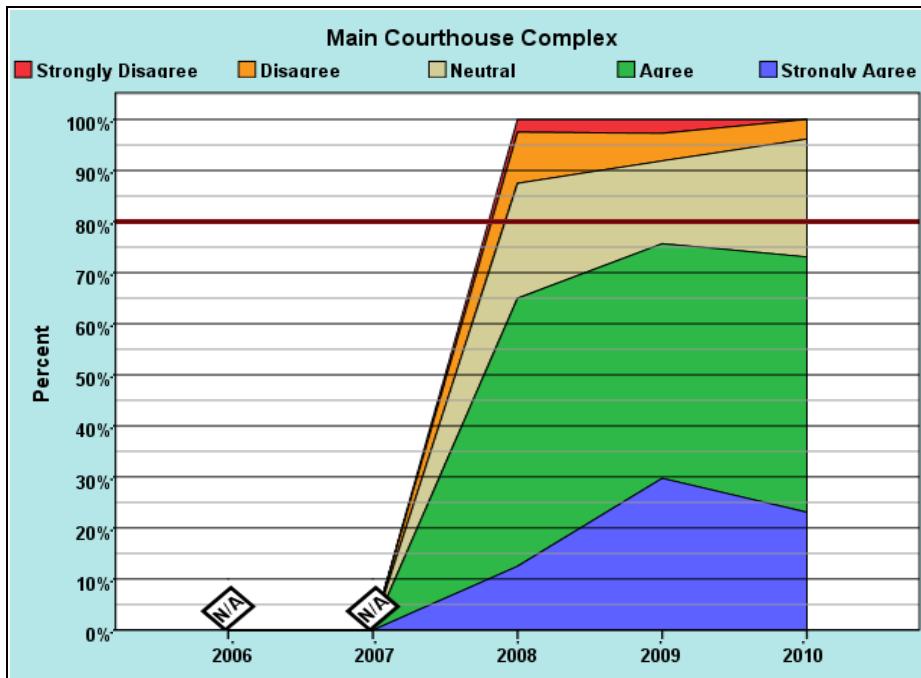
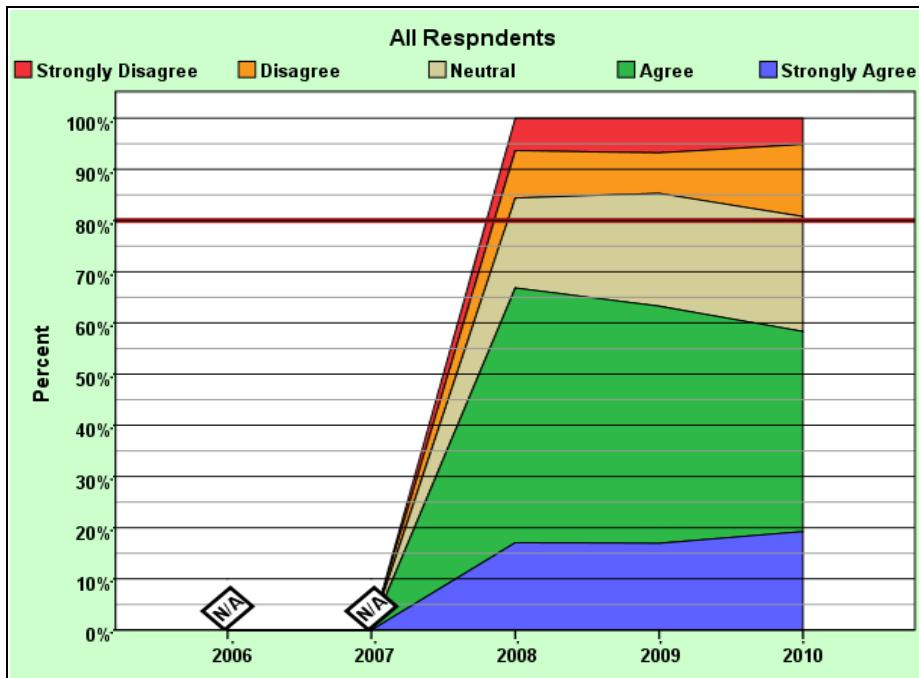
## 23. Court managers, supervisors, and team leaders work well with employees of different backgrounds.



**24. The Courts Daily is an effective tool in providing me with information about court-wide issues, initiatives, and activities.**



**25. My regular meetings with my supervisor (e.g., one-on-one) are useful and meaningful.**



26. In the last six months, I have spoken with my supervisor/manager about my career or performance development.

