



Nineteenth Judicial Circuit

Lake County, Illinois

Complete Report

19th Judicial Circuit - 2008

General Statistics

The User Profile by Regions graph identifies the general location of the visitors to your Web site. The General Statistics table includes statistics on the total activity for this web site during the designated time frame.

General Statistics	
Date & Time This Report was Generated	Monday January 12, 2009 - 08:38:07
Timeframe	01/01/08 00:00:07 - 12/31/08 23:59:08
Number of Hits for Home Page	127,473
Number of Successful Hits for Entire Site	10,949,032
Number of Page Views (Impressions)	1,515,238
Number of Document Views	1,441,964
Number of User Sessions	802,890
User Sessions from United States	78.11%
International User Sessions	4.33%
User Sessions of Unknown Origin	17.54%
Average Number of Hits Per Day	29,915
Average Number of Page Views Per Day	4,139
Average Number of User Sessions Per Day	2,193
Average User Session Length	00:12:27
Number of Unique Users	337,430
Number of Users Who Visited Once	280,635
Number of Users Who Visited More Than Once	56,795

Most Requested Pages

This section identifies the most popular web site pages and how often they were accessed. The average time a user spends viewing a page is also indicated in the table.

Most Requested Pages					
	Pages	Views	% of Total Views	User Sessions	Avg. Time Viewed
1	http://19thcircuitcourt.state.il.us/	127,473	8.84%	99,446	00:01:41
2	http://19thcircuitcourt.state.il.us/search.asp	69,040	4.78%	31,078	00:00:39
3	http://19thcircuitcourt.state.il.us/public_records.htm	44,889	3.11%	39,121	00:02:52
4	http://19thcircuitcourt.state.il.us/info/info_n18.htm	34,533	2.39%	31,431	00:01:47
5	http://19thcircuitcourt.state.il.us/find_it.htm	23,774	1.64%	21,917	00:01:02
6	http://19thcircuitcourt.state.il.us/forms/	22,857	1.58%	19,877	00:01:03
7	http://19thcircuitcourt.state.il.us/bkshelf/resource_mt_conduct.htm	22,534	1.56%	20,957	00:03:36
8	http://19thcircuitcourt.state.il.us/links/l_code.htm	22,397	1.55%	20,033	00:04:29
9	http://19thcircuitcourt.state.il.us/self-help/	22,178	1.53%	19,748	00:01:20

10	http://19thcircuitcourt.state.il.us/links/othrlink.htm	21,505	1.49%	18,666	00:03:30
	Sub Total For the Page Views Above	411,180	28.51%	N/A	N/A
	Total For the Log File	1,515,238	100%	N/A	N/A

Least Requested Pages

This section identifies the least popular pages on your Web site, and how often they were accessed.

Least Requested Pages					
	Pages	Views	% of Total Views	User Sessions	
1	http://19thcircuitcourt.state.il.us/forms/law/sclaims/interview10d.htm	1	0%	1	
2	http://19thcircuitcourt.state.il.us/self-help/s_claims_vti_cnf/defend_options.htm	1	0%	1	
3	http://19thcircuitcourt.state.il.us/bkshelf/annual/2006/htmlstat2006/alternate+dispute.htm	1	0%	1	
4	http://19thcircuitcourt.state.il.us/intern_vti_cnf/crt_admin_i.htm	1	0%	1	
5	http://19thcircuitcourt.state.il.us/juveniles_vti_cnf/feedback.htm	1	0%	1	
6	http://19thcircuitcourt.state.il.us/scheds_vti_cnf/weather.htm	1	0%	1	
7	http://19thcircuitcourt.state.il.us/bkshelf/annual/2006/html2006_vti_cnf/juv_figure+8.htm	1	0%	1	
8	http://19thcircuitcourt.state.il.us/stats/web/0500_vti_cnf/executive_01_b.htm	1	0%	1	
9	http://19thcircuitcourt.state.il.us/bkshelf/resource_vti_cnf/timeline_history.htm	1	0%	1	
10	http://19thcircuitcourt.state.il.us/info_vti_cnf/info_rnd_lk_bch.htm	1	0%	1	

Top Entry Pages

This section identifies the first page viewed when a user visits this site. This is most likely your home page but, in some cases, it may also be specific URLs that users enter to access a particular page directly. The percentages refer to the total number of user sessions that started with a valid Document Type. If the session started on a document with a different type (such as a graphic or sound file), the file is not be counted as an Entry Page, and the session is not counted in the total.

Top Entry Pages			
	File	% of Total	User Sessions
1	http://19thcircuitcourt.state.il.us/	12.51%	79,300
2	http://19thcircuitcourt.state.il.us/info/info_n18.htm	4.14%	26,250
3	http://19thcircuitcourt.state.il.us/public_records.htm	3.57%	22,657
4	http://19thcircuitcourt.state.il.us/bkshelf/resource_mt_conduct.htm	2.97%	18,833
5	http://19thcircuitcourt.state.il.us/juveniles_FindHelpBy.asp	2.59%	16,420

6	http://19thcircuitcourt.state.il.us/links/l_prob_off.htm	2.52%	15,991
7	http://19thcircuitcourt.state.il.us/links/l_code.htm	2.46%	15,640
8	http://19thcircuitcourt.state.il.us/bkshelf/resource/il_dui.htm	2.39%	15,182
9	http://19thcircuitcourt.state.il.us/bkshelf/gangalrt/gangalrt.htm	2.11%	13,395
10	http://19thcircuitcourt.state.il.us/juvprob/juv_main.htm	1.85%	11,774
Total For the Pages Above		37.15%	235,442

Top Entry Requests

This section identifies the first hit from a user visiting this site. This is most likely the home page but, in some cases, it may also be specific URLs that users enter to access a particular file directly. The percentages refer to the total number of user sessions.

Top Entry Requests			
	File	% of Total	User Sessions
1	http://19thcircuitcourt.state.il.us/	8.75%	70,265
2	http://19thcircuitcourt.state.il.us/images/header1.gif	4.64%	37,307
3	http://19thcircuitcourt.state.il.us/info/info_n18.htm	3.01%	24,181
4	http://19thcircuitcourt.state.il.us/public_records.htm	2.52%	20,309
5	http://19thcircuitcourt.state.il.us/favicon.ico	2.28%	18,359
6	http://19thcircuitcourt.state.il.us/bkshelf/resource/mt_conduct.htm	2.11%	16,987
7	http://19thcircuitcourt.state.il.us/images/header2a.gif	1.98%	15,926
8	http://19thcircuitcourt.state.il.us/links/l_code.htm	1.65%	13,295
9	http://19thcircuitcourt.state.il.us/juveniles/FindHelpBy.asp	1.6%	12,909
10	http://19thcircuitcourt.state.il.us/links/l_prob_off.htm	1.51%	12,185
Total For the Requests Above		30.1%	241,723

Top Exit Pages

This section identifies the pages users were on when they left the site. The percentages refer to the total number of user sessions that started with a valid Document Type. If the session started on a document with a different type (such as a graphic or sound file), the file is not counted as an Exit Page, and the session is not counted in the total.

Top Exit Pages			
	Pages	% of Total	User Sessions
1	http://19thcircuitcourt.state.il.us/	6.47%	41,011
2	http://19thcircuitcourt.state.il.us/public_records.htm	4.24%	26,887
3	http://19thcircuitcourt.state.il.us/juveniles/FindHelpBy.asp	2.56%	16,255
4	http://19thcircuitcourt.state.il.us/info/info_n18.htm	2.53%	16,060
5	http://19thcircuitcourt.state.il.us/bkshelf/resource/mt_conduct.htm	2.52%	15,981
6	http://19thcircuitcourt.state.il.us/links/l_code.htm	2.36%	14,978
7	http://19thcircuitcourt.state.il.us/bkshelf/resource/	2.17%	13,803

	il_dui.htm		
8	http://19thcircuitcourt.state.il.us/links/l_prob_off.htm	1.99%	12,624
9	http://19thcircuitcourt.state.il.us/bkshelf/gangalrt/gangalrt.htm	1.81%	11,517
10	http://19thcircuitcourt.state.il.us/bkshelf/guardian/guardian.htm	1.7%	10,819
Total For the Pages Above (only sessions starting on a valid document type are included)		28.39%	179,935

Single Access Pages

This section identifies the pages on the site that visitors access and exit without viewing any other page. The percentages refer to the total number of user sessions that started with a valid Document Type. If the session started on a document with a different type (such as a graphic or sound file), the file is not counted as a Single Access Page, and the session is not counted in the total

Single Access Pages			
	Pages	% of Total	User Sessions
1	http://19thcircuitcourt.state.il.us/	6.92%	31,221
2	http://19thcircuitcourt.state.il.us/public_records.htm	3.71%	16,770
3	http://19thcircuitcourt.state.il.us/bkshelf/resource/mt_conduct.htm	3.29%	14,854
4	http://19thcircuitcourt.state.il.us/juveniles/FindHelpBy.asp	3.26%	14,720
5	http://19thcircuitcourt.state.il.us/info/info_n18.htm	3.07%	13,868
6	http://19thcircuitcourt.state.il.us/links/l_code.htm	3.01%	13,581
7	http://19thcircuitcourt.state.il.us/bkshelf/resource/il_dui.htm	2.98%	13,451
8	http://19thcircuitcourt.state.il.us/links/l_prob_off.htm	2.55%	11,529
9	http://19thcircuitcourt.state.il.us/bkshelf/gangalrt/gangalrt.htm	2.41%	10,870
10	http://19thcircuitcourt.state.il.us/bkshelf/guardian/guardian.htm	2.31%	10,441
Total For the Pages Above		33.54%	151,305

Most Accessed Directories

This section analyzes accesses to the directories of the site. This information can be useful in determining the types of data most often requested.

Most Accessed Directories						
	Path to Directory	Hits	% of Total Hits	Non Cached %	Non Cached K Xferred	User Sessions
1	http://19thcircuitcourt.state.il.us/images	8,287,635	75.69%	83.19%	0	524,767
2	http://19thcircuitcourt.state.il.us/	675,259	6.16%	93.14%	0	376,707
3	http://19thcircuitcourt.state.il.us/juveniles	569,880	5.2%	93.6%	0	58,410
4	http://19thcircuitcourt.state.il.us/bkshelf	324,407	2.96%	95.44%	0	172,980

5	http://19thcircuitcourt.state.il.us/forms	226,040	2.06%	94.46%	0	65,427
6	http://19thcircuitcourt.state.il.us/self-help	143,192	1.3%	92.14%	0	75,855
7	http://19thcircuitcourt.state.il.us/links	105,140	0.96%	90.68%	0	77,259
8	http://19thcircuitcourt.state.il.us/scheds	81,825	0.74%	94.51%	0	39,361
9	http://19thcircuitcourt.state.il.us/maps	68,705	0.62%	92.25%	0	34,276
10	http://19thcircuitcourt.state.il.us/info	65,862	0.6%	92.07%	0	50,613

Top Paths Through Site

This section identifies the paths people most often follow when visiting the site. The path begins at the starting page and shows the next six consecutive pages viewed.

Top Paths Through Site by Starting Page				
Starting Page	Paths from Start	% of Total	User Sessions	
All Entry Pages	1. http://19thcircuitcourt.state.il.us/	4.51%	28629	
	1. http://19thcircuitcourt.state.il.us/public_records.htm	2.37%	15052	
	1. http://19thcircuitcourt.state.il.us/bkshelf/resource/mt_conduct.htm	2.11%	13429	
	1. http://19thcircuitcourt.state.il.us/info/info_n18.htm	2.02%	12806	
	1. http://19thcircuitcourt.state.il.us/links/l_code.htm	1.82%	11577	
	1. http://19thcircuitcourt.state.il.us/juveniles/FindHelpBy.asp	1.81%	11526	
	1. http://19thcircuitcourt.state.il.us/bkshelf/resource/il_dui.htm	1.67%	10621	
	1. http://19thcircuitcourt.state.il.us/bkshelf/gangalrt/gangalrt.htm	1.51%	9584	
	1. http://19thcircuitcourt.state.il.us/links/l_prob_off.htm	1.41%	8978	
	1. http://19thcircuitcourt.state.il.us/bkshelf/guardian/guardian.htm	1.26%	7989	

Most Downloaded Files

This section identifies the most popular file downloads for the site. If an error occurred during the transfer, that transfer is not counted.

Most Downloaded Files				
	File	No. of Downloads	% of Total Downloads	Session Downloads
1	http://19thcircuitcourt.state.il.us/bkshelf/guardian/guardian.htm	8,510	3.16%	2,713

	guardian3_00.PDF			
2	http://19thcircuitcourt.state.il.us/bkshelf/crtsys/UnderstandingCrtSystem_053106.pdf	7,722	2.86%	2,917
3	http://19thcircuitcourt.state.il.us/bkshelf/crtsys/SmallClaimsBooklet_031606a.pdf	5,602	2.08%	1,028
4	http://19thcircuitcourt.state.il.us/self-help/s_claims/s_claim_hb/SmallClaimsBooklet_031606a.pdf	5,403	2%	1,099
5	http://19thcircuitcourt.state.il.us/MostRequestedPhoneNo.pdf	4,493	1.66%	3,987
6	http://19thcircuitcourt.state.il.us/forms/civil/sclaims/SC_trial_prep022503.pdf	3,796	1.41%	1,499
7	http://19thcircuitcourt.state.il.us/bkshelf/color1/ColorBook1.PDF	3,466	1.28%	1,203
8	http://19thcircuitcourt.state.il.us/forms/civil/civil/certofattycivil.pdf	3,144	1.16%	1,679
9	http://19thcircuitcourt.state.il.us/forms/civil/sclaims/SC_Summons_140nfill.pdf	3,127	1.16%	2,002
10	http://19thcircuitcourt.state.il.us/forms/other/Petition-IndigentPerson_3copy_080706.pdf	2,794	1.03%	1,627
Total For the Files Above		48,057	17.85%	N/A

Most Downloaded File Types

This section identifies the accessed file types and the total kilobytes downloaded for each file type. Cached requests and errored hits are excluded from the totals.

Most Downloaded File Types			
	File type	Files	K Bytes Transferred
1	gif	6,873,964	0
2	htm	1,262,128	0
3	jpg	312,430	0
4	ico	302,068	0
5	pdf	259,552	0
6	png	207,923	0
7	asp	137,559	0
8	css	22,009	0
9	doc	3,276	0
10	xml	2,102	0
Total Files & K Bytes Transferred		9,383,011	0

Dynamic Pages & Forms

This section identifies the most popular dynamic pages and forms executed by the server. WebTrends counts any line with a Post command or a Get command with a "?" as a dynamic page, and shows only successful hits.

Dynamic Pages & Forms			
	Dynamic Pages	No. of Pages	% of Total Sessions
1	http://19thcircuitcourt.state.il.us/juveniles/	38,069	59.98%
		18,573	

	FindHelpBy.asp			
2	http://19thcircuitcourt.state.il.us/resources/CJCC/findHelp.asp	16,669	26.26%	8,509
3	http://19thcircuitcourt.state.il.us/juveniles/YouthOrgSearch.asp	8,169	12.87%	4,214
4	http://19thcircuitcourt.state.il.us/search.asp	197	0.31%	42
5	http://19thcircuitcourt.state.il.us/resources/cjcc_vti_cnf/findhelp.asp	64	0.1%	30
6	http://19thcircuitcourt.state.il.us/bkshelf/annual/2005/graphs/Jury_animated/FPS_1_Combi.swf	56	0.08%	43
7	http://19thcircuitcourt.state.il.us/bkshelf/annual/2005/graphs/Compliance_animated/FPS_1_Combi.swf	41	0.06%	40
8	http://19thcircuitcourt.state.il.us/bkshelf/annual/2005/graphs/KidsKorner_animated/FPS_1_Combi.swf	37	0.05%	36
9	http://19thcircuitcourt.state.il.us/bkshelf/annual/2005/graphs/Compliance_animated/FC_2_3_MSColumnLine_DY_3D.swf	33	0.05%	32
10	http://19thcircuitcourt.state.il.us/bkshelf/annual/2005/graphs/Compliance_animated/compliance.xml	15	0.02%	8

Number of Users Per Number of Visits

This section shows the distribution of users based on how many times each user visited your site.

Number of Users Per Number of Visits	
Number of Visits	Number of Users
1 visit	280635
2 visits	29176
3 visits	9162
4 visits	4333
5 visits	2568
6 visits	1670
7 visits	1218
8 visits	889
9 visits	737
10 or more visits	7042

Top Users

This section identifies the IP address and/or domain name and their relative activity level on the site. If you do not use WebTrends cookies to track sessions on the site, WebTrends cannot differentiate between hits from different users of a same IP.

Top Users				
	User	Hits	% of Total Hits	User Sessions
1	g2spf.jeeves.ask.info	107,631	0.96%	3,774
2	adsl-99-172-97-118.dsl.chcgil.sbcglobal.net	87,627	0.78%	1,033
3	204-58-204-2.lakegov.net	84,175	0.75%	1,904
4	ip-78-137-163-133.dedi.digiweb.ie	65,082	0.58%	3,395

5	65.214.44.28	50,277	0.45%	2,468
6	crawler.bloglines.com	37,047	0.33%	1,720
7	65.91.183.162	35,083	0.31%	1,180
8	70-236-234-130.co.mchenry.il.us	24,658	0.22%	523
9	llf320014.crawl.yahoo.net	22,330	0.2%	1,066
10	68-21-116-17.ded.ameritech.net	22,249	0.2%	496
Sub Total for Users Above		536,159	4.83%	17,559
Total		10,949,032	100%	802,890

Most Active Countries

This section identifies the top locations of the visitors to the site by country. The country of the user is determined by the suffix of their domain name. Use this information carefully because this information is based on where the domain name of the visitor is registered, and may not always be an accurate identifier of the actual geographic location of this visitor. For example, while a vast majority of .com domain names are from the United States, there is a small minority of domain names that exist outside of the United States.

Most Active Countries		
	Countries	User Sessions
1	United States	627,149
2	Canada	4,118
3	Ireland	3,468
4	Brazil	2,656
5	Australia	2,454
6	UK	2,214
7	India	1,531
8	Norway	1,463
9	Mexico	1,410
10	Poland	1,089
Total		647,552

North American States and Provinces

This section breaks down web site activity to show which of the North American States and Provinces were the most active on the site. This information is based on where the domain name of the visitor is registered, and may not always be an accurate representation of the actual geographic location of this visitor. This information can only be displayed if reverse DNS lookups have been performed.

North American States & Provinces		
	State	User Sessions
1	Virginia	87,169
2	Illinois	35,116
3	Washington	24,056
4	Connecticut	22,416
5	California	12,251
6	Massachusetts	9,835
7	Tennessee	7,484

8	Colorado	4,807
9	New York	2,610
10	New Jersey	2,529
Total For the States Above		208,273

Most Active Cities

This section further breaks down the site's activity to show which cities were the most active on the site. This information is based on where the domain name of the visitor is registered, and may not always be an accurate representation of the actual geographic location of this visitor. This information can only be displayed if reverse DNS lookups have been performed.

Most Active Cities		
	City, State	User Sessions
1	Reston, Virginia, United States	86,611
2	Redmond, Washington, United States	22,765
3	Stamford, Connecticut, United States	21,895
4	Hoffman Estates, Illinois, United States	17,201
5	West Newton, Massachusetts, United States	9,148
6	Nashville, Tennessee, United States	7,273
7	Altadena, California, United States	5,108
8	Denver, Colorado, United States	4,492
9	Seal Beach, California, United States	4,376
10	Chicago, Illinois, United States	4,207
Total For the Cities Above		183,076

Most Active Organizations

This section identifies the companies or organizations that accessed the site the most often.

Most Active Organizations				
	Organizations	Hits	% of Total Hits	User Sessions
1	comcast.net	1,674,833	15.78%	80,702
2	sbcglobal.net	1,505,747	14.19%	62,977
3	Ameritech ameritech.net	459,872	4.33%	17,172
4	EXCALIBUR Group A Time Warner Company rr.com	397,289	3.74%	21,890
5	verizon.net	200,318	1.88%	13,791
6	yahoo.net	187,253	1.76%	64,577
7	Charter Systems charter.com	168,106	1.58%	9,148
8	America Online aol.com	113,753	1.07%	86,590
9	D. A. Cox Enterprises Incorporated cox.net	111,571	1.05%	7,255
10	bellsouth.net	108,496	1.02%	6,949

Sub Total For Companies Above	4,927,238	46.44%	371,051
Total For the Log File	10,949,032	100%	802,890

Organization Breakdown

This section provides a breakdown by types of organizations (.com, .net, .edu, .org, .mil, and .gov.) This information can only be displayed if reverse DNS lookups have been performed, and the percentages refer to the total of hits for which the organization type can be determined (some IPs cannot be resolved to a domain, and therefore an organization type cannot be determined).

Organization Breakdown				
	Organization Type	Hits	% of Total Hits	User Sessions
1	Network	5,823,556	68.28%	348,775
2	Company	2,236,608	26.22%	252,626
3	Education	169,567	1.98%	10,552
4	Organization	166,846	1.95%	9,036
5	Government	65,228	0.76%	4,404
6	Military	60,247	0.7%	6,572
7	Arpanet	6,531	0.07%	414
8	International	276	0%	13
Total for Known Organization Types		8,528,859	100%	632,392

Summary of Activity for Report Period

This section outlines general server activity, comparing the level of activity on weekdays and weekends. The Average Number of Users and Hits on Weekdays are the averages for each individual week day. The Average Number of Users and Hits for Weekends groups Saturday and Sunday together. Values in the table do not include errd hits.

Summary of Activity for Report Period	
Average Number of Users per day on Weekdays	2,462
Average Number of Hits per day on Weekdays	35,556
Average Number of Users for the entire Weekend	3,032
Average Number of Hits for the entire Weekend	31,409
Most Active Day of the Week	Tue
Least Active Day of the Week	Sat
Most Active Day Ever	February 06, 2008
Number of Hits on Most Active Day	48,409
Least Active Day Ever	March 01, 2008
Number of Hits on Least Active Day	6,286
Most Active Hour of the Day	11:00-11:59
Least Active Hour of the Day	04:00-04:59

Activity Level by Day of the Week

This section shows the activity for each day of the week for the report period (i.e. if there are two Mondays in the report period, the value presented is the sum of all hits for both Mondays.) Values in the table do not include err'd hits.

Activity Level by Day of the Week				
	Day	Hits	% of Total Hits	User Sessions
1	Sun	873,868	7.98%	82,085
2	Mon	2,008,239	18.34%	134,875
3	Tue	2,011,201	18.36%	138,243
4	Wed	1,971,986	18.01%	136,381
5	Thu	1,792,292	16.36%	125,294
6	Fri	1,532,046	13.99%	110,420
7	Sat	759,400	6.93%	75,592
Total Weekdays		9,315,764	85.08%	645,213
Total Weekend		1,633,268	14.91%	157,677

Activity Level by Hour of the Day

This section shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day (if there are several days in the report period, the value presented is the sum of all hits during that period of time for all days). All times are referenced to the location of the system running the analysis.

Activity Level by Hours Details				
	Hour	# of Hits	% of Total Hits	# of User Sessions
00:00-00:59		208,963	1.9%	21,937
01:00-01:59		143,398	1.3%	16,138
02:00-02:59		117,345	1.07%	14,616
03:00-03:59		101,252	0.92%	13,556
04:00-04:59		99,011	0.9%	13,734
05:00-05:59		104,467	0.95%	14,219
06:00-06:59		163,207	1.49%	17,964
07:00-07:59		285,498	2.6%	24,758
08:00-08:59		500,853	4.57%	35,893
09:00-09:59		691,656	6.31%	45,133
10:00-10:59		822,414	7.51%	50,762
11:00-11:59		867,903	7.92%	53,039
12:00-12:59		816,668	7.45%	51,001
13:00-13:59		816,612	7.45%	50,683
14:00-14:59		841,615	7.68%	52,107
15:00-15:59		809,802	7.39%	50,531
16:00-16:59		697,318	6.36%	45,415
17:00-17:59		512,601	4.68%	37,434
18:00-18:59		434,694	3.97%	35,048
19:00-19:59		421,880	3.85%	34,113

20:00-20:59	425,401	3.88%	33,966
21:00-21:59	411,712	3.76%	34,176
22:00-22:59	372,830	3.4%	30,741
23:00-23:59	281,932	2.57%	25,926
Total Users during Work Hours (8:00am-5:00pm)	6,864,841	62.69%	434,564
Total Users during After Hours (5:01pm-7:59am)	4,084,191	37.3%	368,326

Technical Statistics and Analysis

This table shows the total number of hits for the site, how many were successful, how many failed, and calculates the percentage of hits that failed. It may help you in determining the reliability of the site.

Technical Statistics and Analysis	
Total Hits	11,100,095
Successful Hits	10,949,032
Failed Hits	151,063
Failed Hits as Percent	1.36%
Cached Hits	1,561,010
Cached Hits as Percent	14.06%

Dynamic Pages & Forms Errors

This section shows the number of successful form submissions compared to the number that failed. WebTrends considers anything with Post command as a dynamic page.

Dynamic Pages & Forms Errors		
Type	Hits	% of Total
Successful Forms Submitted	63,459	86.6%
Failed Forms Submitted	9,815	13.39%
Total	73,274	100%

Client Errors

This section identifies the error codes from the browsers accessing your server.

Client Errors		
Error	Hits	% of Failed Hits
404 Page or File Not Found	129,834	86.88%
403 Forbidden Access	15,499	10.37%
406 Incomplete / Undefined	2,889	1.93%
405 Incomplete / Undefined	1,178	0.78%
416 Incomplete / Undefined	18	0.01%
400 Bad Request	8	0%
401 Unauthorized Access	5	0%

Total	149,431	100%
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Page Not Found (404) Errors

This section identifies pages that returned "Page Not Found" (404) errors on the server.

Page Not Found (404) Errors		
Target URL and Referrer	Hits	% of 404 Hits
/robots.txt <i>(no referrer)</i>	72,485	55.82%
/fmp/Family_Evaluators.htm <i>(no referrer)</i>	786	0.6%
/_vti_bin/owssvr.dll?UL=1&ACT=4&BUILD=6551&STRMVER=4&CAPREQ=0 <i>(no referrer)</i>	740	0.56%
/MSOffice/cltreq.asp?UL=1&ACT=4&BUILD=6551&STRMVER=4&CAPREQ=0 <i>(no referrer)</i>	739	0.56%
/judges_I/stark.htm <i>(no referrer)</i>	703	0.54%
/forms/misd/ws_ftp.log <i>(no referrer)</i>	636	0.48%
/marriage/ws_ftp.log <i>(no referrer)</i>	530	0.4%
/forms/family/divorce/ws_ftp.log <i>(no referrer)</i>	522	0.4%
/_vti_bin/owssvr.dll?UL=1&ACT=4&BUILD=8164&STRMVER=4&CAPREQ=0 <i>(no referrer)</i>	471	0.36%
/MSOffice/cltreq.asp?UL=1&ACT=4&BUILD=8164&STRMVER=4&CAPREQ=0 <i>(no referrer)</i>	471	0.36%
Total for Pages Above	78,083	60.14%

Server Errors

This section identifies by type the errors which occurred on the server.

Server Errors		
Error	Hits	% of Total
500 Internal Error	1,632	100%
Total	1,632	100%

Top Referring Sites

This section identifies the domain names or numeric IP addresses with links to the site. This information will only be displayed if your server is logging this information.

Top Referring Sites		
	Site	User Sessions
1	No Referrer	802,890
	Sub Total for the Referring Sites Above	802,890
	Total for the Log File	802,890

Top Referring URLs

This section provides the full URLs of the sites with links to the site. This information will only be displayed if your server is logging the referrer information.

Top Referring URLs		
	URL	User Sessions
1	No Referrer	802,890
	Sub Total for the Referrers Above	802,890
	Total for the Log File	802,890

Most Used Browsers

This section identifies the most popular WWW Browsers used by visitors to the site. This information will only be displayed if your server is logging the browser/platform information.

Most Used Browsers				
	Browser	Hits	% of Total Hits	User Sessions
1	Microsoft Internet Explorer	8,301,027	77.72%	506,751
2	Netscape	1,929,704	18.06%	120,119
3	Other Netscape Compatible	274,075	2.56%	47,614
4	msnbot/1.1 (http://search.msn.com/msnbot.htm)	44,034	0.41%	23,944
5	Yanga WorldSearch Bot v1.1/beta (http://www.yanga.co.uk/)	18,785	0.17%	202
6	Others	18,349	0.17%	5,293
7	msnbot-media/1.0 (http://search.msn.com/msnbot.htm)	8,005	0.07%	1,373
8	msnbot/1.0 (http://search.msn.com/msnbot.htm)	4,867	0.04%	1,942
9	Googlebot-Image/1.0	3,964	0.03%	1,314
10	Java/1.6.0_07	3,227	0.03%	23
	Total For Browsers Above	10,606,037	99.31%	708,575

Netscape Browsers

This section gives you a breakdown of the various versions of Netscape browsers that visitors to the site are using.

Netscape Browsers				
	Browser	Hits	% of Total Hits	User Sessions

1	Netscape 5.x	1,926,545	99.83%	119,647
2	Netscape 4.x	2,596	0.13%	395
3	Netscape	498	0.02%	42
4	Netscape 3.x	27	0%	10
5	Netscape 0.x	15	0%	7
6	Netscape TEST no-ad Mozilla/4.x	14	0%	13
7	Netscape 1.x	6	0%	3
8	Netscape 8.x	1	0%	1
9	Netscape 7.x	1	0%	1
10	Netscape 6.x	1	0%	0
Total For Browsers Above		1,929,704	100%	120,119

Microsoft Explorer Browsers

This section gives you a breakdown of the various versions of Microsoft Explorer browsers that visitors to the site are using.

Microsoft Explorer Browsers				
	Browser	Hits	% of Total Hits	User Sessions
1	Explorer 7.x	4,925,381	59.33%	296,706
2	Explorer 6.x	3,331,734	40.13%	205,384
3	Explorer 5.x	18,427	0.22%	2,917
4	Explorer 8.x	17,131	0.2%	974
5	Explorer 4.x	7,503	0.09%	675
6	Explorer 99x	392	0%	18
7	Explorer 1.x	230	0%	6
8	Explorer 2.x	143	0%	40
9	Explorer 3.x	70	0%	16
10	Explorer cox	6	0%	6
Total For Browsers Above		8,301,017	99.99%	506,742

Visiting Spiders

This section identifies all robots, spiders, crawlers and search services (i.e. Alta Vista, Lycos, and Excite) visiting the site.

Visiting Spiders				
	Spider	Hits	% of Total Hits	User Sessions
1	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	151,623	56.24%	64,663
2	Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ysearch/slurp)	37,920	14.06%	4,718
3	FAST Enterprise Crawler 6 used by LexisNexis (Inbot@lexisnexis.com)	19,966	7.4%	314
4	Gigabot	11,029	4.09%	2,030
5	vspider	8,989	3.33%	39
6	WebAlta Crawler	7,880	2.92%	586

7	ichiro	4,376	1.62%	47
8	Mozilla/5.0 (Twiceler-0.9 http://www.cuil.com/twiceler/robot.html)	2,512	0.93%	428
9	MSR-ISRCrawler	2,160	0.8%	593
10	Eurobot	2,070	0.76%	105
Total For Spiders Above		248,525	92.18%	73,523

Most Used Platforms

This section identifies the operating systems most used by the visitors to the site.

Most Used Platforms				
	Platform	Hits	% of Total Hits	User Sessions
1	Windows NT	9,389,933	87.92%	565,209
2	Others	485,849	4.54%	109,335
3	Linux	306,562	2.87%	15,997
4	Macintosh	261,531	2.44%	15,262
5	Macintosh PowerPC	161,408	1.51%	9,496
6	Windows 98	69,015	0.64%	6,572
7	SunOS	2,506	0.02%	403
8	Windows 3.x	1,495	0.01%	116
9	Windows 95	794	0%	208
10	Windows Win32s	296	0%	136
Total For Platforms Above		10,679,389	99.99%	722,734

Glossary

Glossary	
Ad Clicks	A click on an advertisement on a web site which takes a user to another site, it is referred to as an ad click.
Ad Views	A web page that presents an ad. Once the visitor has viewed an ad, he/she can click on it (see Ad Click). There may be more than one ad on an ad view.
Authentication	Technique by which access to Internet or Intranet resources requires the user to identify himself or herself by entering a username and password.
Bandwidth	Measure (in kilobytes of data transferred) of the traffic on the site.
Browser	A program used to locate and view HTML documents (Netscape, Mosaic, Microsoft Explorer, for example.)
Click through rate	Percentage of users who click on a viewed advertisement. This is a good indication of the effectiveness of this ad.
Client	The browser (see above) used by a visitor to a Web site.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400-range. See "Return Code" definition.
Company Database	The database installed and used by WebTrends to look up the company name, city, state and country corresponding to a specific domain name.
Cookies	Persistent Client-State HTTP Cookies are files containing information about visitors to a web site (e.g., user name and preferences). This information is provided by the user during the first visit to a Web server. The server records this information in a text file and stores this file on the visitor's hard drive. When the visitor accesses the same web site again, the server looks for the cookie and configures itself based on the information

	provided.
Domain Name	The text name corresponding to the numeric IP address of a computer on the Internet (i.e., www.webtrends.com).
Domain Name Lookup	The process of converting a numeric IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
FTP	File Transfer Protocol is a standard method of sending files between computers over the Internet.
Filters	A means of narrowing the scope of a report or view by specifying ranges or types of data to include in or exclude.
Forms	An HTML page which passes variables back to the server. These pages are used to gather information from users. Also referred to as scripts.
GIF	Graphics Interchange Format is an image file format commonly used in HTML documents.
HTML	Hyper Text Markup Language is used to write documents for the World Wide Web to specify hypertext links between related objects and documents.
HTTP	Hyper Text Transfer Protocol is a standard method of transferring data between a Web server and a Web browser .
Hit	An action on the Web site, such as when a user views a page or downloads a file.
Home Page	The main page of a Web site. The home page provides visitors with an overview and links to the rest of the site. It often contains or links to a Table of contents for the site.
Home Page URL	The local path or Internet URL to the default page of the Web site for which WebTrends reports will be generated.
IP Address	Internet Protocol address identifying a computer connected to the Internet.
Log File	A file created by a web or proxy server which contains all of the access information regarding the activity on that server.
Page Views	Also called Page Impressions. Hit to HTML pages only (access to non-HTML documents are not counted).
Platform	The operating system (i.e. Windows 95, Windows NT, etc.) used by a visitor to the site.
Protocol	An established method of exchanging data over the Internet.
Referrer	URL of an HTML page that refers to the site.
Return Code	<p>The return status of the request which specifies whether the transfer was successful and why.</p> <p>Possible "Success" codes are:</p> <p>200 = Success: OK 201 = Success: Created 202 = Success: Accepted 203 = Success: Partial Information 204 = Success: No Response 300 = Success: Redirected 301 = Success: Moved 302 = Success: Found 303 = Success: New Method 304 = Success: Not Modified</p> <p>Possible "Failed" codes are:</p> <p>400 = Failed: Bad Request 401 = Failed: Unauthorized 402 = Failed: Payment Required 403 = Failed: Forbidden 404 = Failed: Not Found 500 = Failed: Internal Error 501 = Failed: Not Implemented 502 = Failed: Overloaded Temporarily 503 = Failed: Gateway Timeout</p>
Server	A computer that hosts information available to anyone accessing the Internet.
Server Error	An error occurring at the server. Web server errors have codes in the 500 range.
Spiders	An automated program which searches the internet.
Suffix (Domain)	The three digit suffix of a domain can be used to identify the type of organization.

Name)	Possible "Suffixes" are: .com = Commercial .edu = Educational .int = International .gov = Government .mil = Military .net = Network .org = Organization
URL	Uniform Resource Locator is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the use of HTTP to access the Web page Default.htm in the /html/info/ directory on the WebTrends Corporation Web site). As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
User Agent	Fields in an extended Web server log file identifying the browser and platform used by a visitor.
User Session	A session of activity (all hits) for one user of a web site. A unique user is determined by the IP address or cookie. By default, a user session is terminated when a user is inactive for more than 30 minutes. This duration can be changed from General panel in the Options, Web Log Analysis dialog. Synonym: Visit.
View,Page	Each request for a particular web page which displays an ad. Also referred to as an impression.
Visit	Commonly called User Session. All activity for one user of a web site. By default, a user session is terminated when a user is inactive for more than 30 minutes.



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